

ESS

The ACT Evaluation/Survey Service
For Educational Institutions and Agencies

ACT[™]

Student Opinion Survey (4-Year) Graphics Report
for
UNIV OF LA @ MONROE
Code: 1598

Prepared by ACT Survey Research Services
May 25, 2007

Student Opinion Survey (4-Year) Graphics Report
For
UNIV OF LA @ MONROE

Prepared by ACT Survey Research Services
05/25/07

This report provides graphical information for selected demographic items (e.g., age, race/ethnicity, sex) for your college and for a national normative sample. For all Likert scale items (e.g., 5-point Satisfaction scale), data are displayed for your institution's top and bottom five items as well as the five items with the greatest and least differences for your institution in comparison with national normative data. Please note percentages may not add to 100 due to the effect of rounding.

*The "National Norms" used in this report are based on 48,324 student records from 43 **public** postsecondary institutions that administered the ACT Student Opinion Survey between January 1, 2003 and July 31, 2006. Normative data of this type are often referred to as "user norms," because they simply represent a composite of the data obtained by a number of institutions that administered the instrument during a particular period of time. See the "Normative Data Report" for the Student Opinion Survey for more information concerning the nature of the national norms sample.*

For more information about the ACT Evaluation/Survey Service, contact the ACT Survey Services staff listed below.

Ordering and Scanning/Scoring Surveys

ESS Customer Service
319/337-1893 (fax) 319/337-1467

Survey Reporting

Dianne Coppens
ESS Production Services
319/337-1186 (fax) 319/337-1578

Discussing research related issues (e.g., sampling, subgroup selection, item construction, etc.), survey administration, specialized services and materials

Randy McClanahan
Senior Research Associate
319/337-1440
Randy.McClanahan@act.org

Vi Bitterman
Program Coordinator
319/337-1098
Vi.Bitterman@act.org

(fax) 319/341-2284

Survey Research Services

Using report results for accreditation, outcomes assessment, and effectiveness measures

Educational Services
319/337-1051
outcomes@act.org
(fax) 319/337-1790

Postsecondary Services, Educational Services Division

ACT
500 ACT Drive
P.O. Box 168
Iowa City, IA 52243-0168

Table of Contents

<i>Section I, Item B: Age</i>	<i>1</i>
<i>Section I, Item C: Racial/Ethnic</i>	<i>2</i>
<i>Section I, Item D: Class Level</i>	<i>3</i>
<i>Section I, Item F: Sex</i>	<i>4</i>
<i>Section I, Item H: Hours Worked</i>	<i>5</i>
<i>Section I, Item L: Prior School Attended</i>	<i>6</i>
<i>Section II, College Services: Top & Bottom 5 Items</i>	<i>7</i>
<i>Section II, College Services: Largest Positive & Largest Negative Differences</i>	<i>8</i>
<i>Section III, College Environment: Academic</i>	<i>9</i>
<i>Section III, College Environment: Admissions</i>	<i>10</i>
<i>Section III, College Environment: Rules & Policies</i>	<i>11</i>
<i>Section III, College Environment: Facilities</i>	<i>12</i>
<i>Section III, College Environment: Registration</i>	<i>13</i>
<i>Section III, College Environment: General</i>	<i>14</i>
<i>Section III, College Environment: Top & Bottom 5 Items</i>	<i>15</i>
<i>Section III, College Environment: Largest Positive & Largest Negative Differences</i>	<i>16</i>

UNIV OF LA @ MONROE

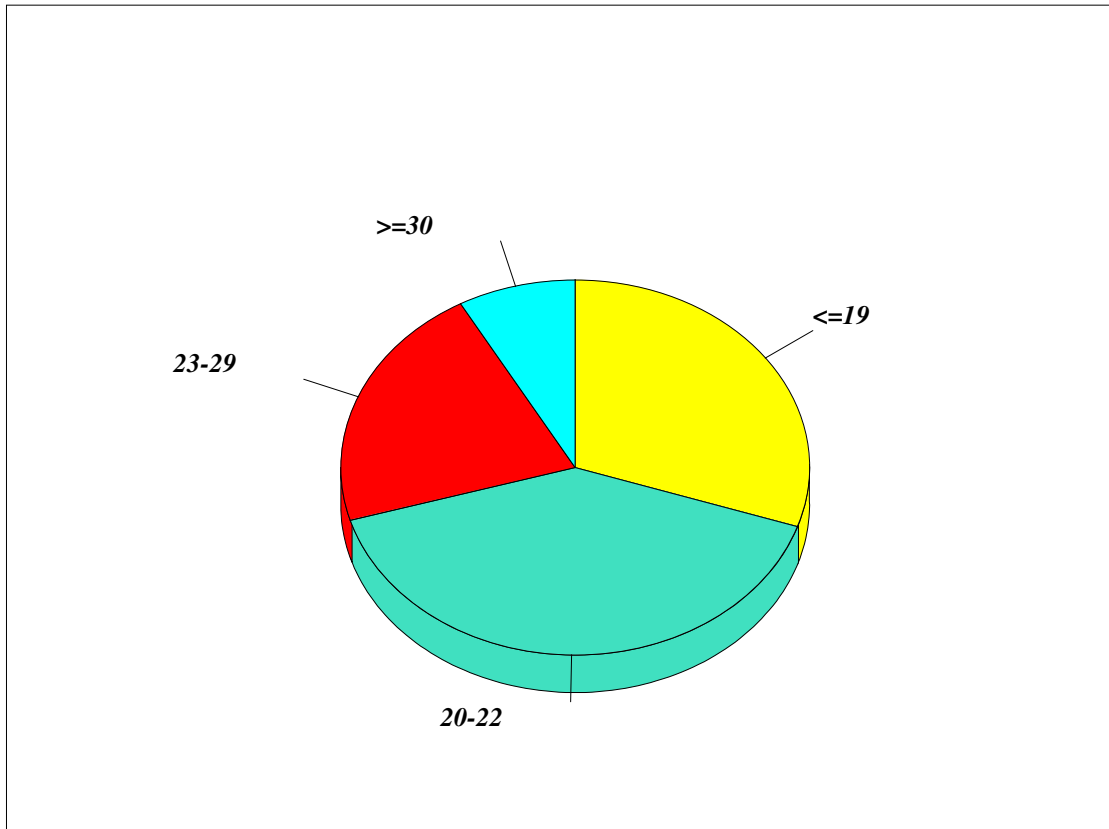


Figure 1. Section I - Background Information, Item B: Age

Age	Your Institution %	National Norms %
18 & Under	10.9	8.1
19	19.2	14.6
20	16.4	14.3
21	13.0	14.6
22	10.9	11.5
23 to 25	13.1	15.7
26 to 29	8.3	7.8
30 to 39	5.7	8.1
40 to 61	2.3	5.1
62 or Over	.1	.1
<=19	30.1	22.8
20-22	40.4	40.4
23-29	21.4	23.5
>=30	8.1	13.3

