

UNIVERSITY SURVEY RESULTS



December 12, 2007

Welcome

Welcome to the University of Louisiana at Monroe documenting its self-study completed for reaffirmation of accreditation by the Commission on Colleges of the Southern Association of Colleges and Schools (SACS).

The University of Louisiana at Monroe (ULM) strives to distinguish itself in preparing students for meaningful lives and service to humanity by delivering student-centered learning excellence—turning vision into action. Since its opening in 1931, ULM has sought to better the education and development of its students, the environment and professional growth of its faculty and staff, and the service it provides to the community—always bearing in mind the changing needs of society and the goal of excellence.

An unbiased self study and subsequent results-based adaptation are essential tools for achieving this goal and realizing this vision, not exercises conducted solely to meet accreditation demands. ULM embraces this philosophy and has adopted a more formal process for continuous self-examination and change that will make its efforts toward improvement more transparent.

We have all learned a great deal about ULM from this self study and I hope that you will find this site as enlightening as we have. Thank you for the time you spend visiting this site and for your interest in ULM.

Sincerely,

A handwritten signature in black ink that reads "James E. Cofer". The signature is written in a cursive style with a large, stylized initial "J".

James E. Cofer, Sr.
President

University Overview

Over a period of more than 75 years, the University of Louisiana at Monroe (ULM) has grown into a comprehensive senior institution of higher learning offering a complete educational experience to a diverse student body. While the university is widely recognized as a regional leader in educating health science professionals, five academic colleges, a graduate school, and varied continuing education programs provide a wide-range of opportunities for learning. Students may earn undergraduate, graduate, or professional degrees; obtain the professional development necessary to remain current within their field of expertise; or enrich their personal life through not-for-credit courses. Internships and externships provide valuable opportunities for tactile learning and for the development of practical experience. In each case, ULM emphasizes a student-centered learning environment where excellence is the hallmark of the educational endeavor.

The University dedicates itself to student learning and advancing knowledge through pure and applied research. Through the Emerging Scholars Program, each undergraduate student has the opportunity to be paired with a faculty mentor and to become involved in the discovery of new

knowledge. These research and creative efforts may continue at the masters level in a broad array of programs or at the doctoral level in selected areas: Educational Leadership or Curriculum and Instruction (Ed.D.) and Pharmacy or Marriage and Family Therapy (Ph.D.).

While focused on intellectual needs, ULM is committed to developing the whole student. A wide range of student services offer attention to their physical and emotional well-being, help develop their social skills, provide opportunities for their entertainment, and assist in developing the skills they need for successful careers. An emphasis is placed on respecting diversity.

With its human, academic, and physical resources, ULM enhances the quality of life of the surrounding communities. The University serves as the economic engine for the region and as its intellectual and cultural center.

Calendar of Important Dates

Event	Date
Orientation of Leadership Team	June 11, 2007
Compliance Certification Sample Due	April 18, 2008
Compliance Certification Due	September 10, 2008
Draft Quality Enhancement Plan Due	October 3, 2008
Off-Site Peer Review Conducted	November 3-6, 2008
Nomination for Lead QEP Evaluator Due	December 12, 2008
Quality Enhancement Plan Due	February 2, 2009
Focused Report Due	February 2, 2009
On-Site Peer Review Conducted	March 24-26, 2009
Response to On-Site Team Report	August 1, 2009
Review by Commission on Colleges	December 5-8, 2009

University Survey Response Documents

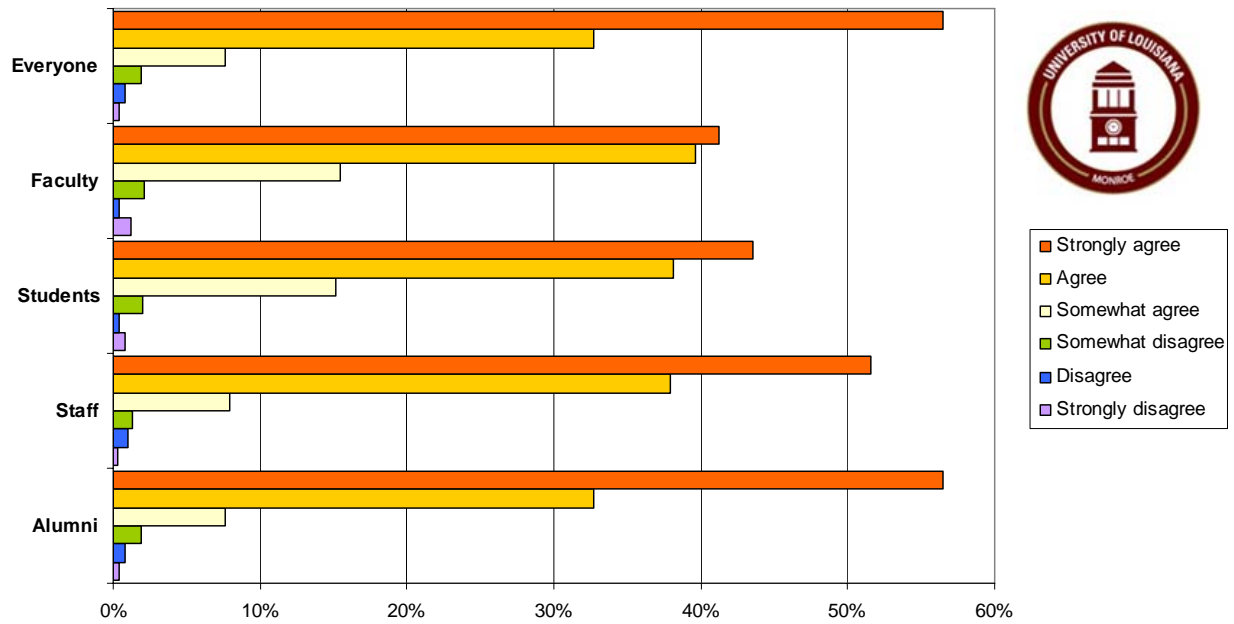
This document contains three representations of the responses to the University Survey:

- Graphical view with bar graphs showing the survey responses by each constituency group (and a summary of “everyone”) for each survey question
- Text summary in a table format showing the survey responses by each constituency group (and a summary of “everyone”) for each survey question
- “Agreed” or “Yes” responses in a table format showing survey response by each constituency group (and a summary of “everyone”) for each survey question

All survey responses are also available online at <http://www.ulm.edu/sacs2009/survey.html>.

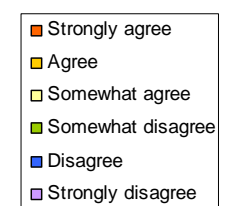
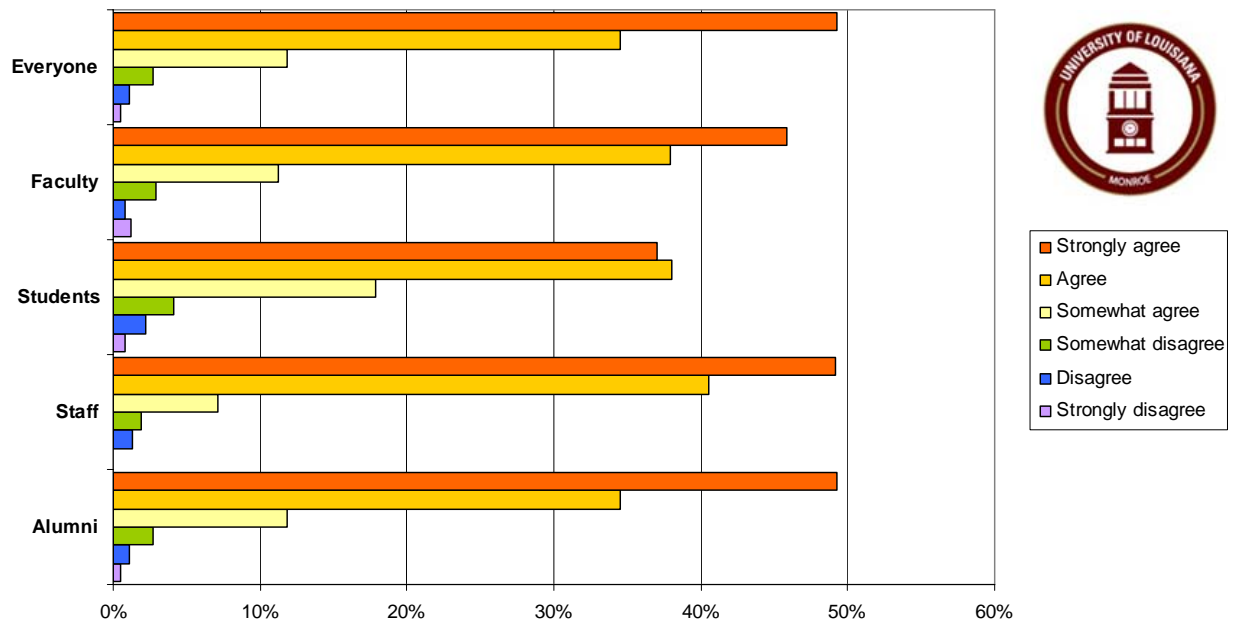
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Students, Faculty, Staff, and Alumni Views of ULM**