UNIV OF LA @ MONROE

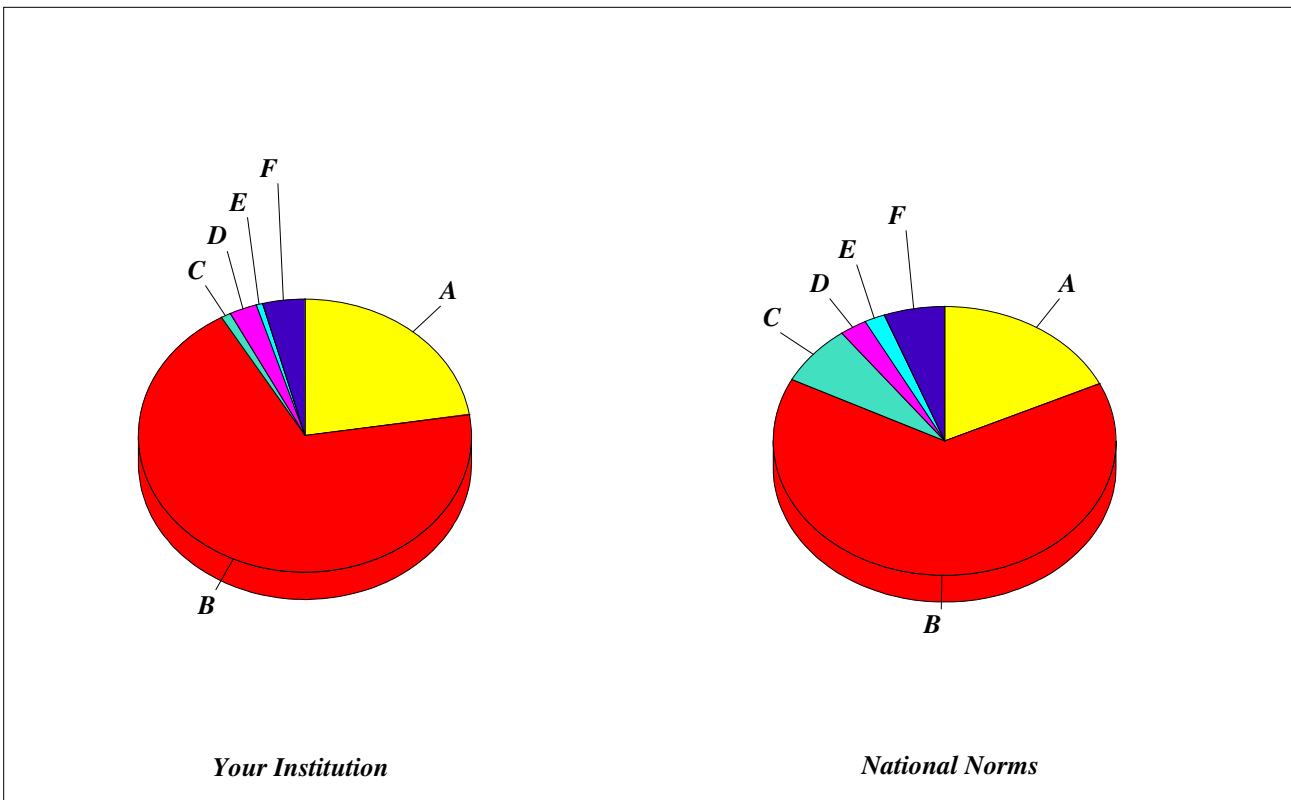


Figure 2. Section I - Background Information, Item C: Racial/Ethnic Group

<i>Race/Ethnicity</i>	<i>Your Institution %</i>	<i>National Norms %</i>
<i>African American or Black</i>	22.5	18.0
<i>Native American (Indian, Alaskan, Hawaiian)</i>	.6	1.9
<i>Caucasian or White</i>	69.1	64.6
<i>Mexican American, Mexican Origin</i>	.4	4.8
<i>Asian American, Oriental, Pacific Islander</i>	2.7	2.6
<i>Puerto Rican, Cuban, Other Latino or Hispanic</i>	.6	2.4
<i>Other</i>	1.5	2.1
<i>Prefer not to respond</i>	2.6	3.6
<i>A. Black</i>	22.5	18.0
<i>B. White</i>	69.1	64.6
<i>C. Hispanic</i>	1.0	7.2
<i>D. Asian</i>	2.7	2.6
<i>E. Native American</i>	.6	1.9
<i>F. Other/Prefer not to respond</i>	4.1	5.8

UNIV OF LA @ MONROE

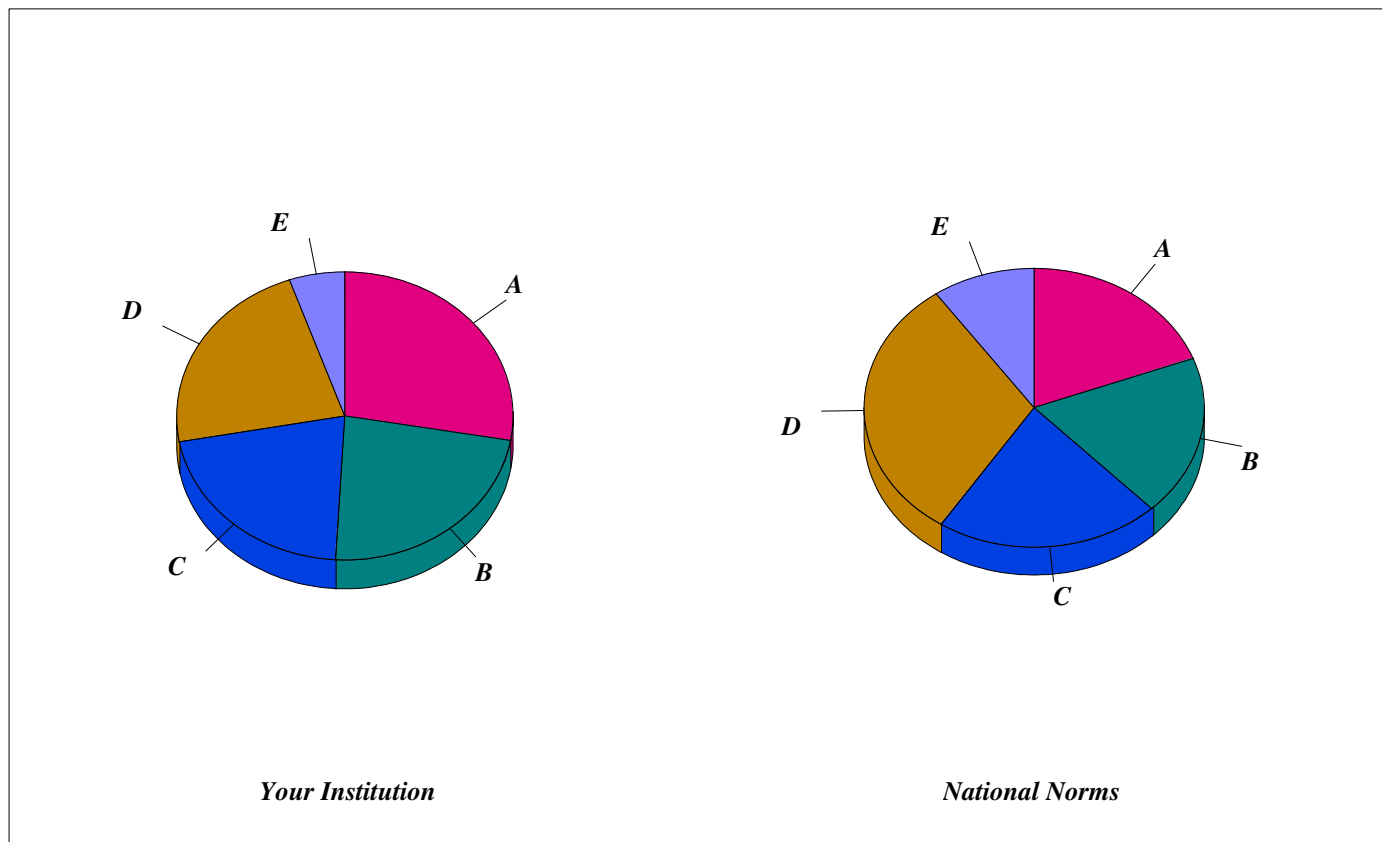


Figure 3. Section I - Background Information, Item D: Class Level

<i>Class Level</i>	<i>Your Institution %</i>	<i>National Norms %</i>
<i>Freshman</i>	27.7	19.2
<i>Sophomore</i>	23.2	18.7
<i>Junior</i>	21.2	21.4
<i>Senior</i>	22.5	31.0
<i>Graduate or Professional Student</i>	4.7	8.6
<i>Special Student</i>	.3	.2
<i>Other/Unclassified</i>	.4	.9
<i>Does not apply to this college</i>	.0	.1
<i>A. Freshman</i>	27.7	19.2
<i>B. Sophomore</i>	23.2	18.7
<i>C. Junior</i>	21.2	21.4
<i>D. Senior</i>	22.5	31.0
<i>E. All Others and N/A</i>	5.4	9.8

UNIV OF LA @ MONROE

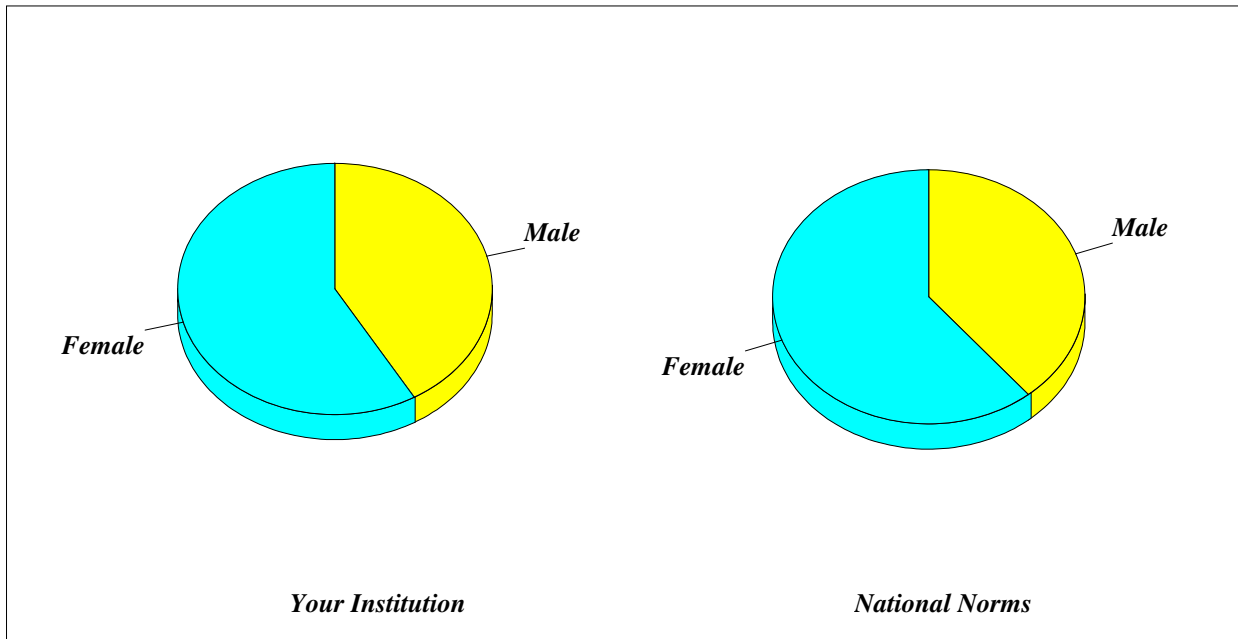


Figure 4. Section I - Background Information, Item F: Sex

<i>Sex</i>	<i>Your Institution %</i>	<i>National Norms %</i>
<i>Male</i>	<i>41.5</i>	<i>39.0</i>
<i>Female</i>	<i>58.5</i>	<i>61.0</i>

UNIV OF LA @ MONROE

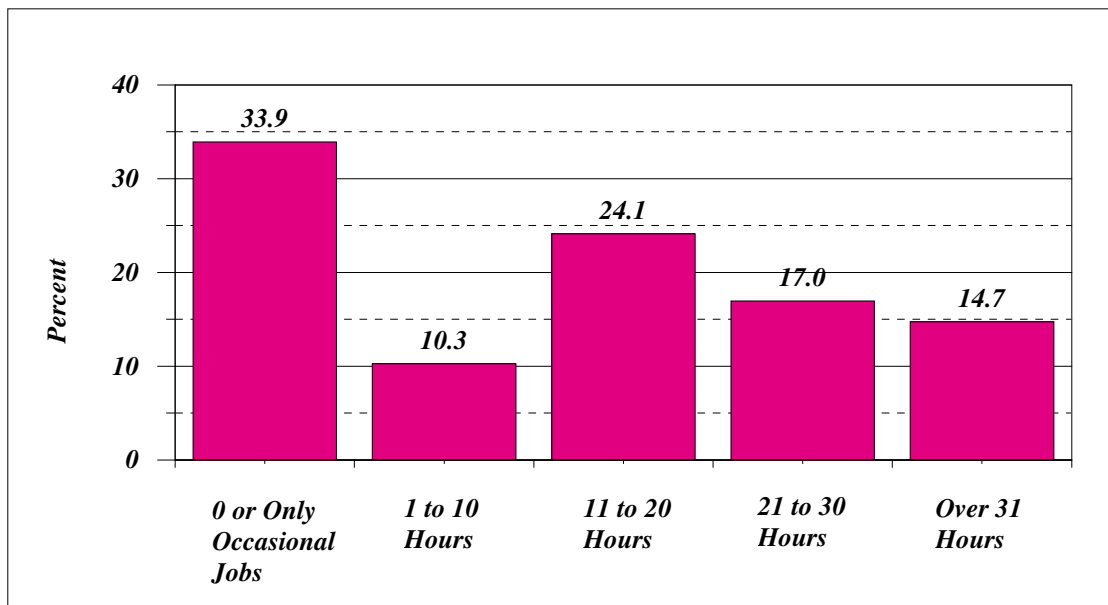


Figure 5. Section I - Background Information, Item H: Hours Worked Per Week

Hours Worked	Your Institution %	National Norms %
0 or Only Occasional Jobs	33.9	34.4
1 to 10 Hours	10.3	10.1
11 to 20 Hours	24.1	21.1
21 to 30 Hours	17.0	15.9
31 to 40 Hours	11.5	12.3
Over 40	3.2	6.1
0 or Only Occasional Jobs	33.9	34.4
1 to 10 Hours	10.3	10.1
11 to 20 Hours	24.1	21.1
21 to 30 Hours	17.0	15.9
Over 31 Hours	14.7	18.4