ULM is moving forward



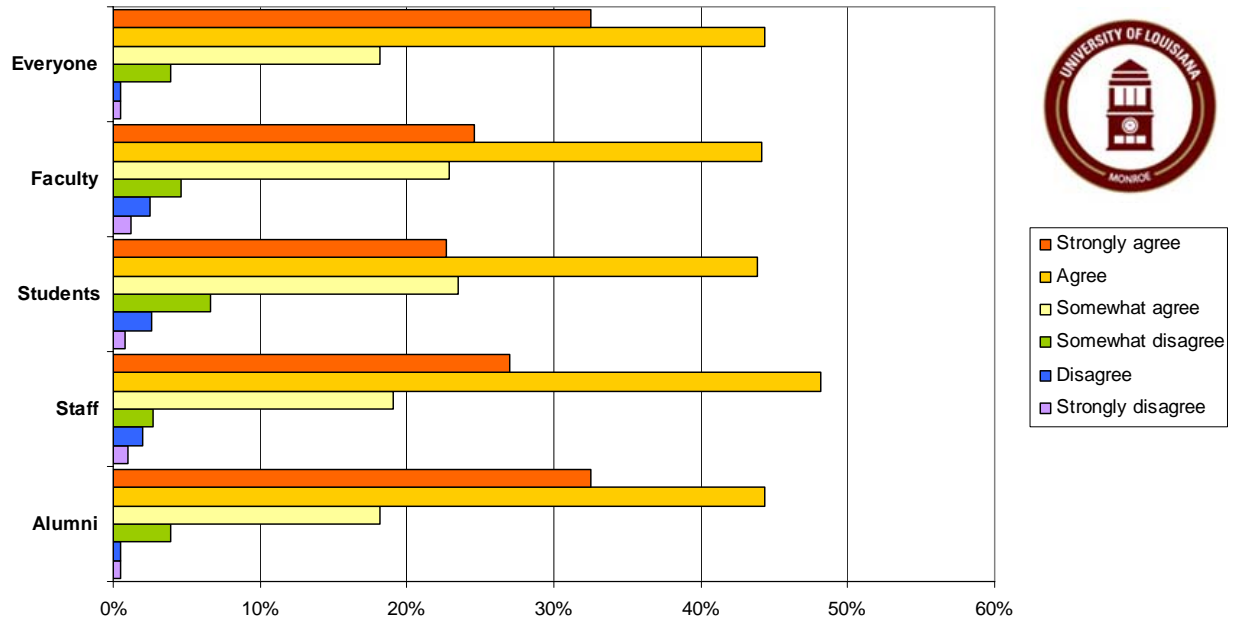
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I am proud of my association with ULM



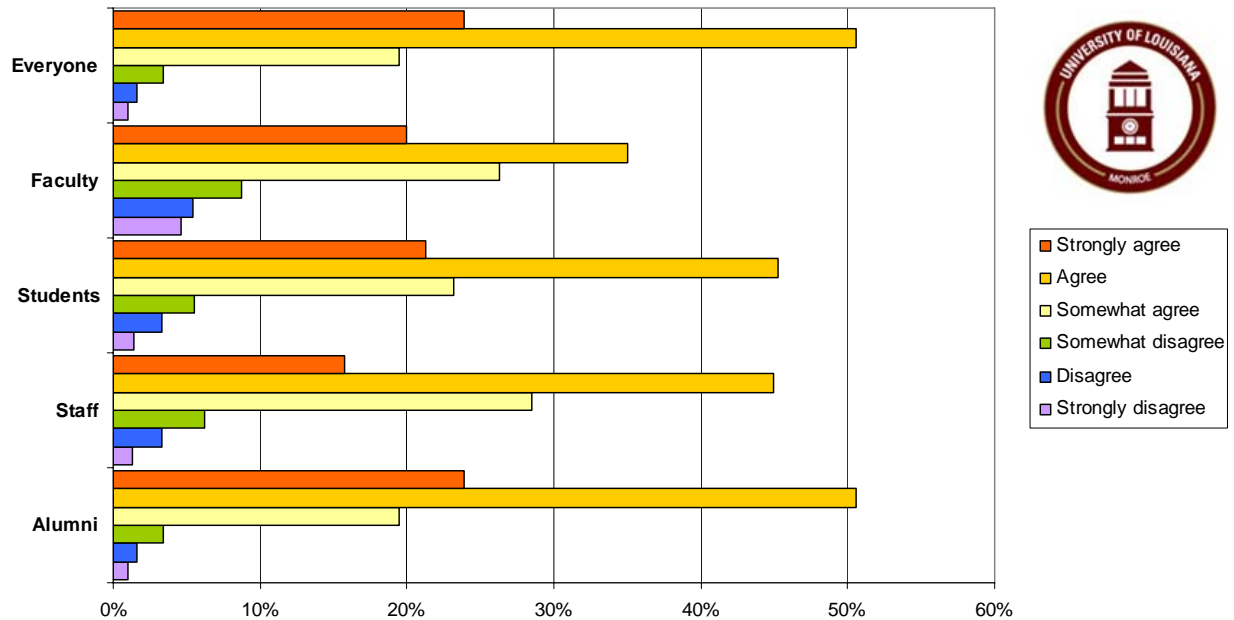
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The character of the University is strong



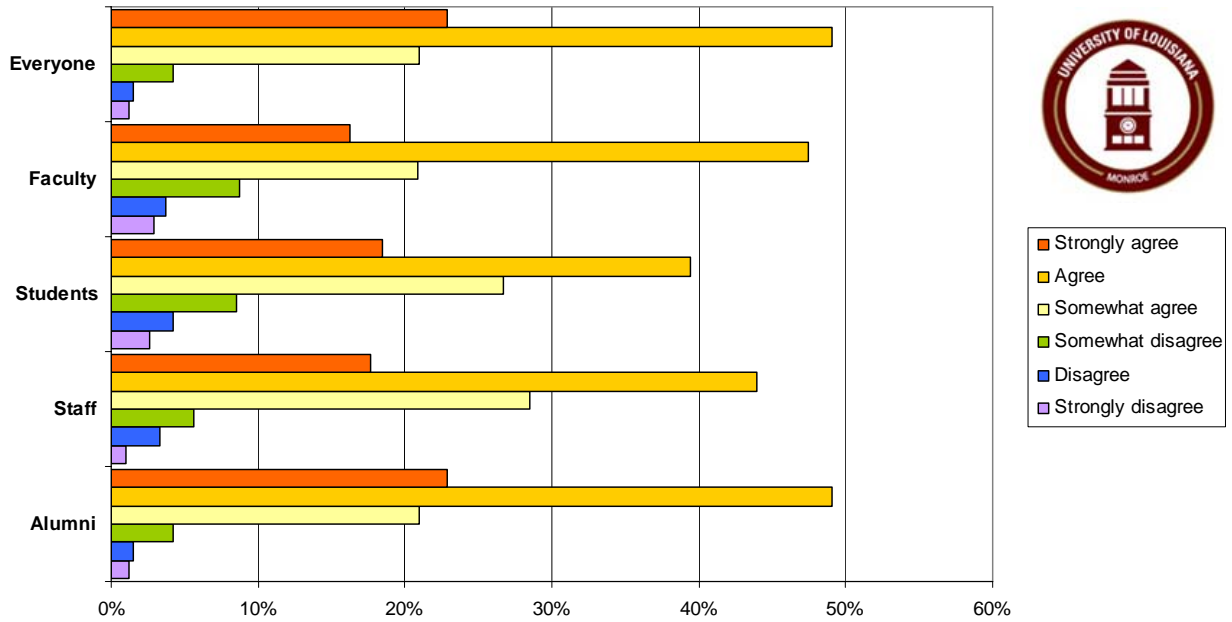
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ULM fosters an atmosphere of collegiality among administrators, faculty, staff, and students



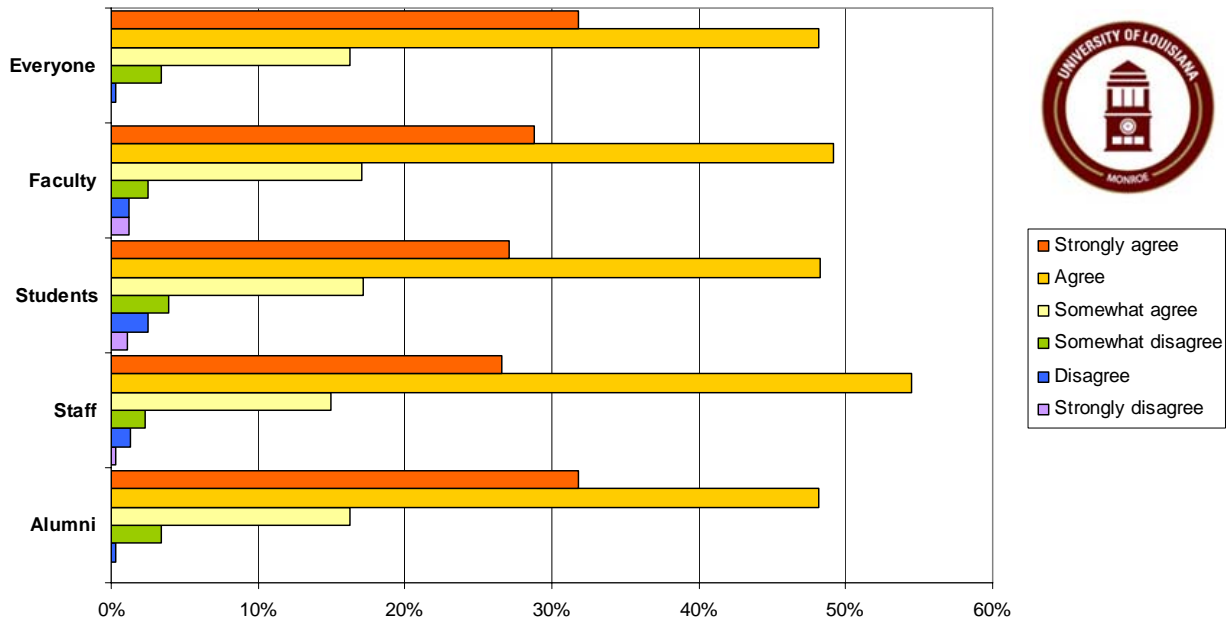
**How We See Ourselves in 2007:
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ULM is a compassionate institution