UNIV OF LA @ MONROE

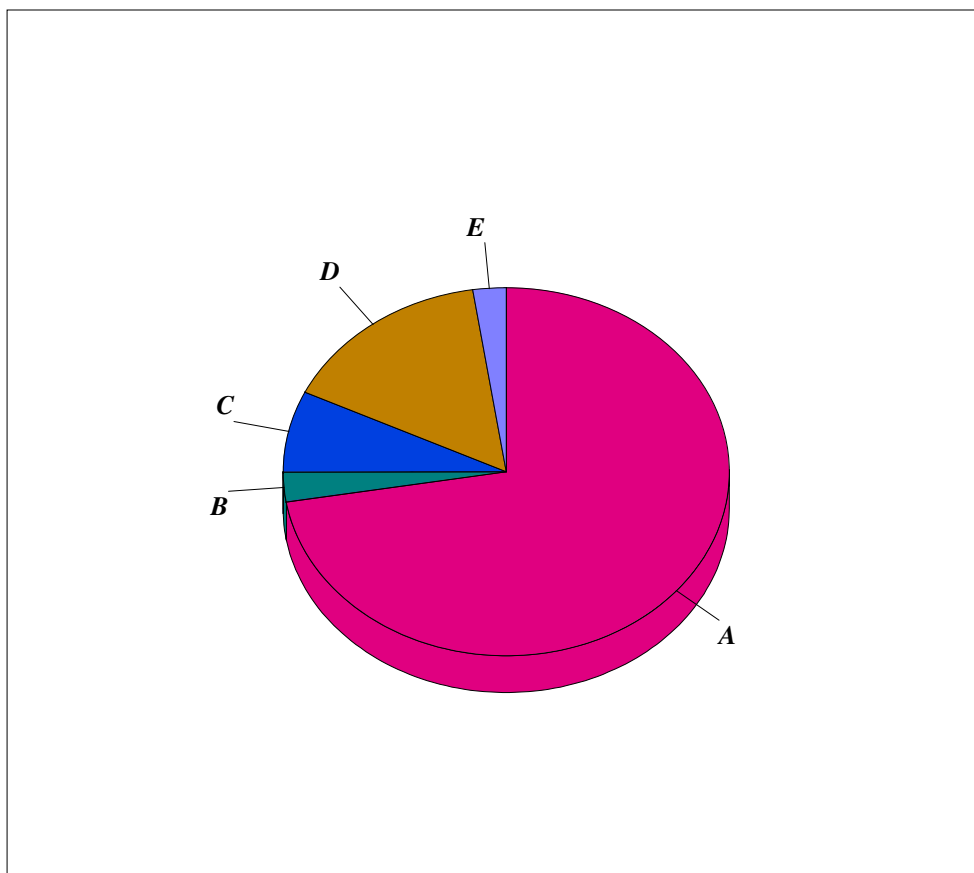


Figure 6. Section I - Background Information, Item L: Prior School Attended

<i>Prior School Attended</i>	<i>Your Institution %</i>	<i>National Norms %</i>
<i>High School</i>	<i>72.4</i>	<i>61.8</i>
<i>Vocational/Technical School</i>	<i>2.6</i>	<i>2.4</i>
<i>2-Year College</i>	<i>7.2</i>	<i>13.6</i>
<i>4-Year College or University</i>	<i>15.5</i>	<i>18.2</i>
<i>Graduate/Professional College</i>	<i>.3</i>	<i>1.8</i>
<i>Other</i>	<i>2.1</i>	<i>2.3</i>
<i>A. High School</i>	<i>72.4</i>	<i>61.8</i>
<i>B. Vocational/Technical School</i>	<i>2.6</i>	<i>2.4</i>
<i>C. 2-Year College</i>	<i>7.2</i>	<i>13.6</i>
<i>D. 4-Year College or University</i>	<i>15.5</i>	<i>18.2</i>
<i>E. Others</i>	<i>2.4</i>	<i>4.1</i>

UNIV OF LA @ MONROE

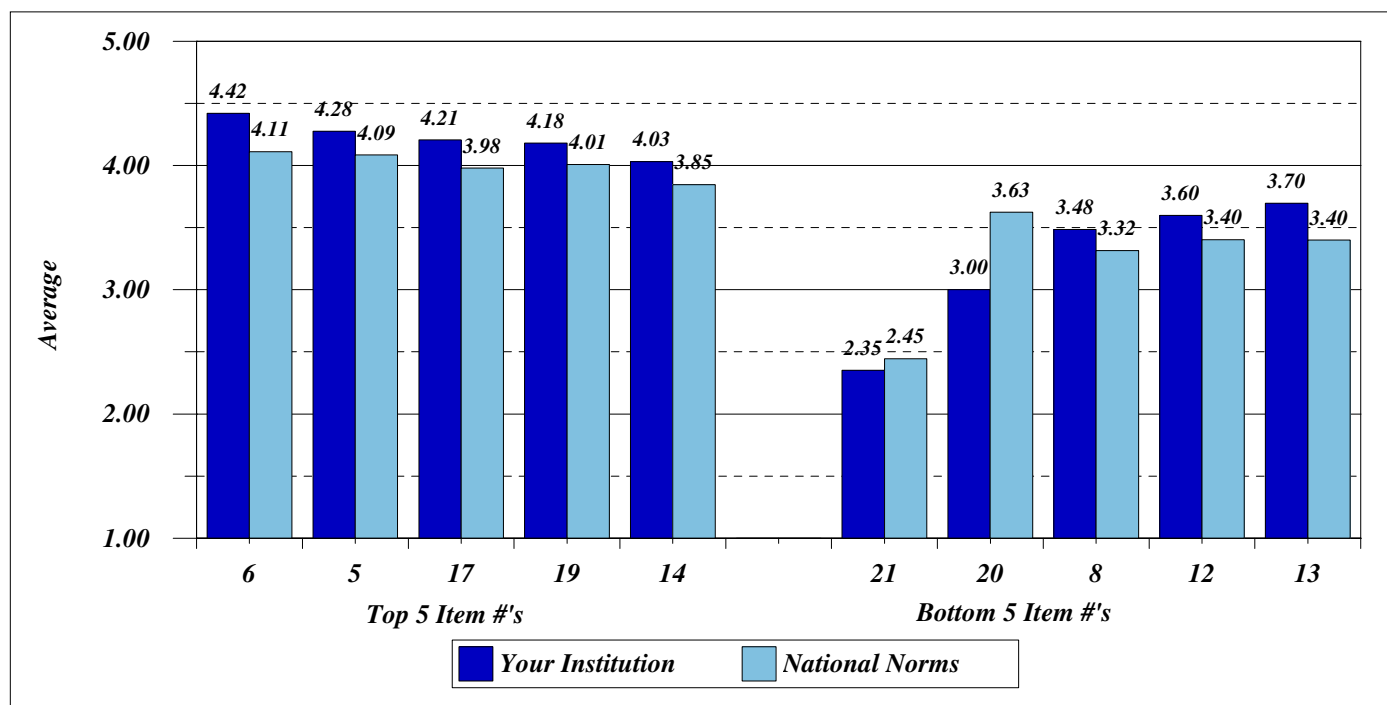


Figure 7. Section II - College Services: Satisfaction with College Services for Those Who Have Used This Service

Item #	Your Institution		National Norms	
	% Used	Avg	% Used	Avg
Top 5 for Your Institution				
6	81.7	4.42	78.9	4.11
5	53.1	4.28	34.8	4.09
17	24.9	4.21	10.1	3.98
19	74.6	4.18	69.8	4.01
14	44.7	4.03	38.6	3.85
Bottom 5 for Your Institution				
21	80.0	2.35	73.6	2.45
20	2.7	3.00	15.3	3.63
8	6.9	3.48	10.9	3.32
12	32.9	3.60	32.9	3.40
13	66.9	3.70	57.9	3.40

(Satisfaction Scale: 5=very satisfied, 4=satisfied, 3=neutral, 2=dissatisfied, 1=very dissatisfied)

NOTE: Items with fewer than 10 respondents were not included in the analyses.