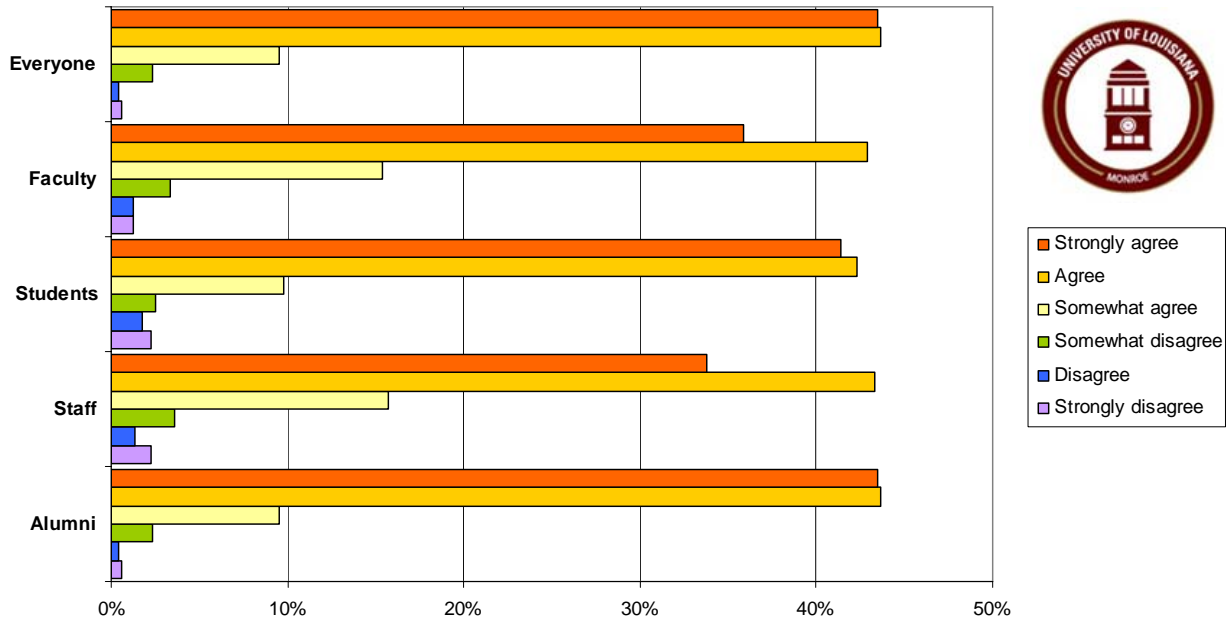
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ULM students receive a high quality education



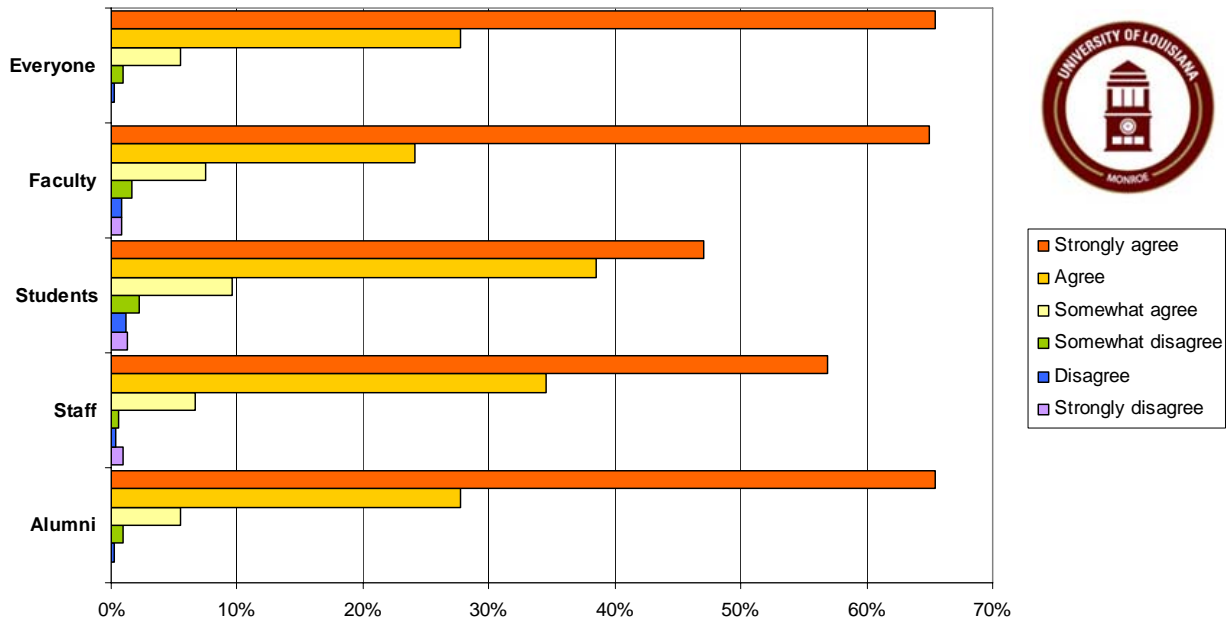
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ULM embraces students, faculty, and staff from different races, cultures, and beliefs



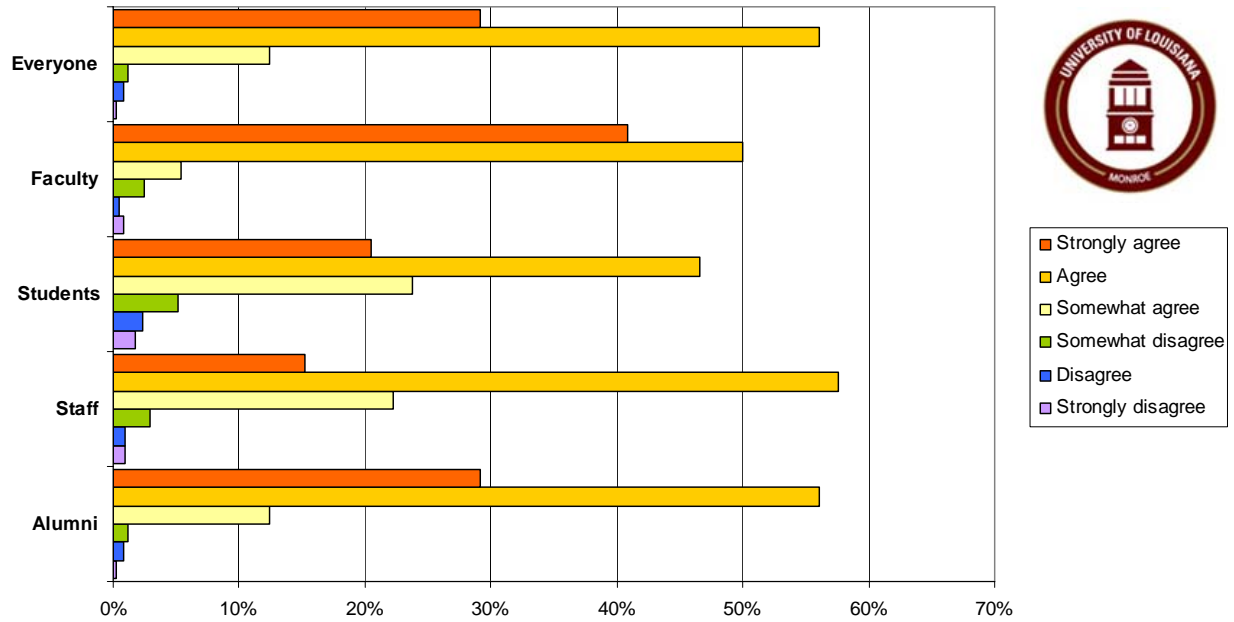
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I am pleased with the appearance of the campus buildings and grounds



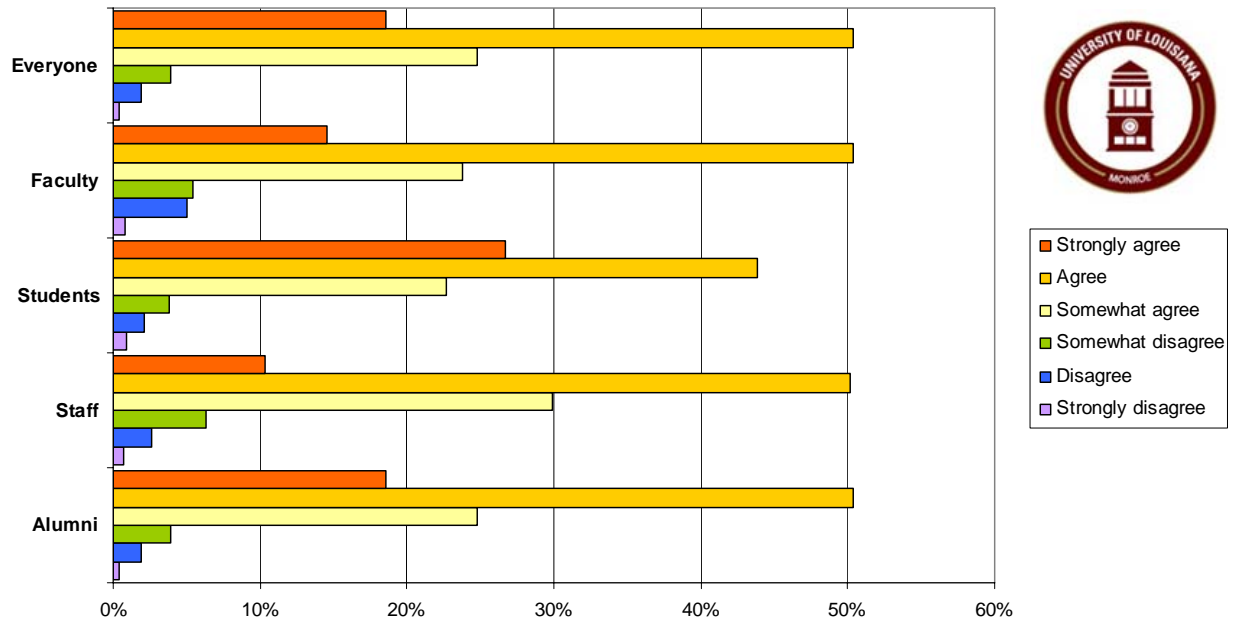
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ULM faculty members are committed to student learning



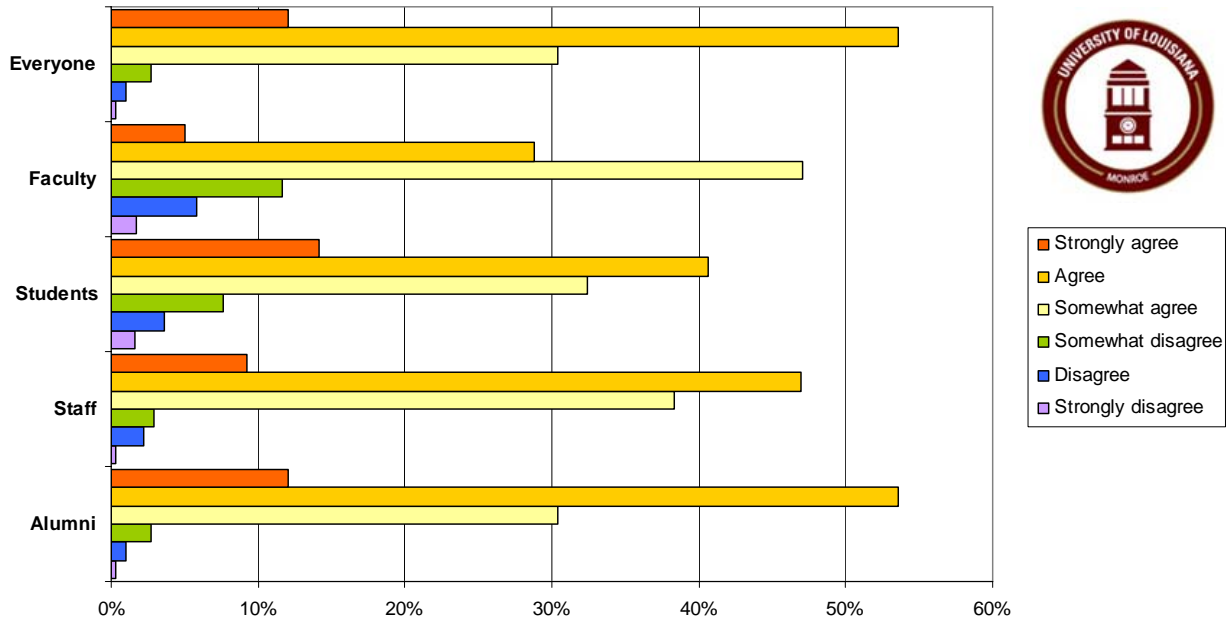
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Faculty academic advising is effective



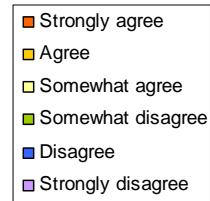
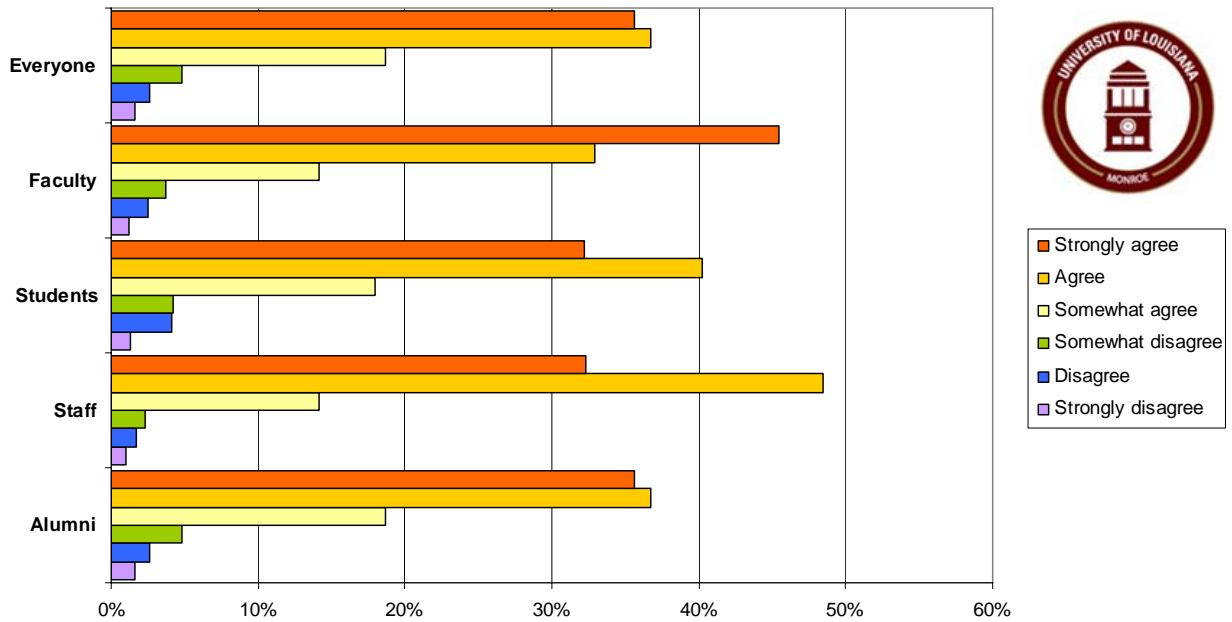
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ULM students take their studies seriously



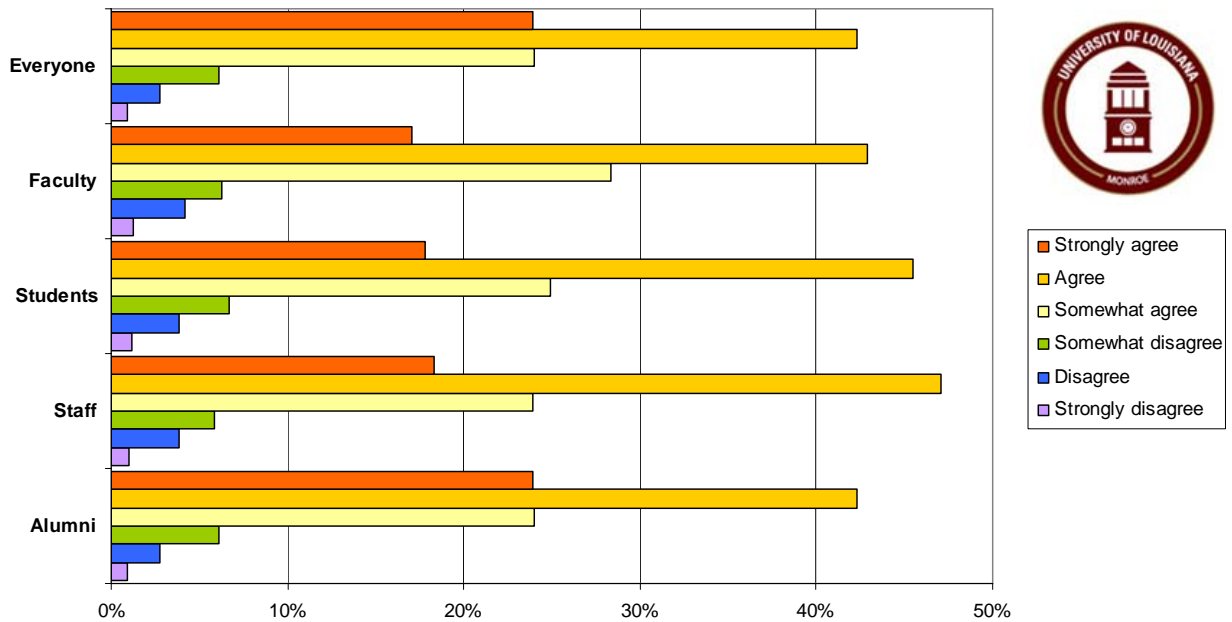
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Diversity in the classroom is an important part of a college education



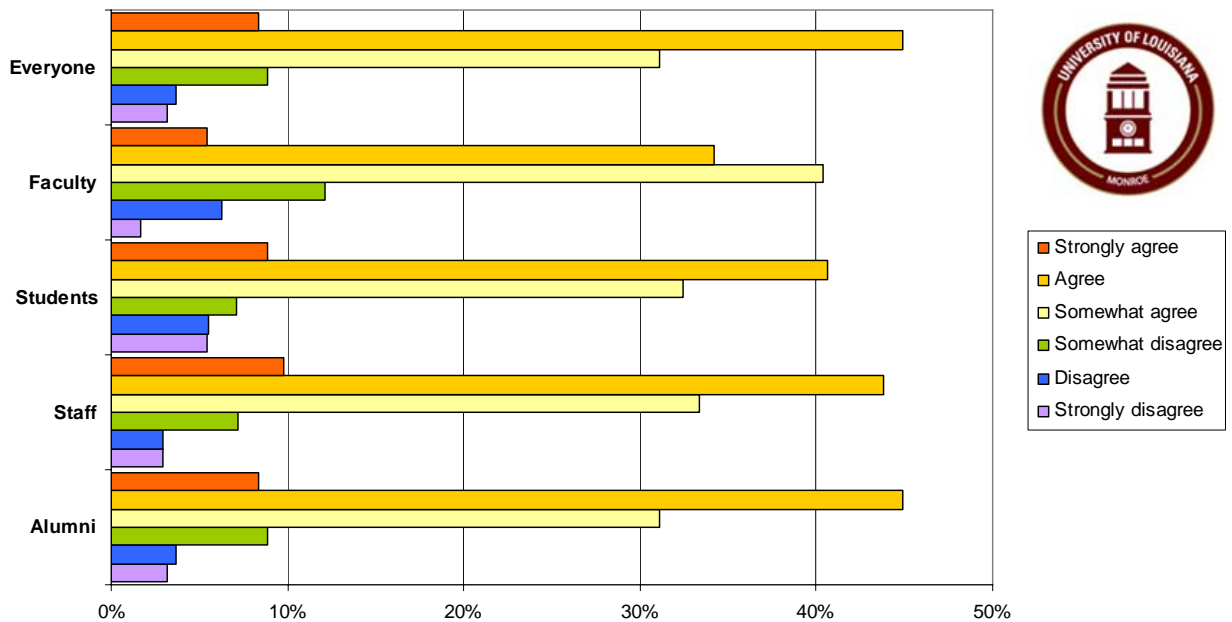
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ULM promotes and markets the university well