UNIV OF LA @ MONROE

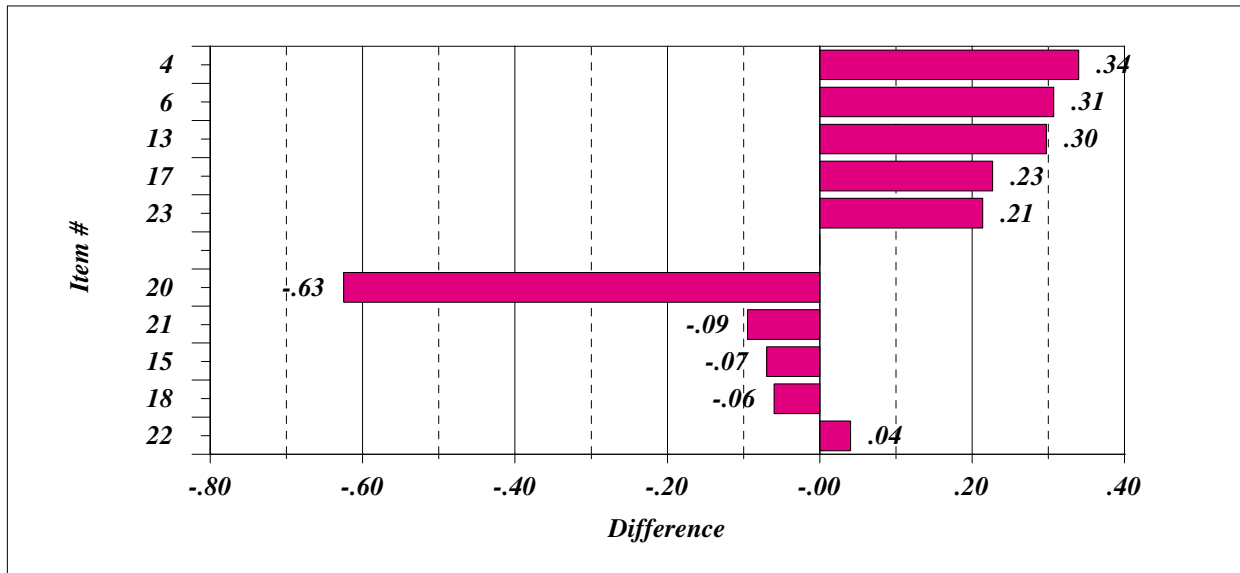


Figure 8. Section II - College Services: Largest Positive & Largest Negative Differences between Your Institution's Averages and the National Averages of Satisfaction Level with the Services of this College

Item #	Your Institution Avg	National Norms Avg	Difference
Largest Positive (or Smallest Negative) Differences			
4	3.80	3.46	.34
6	4.42	4.11	.31
13	3.70	3.40	.30
17	4.21	3.98	.23
23	3.89	3.68	.21
Largest Negative (or Smallest Positive) Differences			
20	3.00	3.63	-.63
21	2.35	2.45	-.09
15	3.84	3.91	-.07
18	3.91	3.97	-.06
22	4.02	3.98	.04

(Satisfaction Scale: 5=very satisfied, 4=satisfied, 3=neutral, 2=dissatisfied, 1=very dissatisfied)

NOTE: Items with fewer than 10 respondents were not included in the analyses.

UNIV OF LA @ MONROE

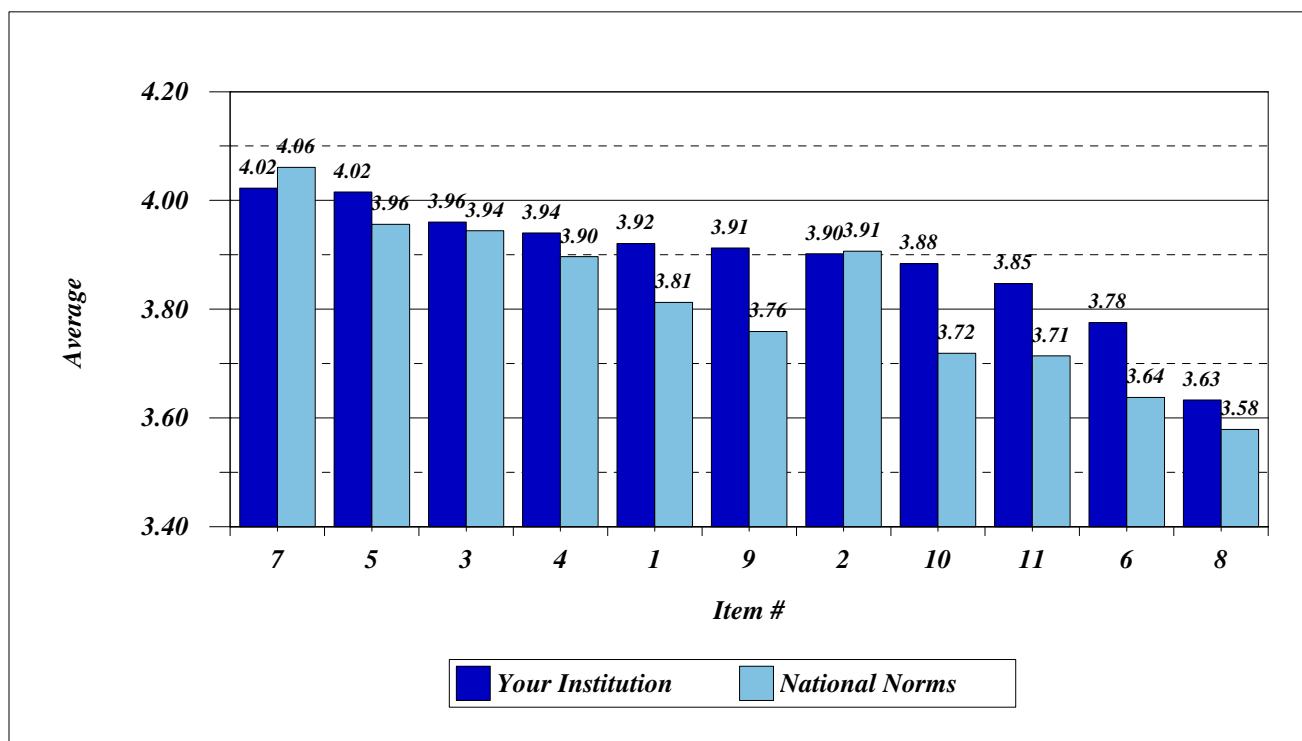


Figure 9. Section III - College Environment: Satisfaction level with the Academic Aspects of this College

Item #		Your Institution Avg	National Norms Avg
7	Class size relative to the type of course	4.02	4.06
5	Attitude of the faculty toward students	4.02	3.96
3	Instruction in your major field	3.96	3.94
4	Out-of-class availability of your instructors	3.94	3.90
1	Testing/grading system	3.92	3.81
9	Availability of your advisor	3.91	3.76
2	Course content in your major field	3.90	3.91
10	Value of the information provided by your advisor	3.88	3.72
11	Preparation you are receiving for your future occupation	3.85	3.71
6	Variety of courses offered at this college	3.78	3.64
8	Flexibility to design your own program of study	3.63	3.58

(Satisfaction Scale: 5=very satisfied, 4=satisfied, 3=neutral, 2=dissatisfied, 1=very dissatisfied)

UNIV OF LA @ MONROE

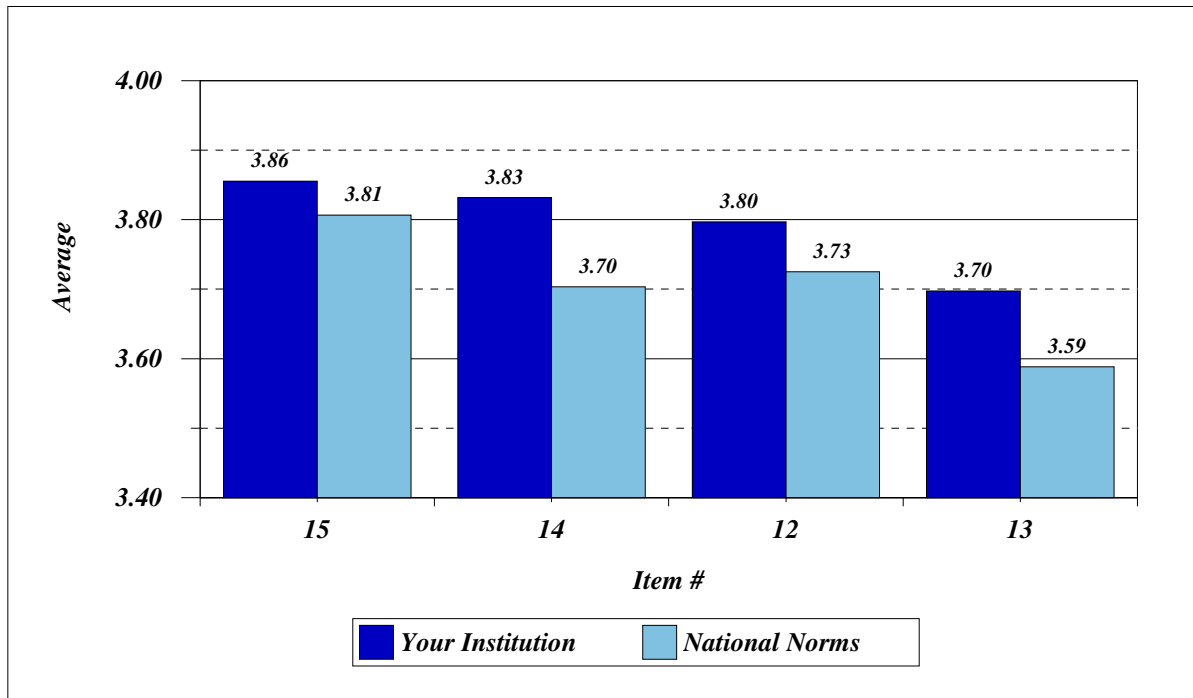


Figure 10. Section III - College Environment: Satisfaction level with the Admissions Aspects of this College

Item #		Your Institution Avg	National Norms Avg
15	College catalog/admissions publications	3.86	3.81
14	Accuracy of college information you received before enrolling	3.83	3.70
12	General admissions procedures	3.80	3.73
13	Availability of financial aid information prior to enrolling	3.70	3.59

(Satisfaction Scale: 5=very satisfied, 4=satisfied, 3=neutral, 2=dissatisfied, 1=very dissatisfied)

UNIV OF LA @ MONROE

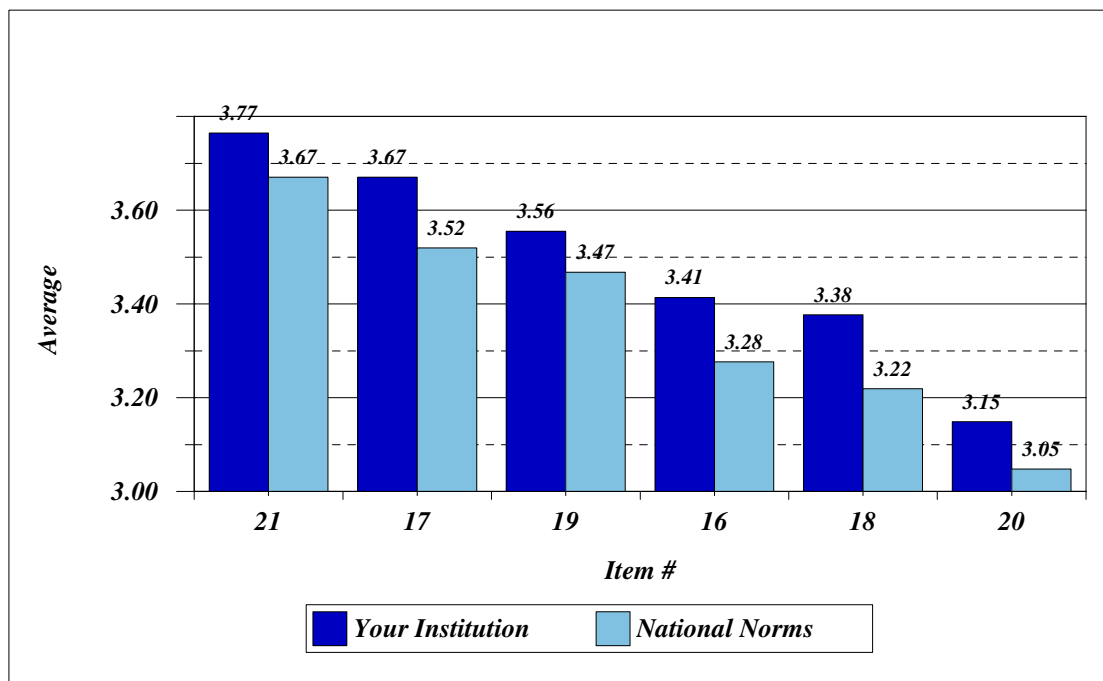


Figure 11. Section III - College Environment: Satisfaction level with the Rules & Policies Aspects of this College

Item #		Your Institution Avg	National Norms Avg
21	Personal security/safety at this campus	3.77	3.67
17	Rules governing student conduct at this college	3.67	3.52
19	Academic probation and suspension policies	3.56	3.47
16	Student voice in college policies	3.41	3.28
18	Residence hall rules and regulations	3.38	3.22
20	Purposes for which student activity fees are used	3.15	3.05

(Satisfaction Scale: 5=very satisfied, 4=satisfied, 3=neutral, 2=dissatisfied, 1=very dissatisfied)

UNIV OF LA @ MONROE

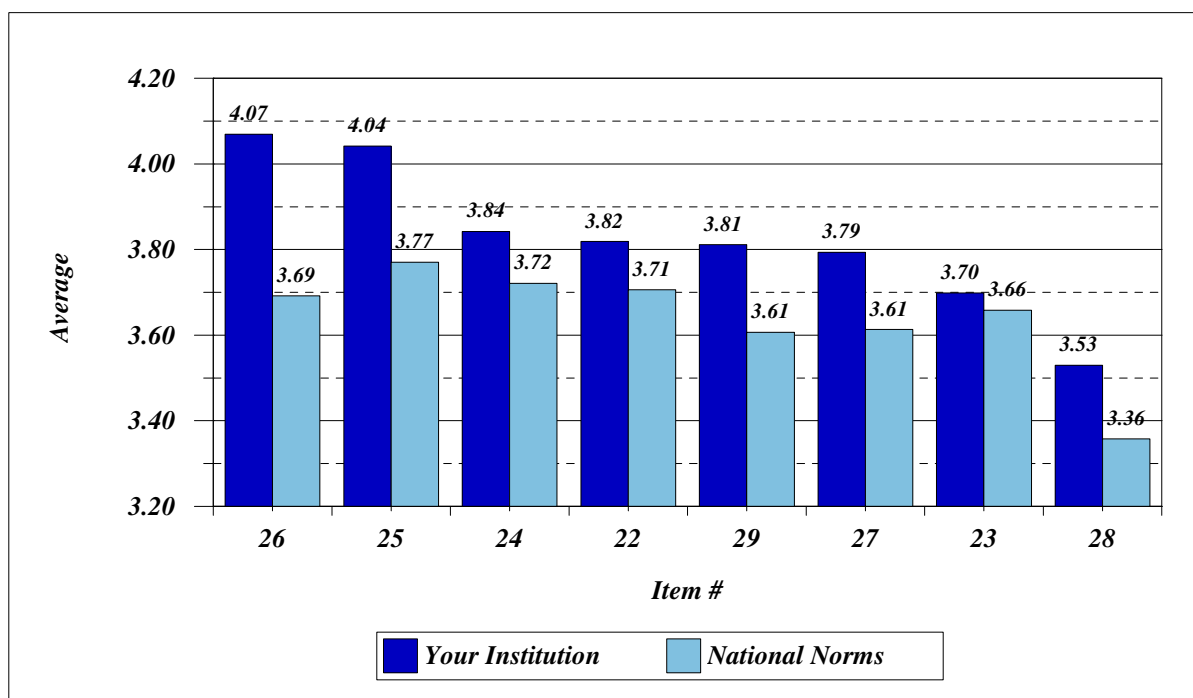


Figure 12. Section III - College Environment: Satisfaction level with the Facilities Aspects of this College