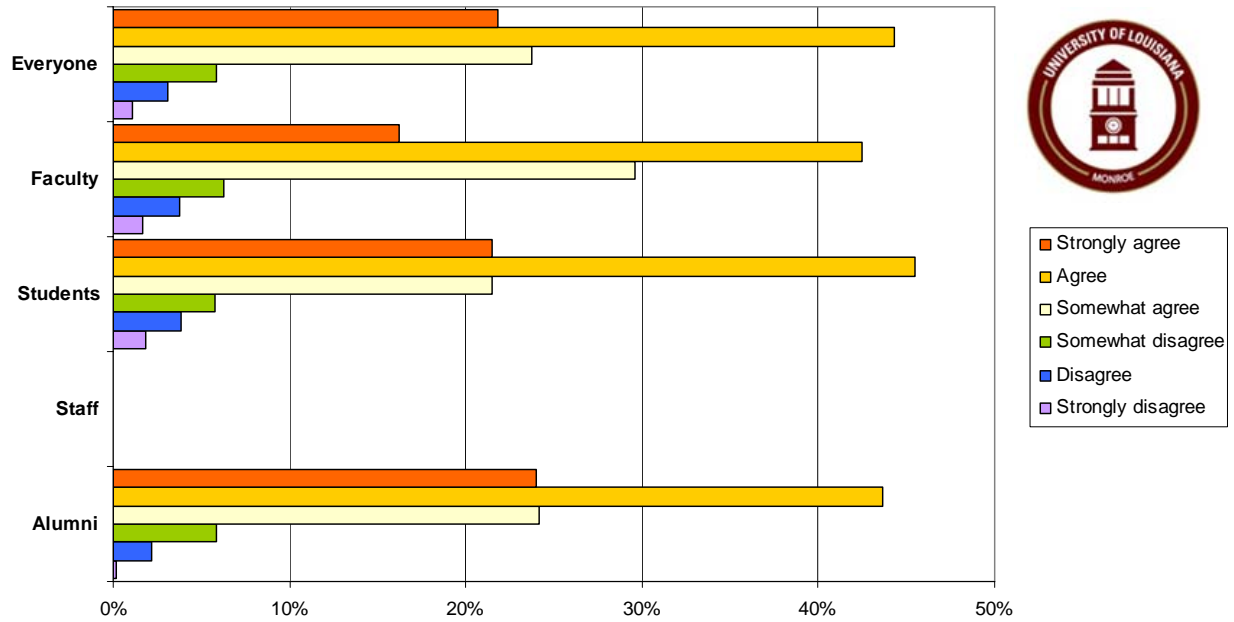
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The ULM Department of Athletics functions well



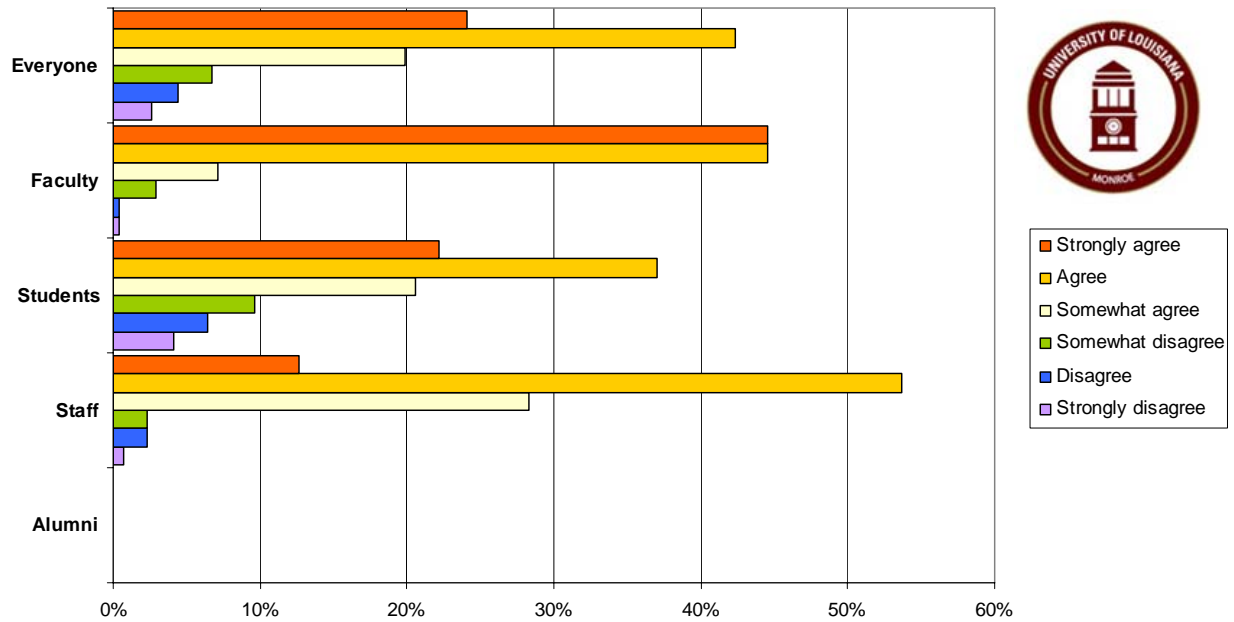
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ULM has strong academics compared to other regional peer institutions



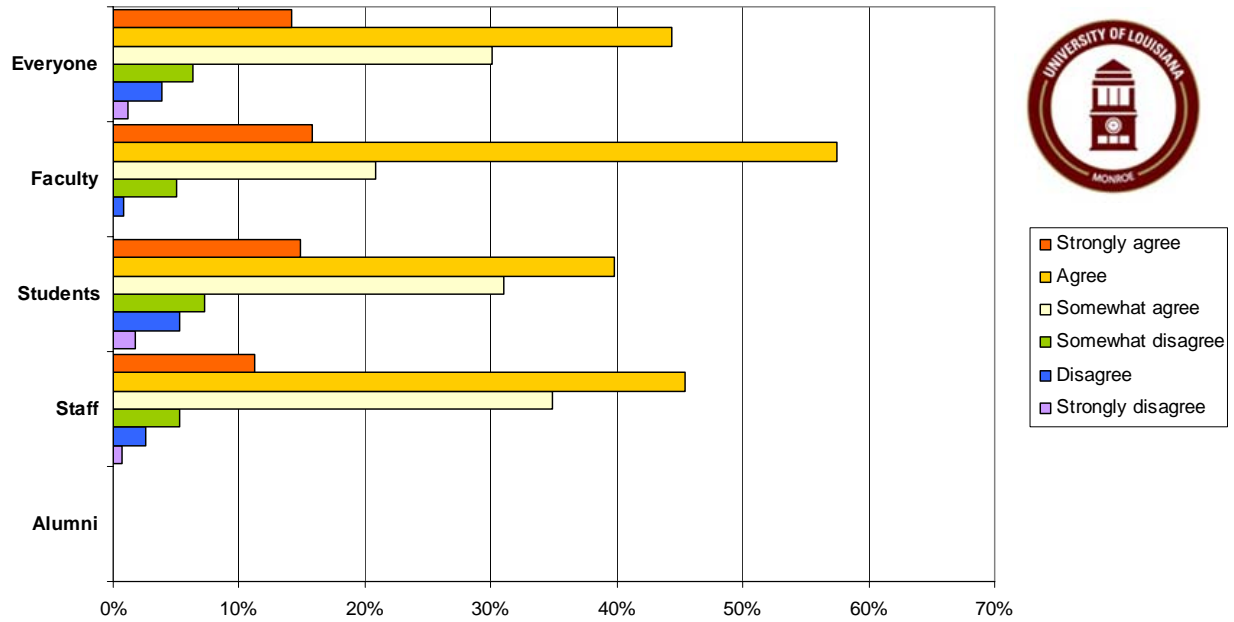
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Faculty members are available to students for academic assistance



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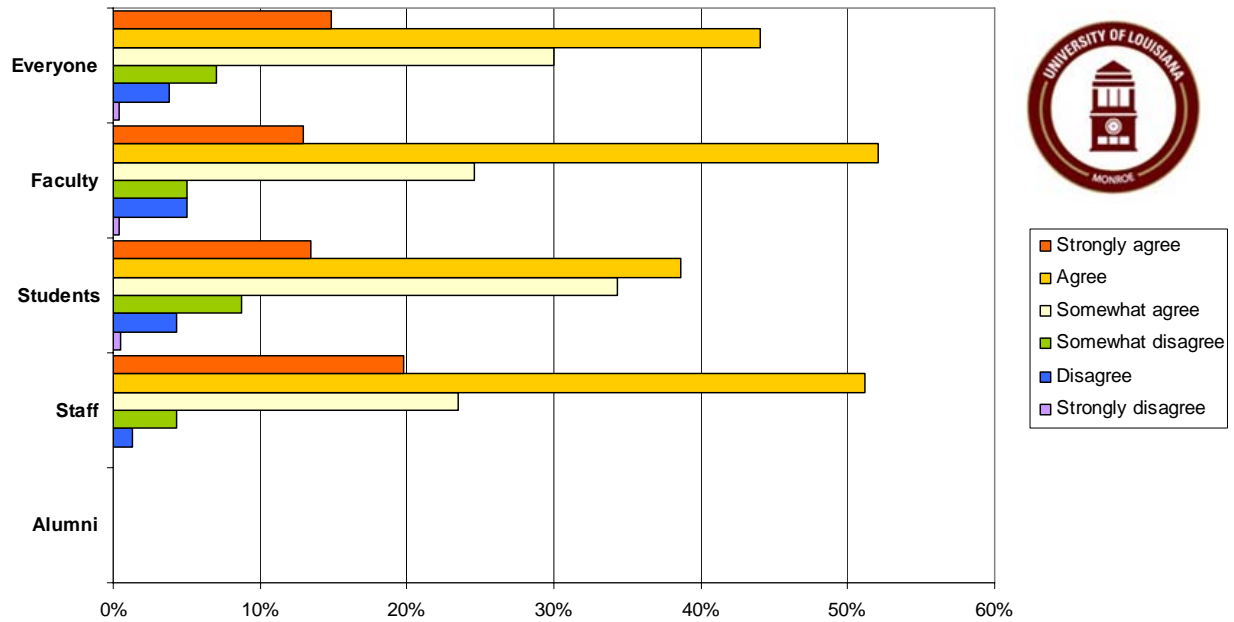
Faculty members are available to students for assistance with personal concerns