Item #		Your Institution Avg	National Norms Avg
26	Student union	4.07	3.69
25	Study areas	4.04	3.77
24	Athletic facilities	3.84	3.72
22	Classroom facilities	3.82	3.71
29	General condition of buildings and grounds	3.81	3.61
27	Campus bookstore	3.79	3.61
23	Laboratory facilities	3.70	3.66
28	Availability of student housing	3.53	3.36

(Satisfaction Scale: 5=very satisfied, 4=satisfied, 3=neutral, 2=dissatisfied, 1=very dissatisfied)

UNIV OF LA @ MONROE

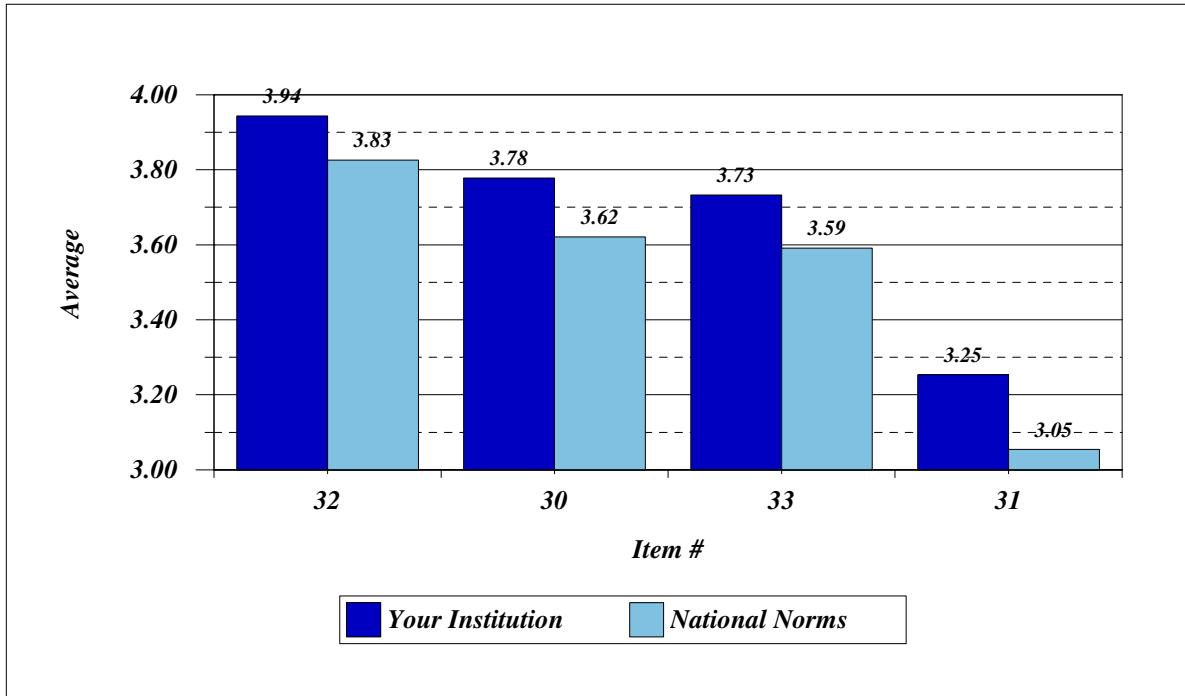


Figure 13. Section III - College Environment: Satisfaction level with the Registration Aspects of this College

Item #		Your Institution Avg	National Norms Avg
32	Academic calendar for this college	3.94	3.83
30	General registration procedures	3.78	3.62
33	Billing and fee payment procedures	3.73	3.59
31	Availability of the courses you want at times you can take them	3.25	3.05

(Satisfaction Scale: 5=very satisfied, 4=satisfied, 3=neutral, 2=dissatisfied, 1=very dissatisfied)

UNIV OF LA @ MONROE

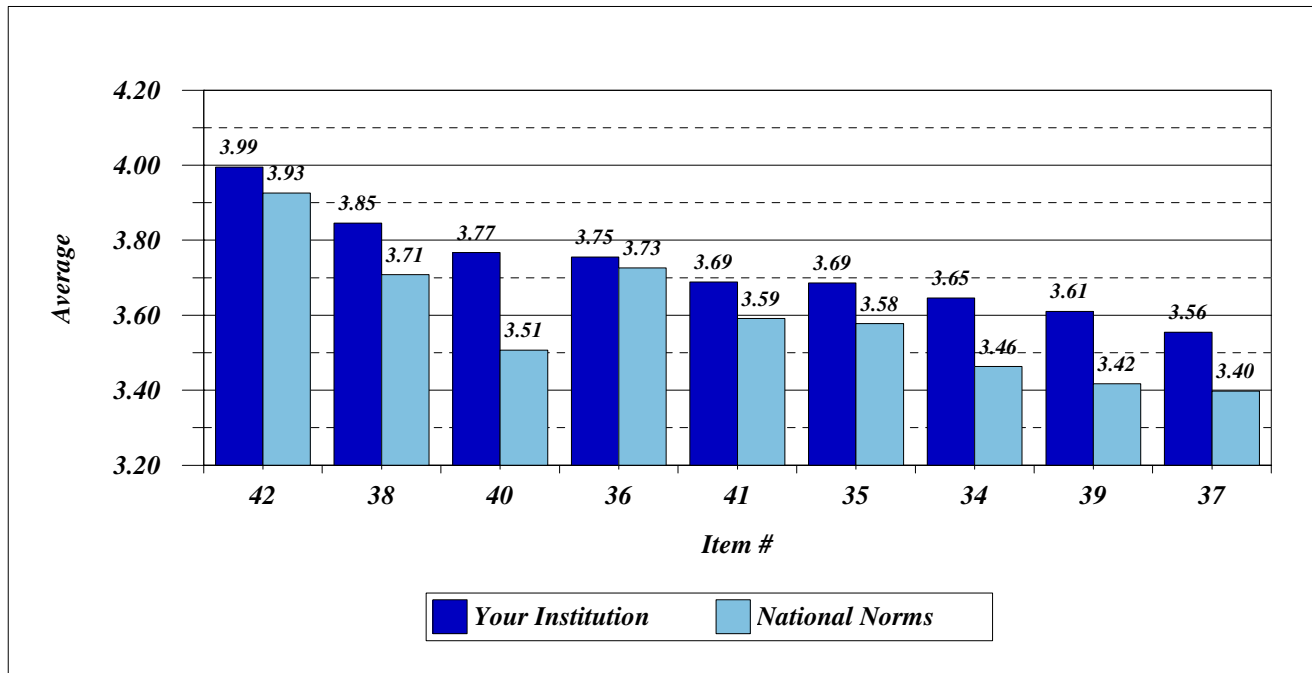


Figure 14. Section III - College Environment: Satisfaction level with the General Aspects of this College

Item #		Your Institution Avg	National Norms Avg
42	<i>This college in general</i>	3.99	3.93
38	<i>Opportunities for personal involvement in campus activities</i>	3.85	3.71
40	<i>Religious activities and programs</i>	3.77	3.51
36	<i>Racial harmony at this college</i>	3.75	3.73
41	<i>Campus media (student newspaper, campus radio, etc.)</i>	3.69	3.59
35	<i>Attitude of the college nonteaching staff toward students</i>	3.69	3.58
34	<i>Concern for you as an individual</i>	3.65	3.46
39	<i>Student government</i>	3.61	3.42
37	<i>Opportunities for student employment</i>	3.56	3.40