- Strongly agree
- Agree
- Somewhat agree
- Somewhat disagree
- Disagree
- Strongly disagree

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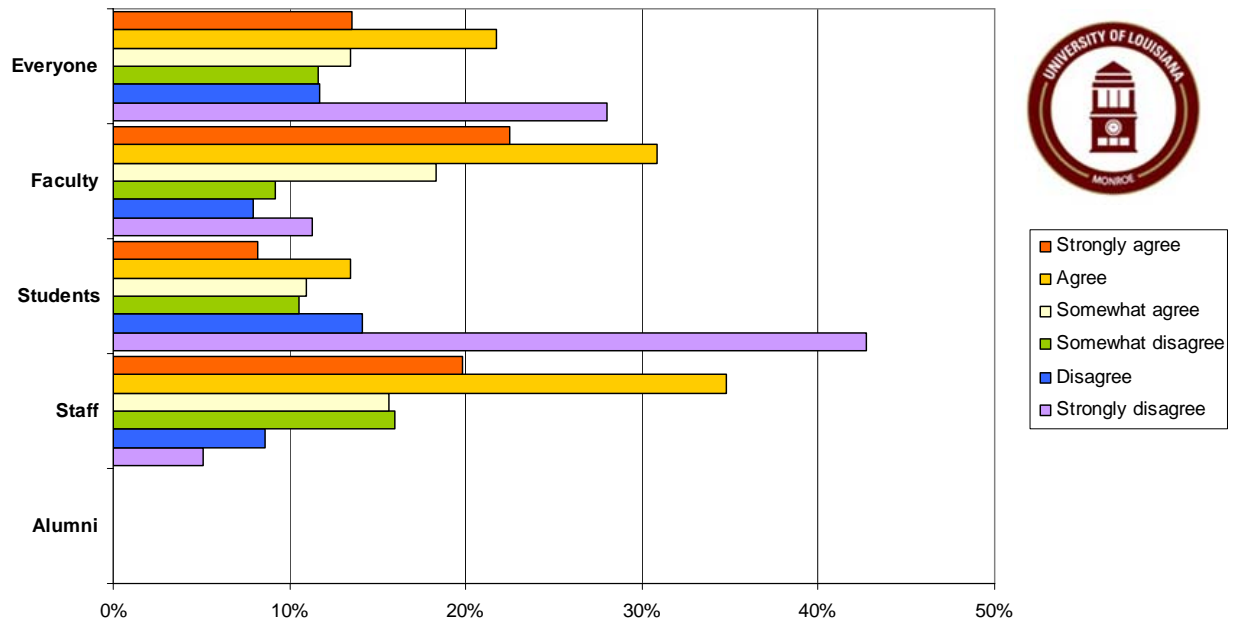
Staff members are available to students for assistance with personal concerns



- Strongly agree
- Agree
- Somewhat agree
- Somewhat disagree
- Disagree
- Strongly disagree

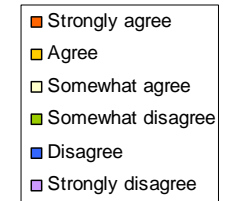
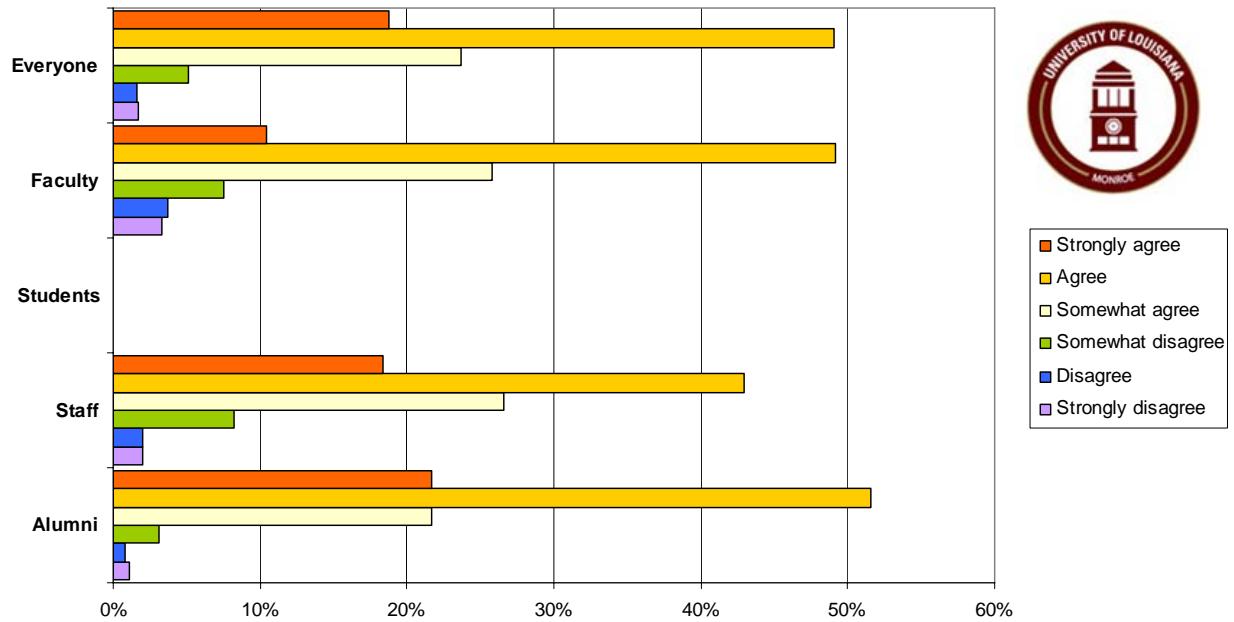
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Parking is not a problem for me



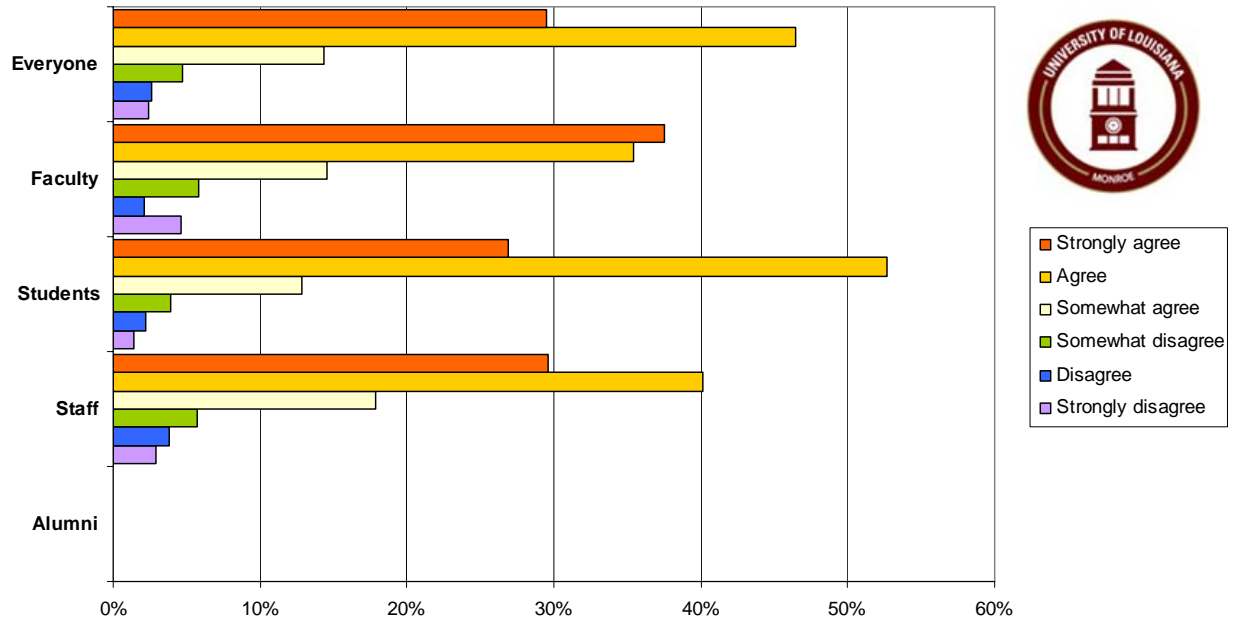
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High ethical standards are observed throughout the university



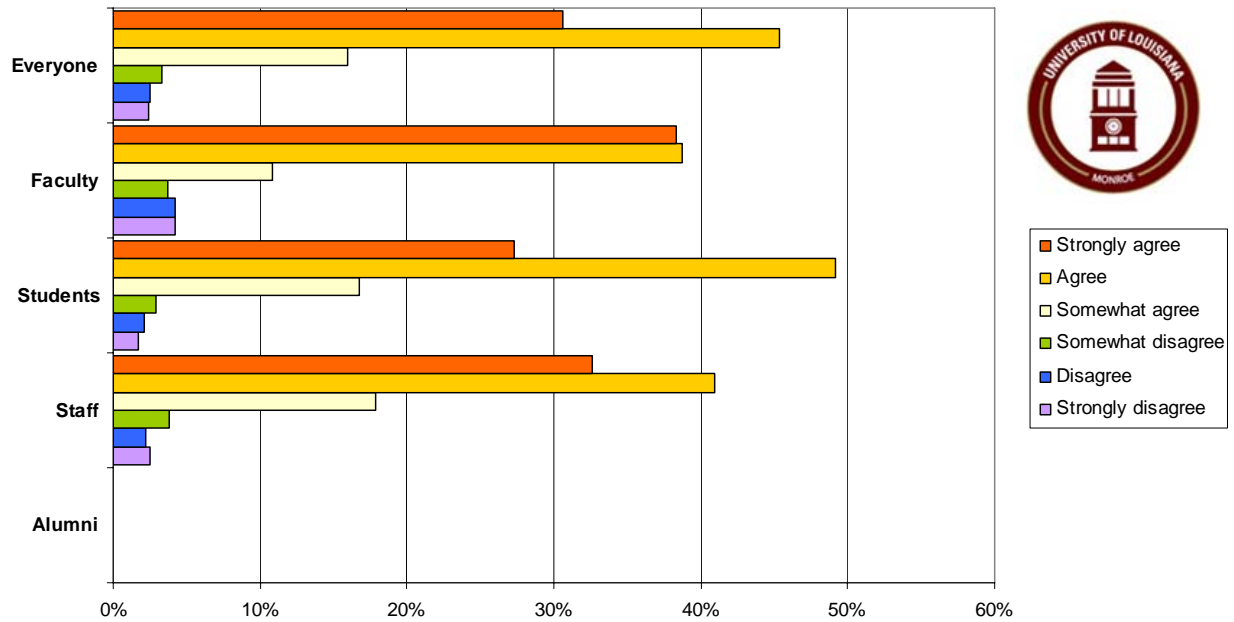
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I am treated fairly



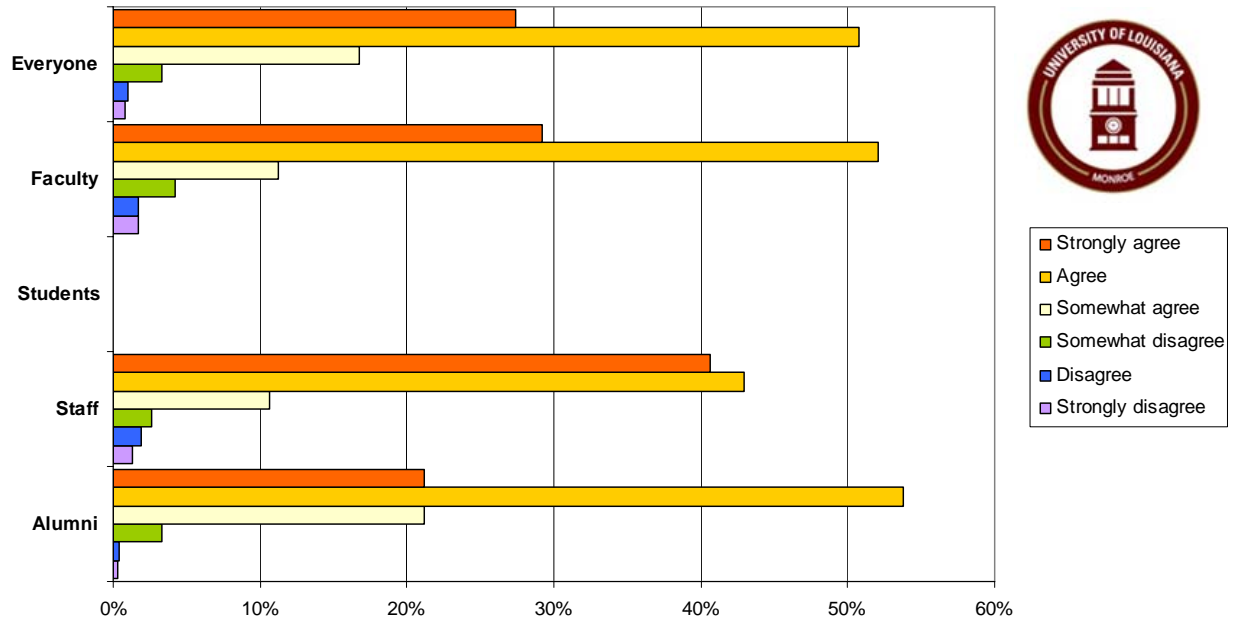
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I am treated with respect



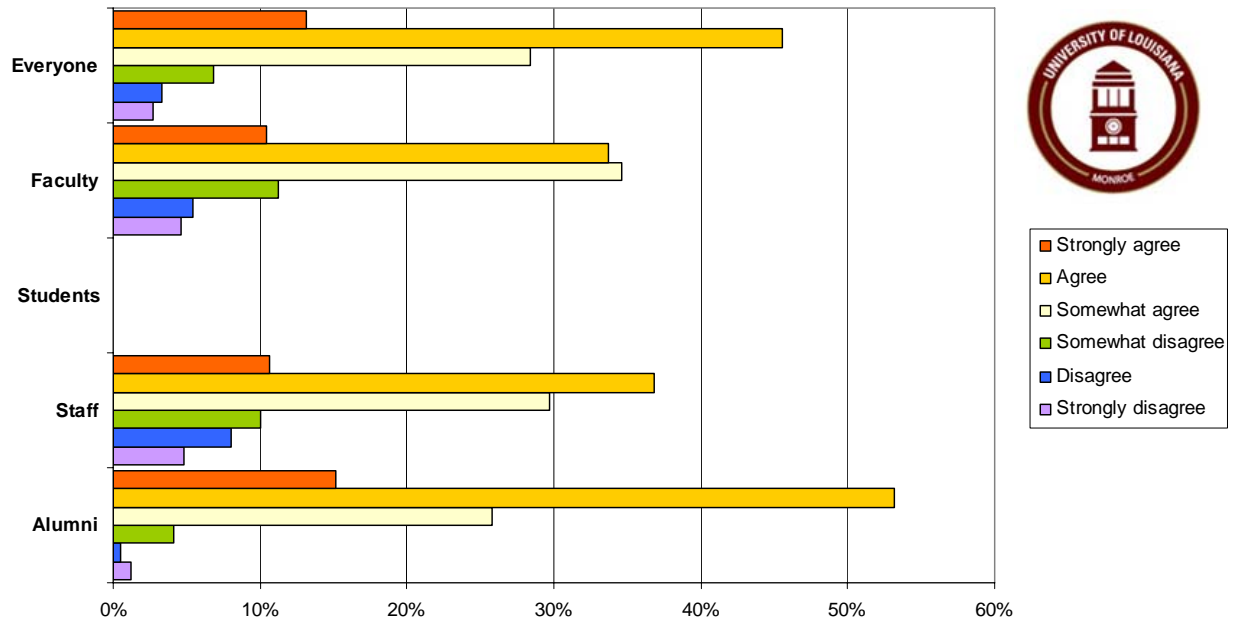
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We are held accountable for the quality and quantity of work which we produce



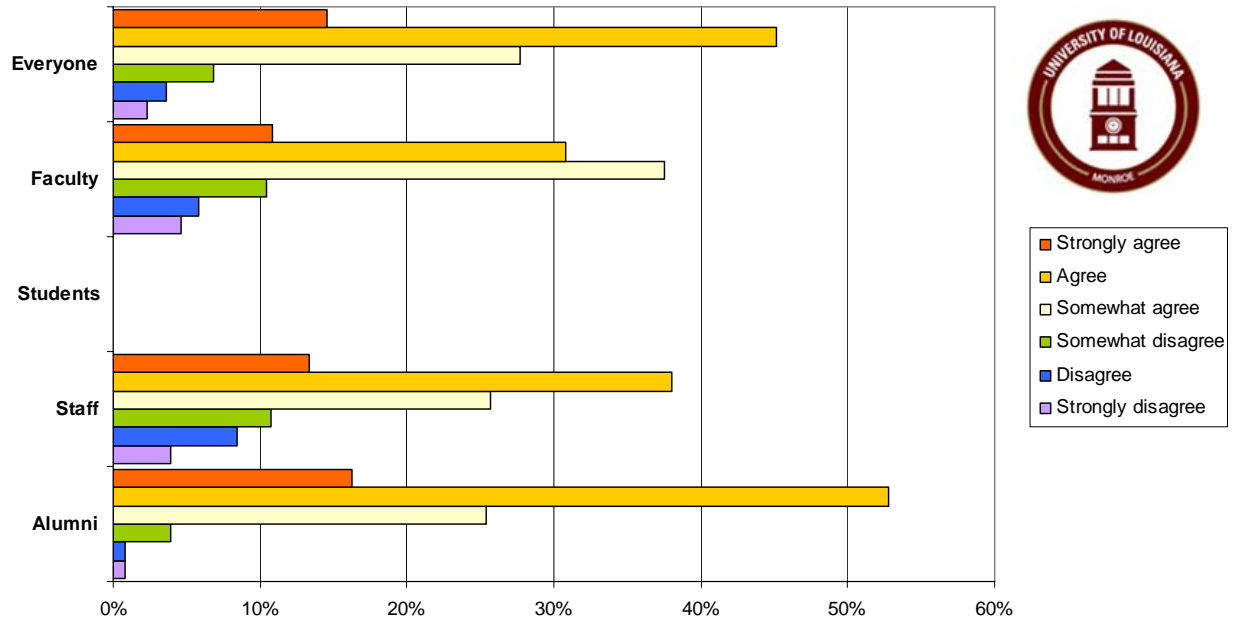
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The university administration rewards innovative ideas