(Satisfaction Scale: 5=very satisfied, 4=satisfied, 3=neutral, 2=dissatisfied, 1=very dissatisfied)

UNIV OF LA @ MONROE

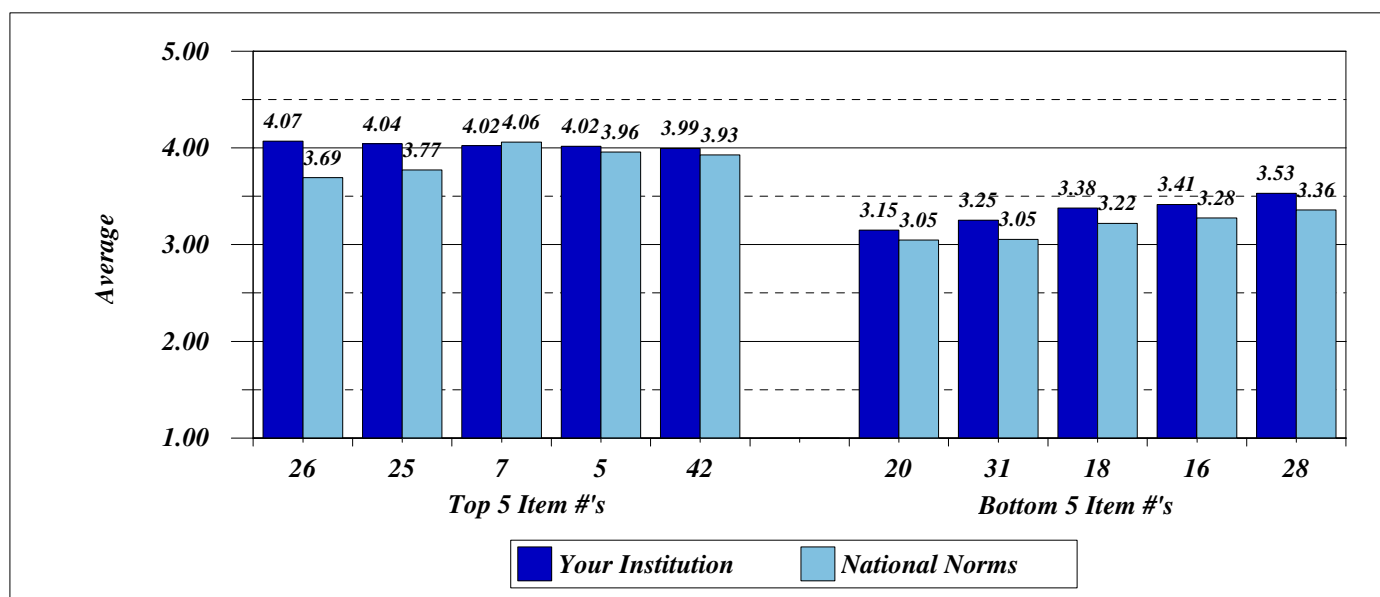


Figure 15. Section III - College Environment: Satisfaction with All Aspects of this College

Item #	Your Institution Avg	National Norms Avg
<i>Top 5 for Your Institution</i>		
26 Student union	4.07	3.69
25 Study areas	4.04	3.77
7 Class size relative to the type of course	4.02	4.06
5 Attitude of the faculty toward students	4.02	3.96
42 This college in general	3.99	3.93
<i>Bottom 5 for Your Institution</i>		
20 Purposes for which student activity fees are used	3.15	3.05
31 Availability of the courses you want at times you can take them	3.25	3.05
18 Residence hall rules and regulations	3.38	3.22
16 Student voice in college policies	3.41	3.28
28 Availability of student housing	3.53	3.36

(Satisfaction Scale: 5=very satisfied, 4=satisfied, 3=neutral, 2=dissatisfied, 1=very dissatisfied)

NOTE: Items with fewer than 10 respondents were not included in the analyses.

UNIV OF LA @ MONROE

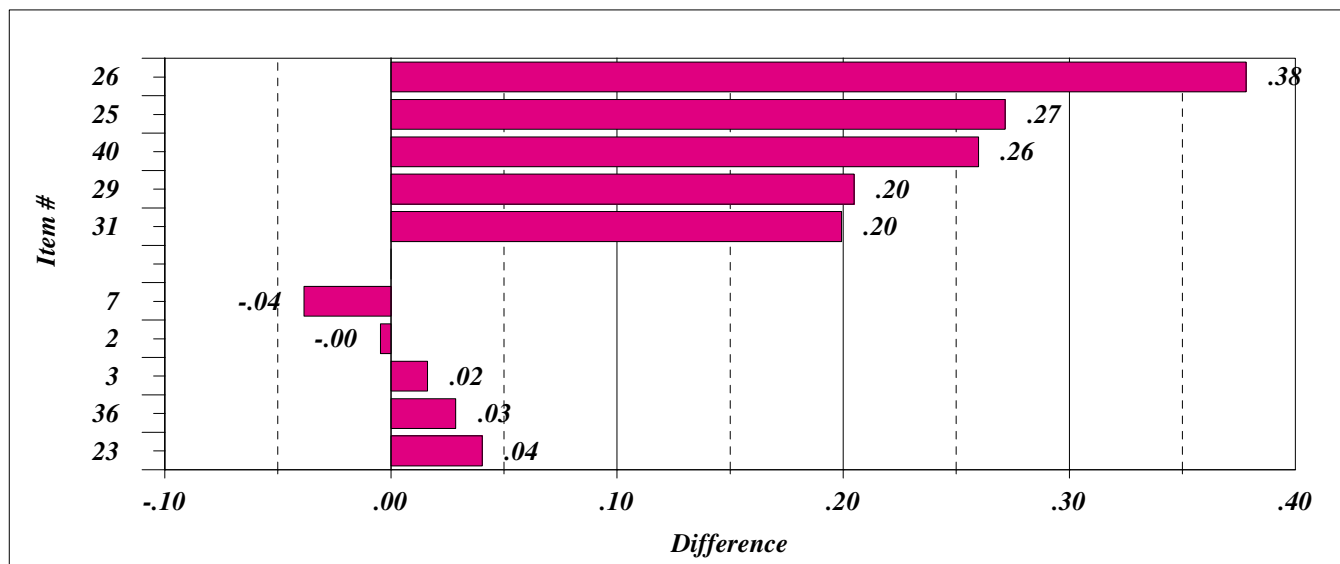


Figure 16. Section III - College Environment: Largest Positive & Largest Negative Differences between Your Institution's Averages and the National Averages of the Satisfaction Level with All Aspects of this College

Item #	Your Institution Avg	National Norms Avg	Difference
Largest Positive (or Smallest Negative) Differences			
26 Student union	4.07	3.69	.38
25 Study areas	4.04	3.77	.27
40 Religious activities and programs	3.77	3.51	.26
29 General condition of buildings and grounds	3.81	3.61	.20
31 Availability of the courses you want at times you can take them	3.25	3.05	.20
Largest Negative (or Smallest Positive) Differences			
7 Class size relative to the type of course	4.02	4.06	-.04
2 Course content in your major field	3.90	3.91	-.00
3 Instruction in your major field	3.96	3.94	.02
36 Racial harmony at this college	3.75	3.73	.03
23 Laboratory facilities	3.70	3.66	.04

(Satisfaction Scale: 5=very satisfied, 4=satisfied, 3=neutral, 2=dissatisfied, 1=very dissatisfied)

NOTE: Items with fewer than 10 respondents were not included in the analyses.