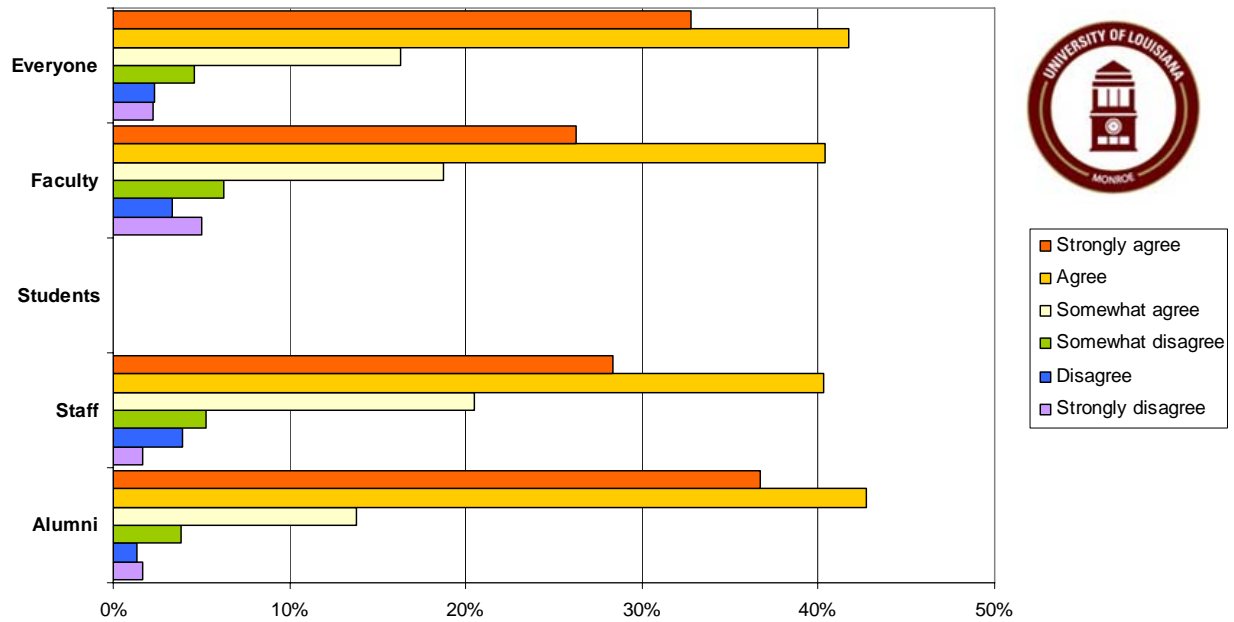
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The university administration rewards excellence
in service



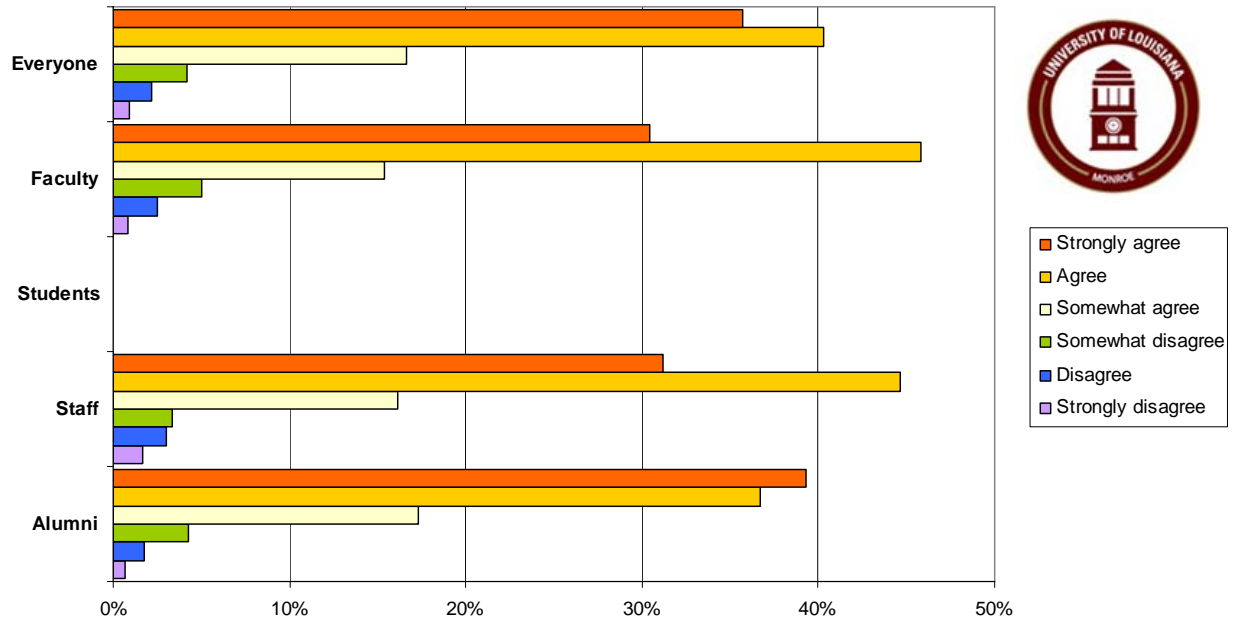
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The leadership of the university has the courage to
make difficult decisions



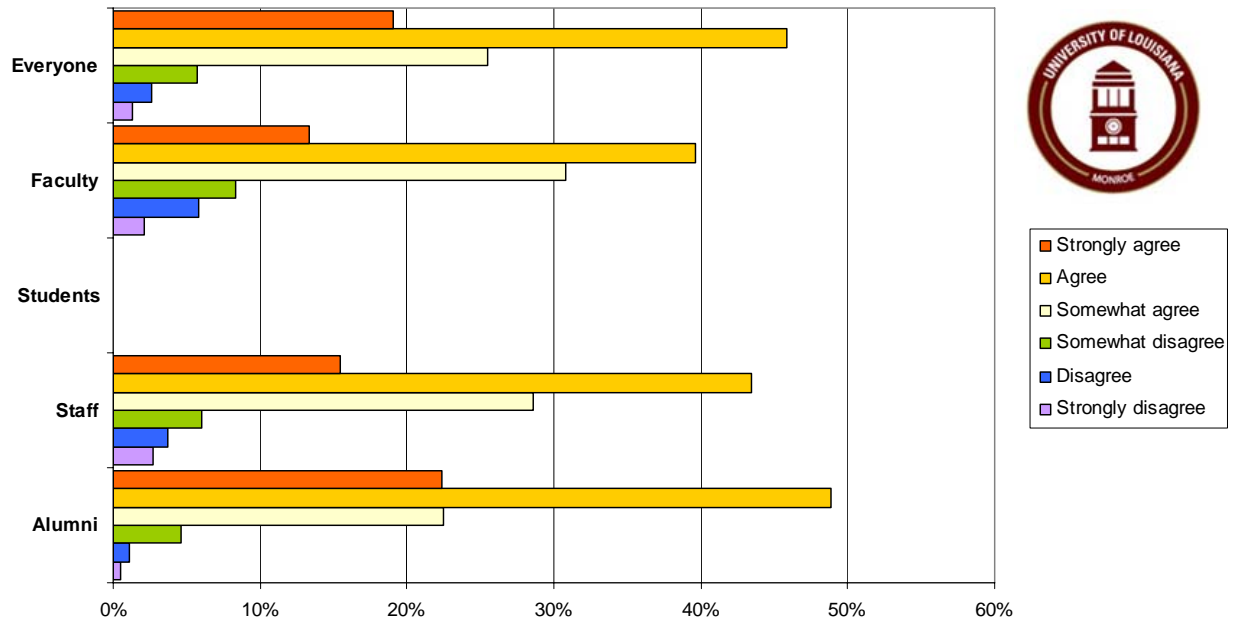
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Respect for the university continues to increase



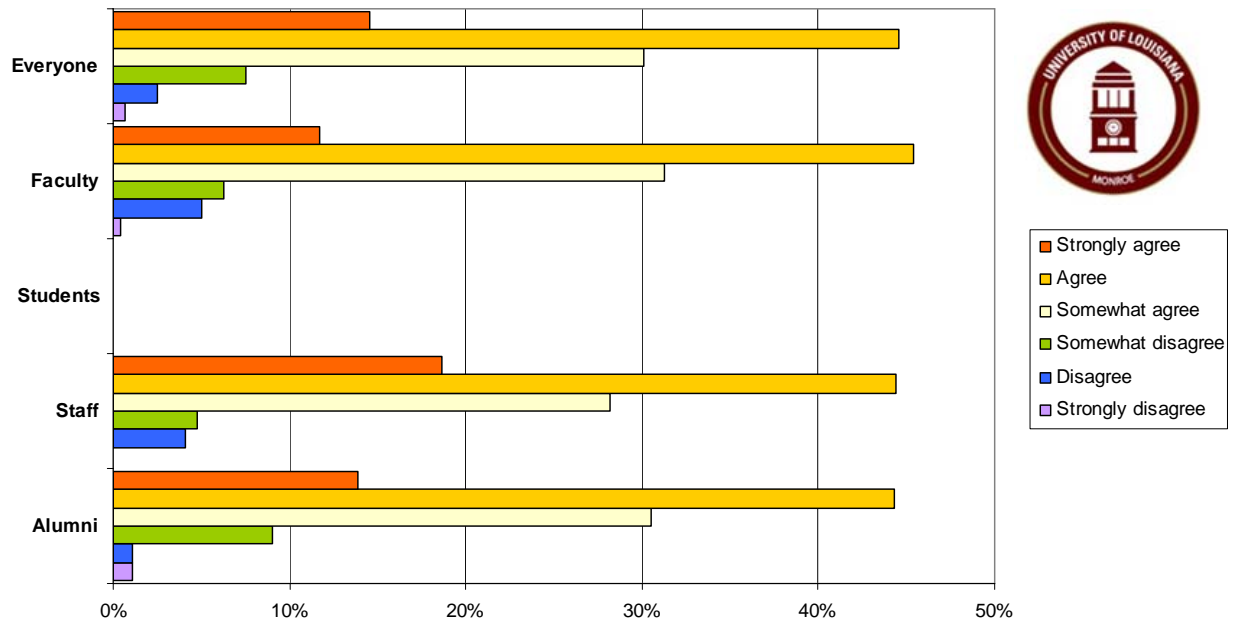
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ULM effectively manages its resources



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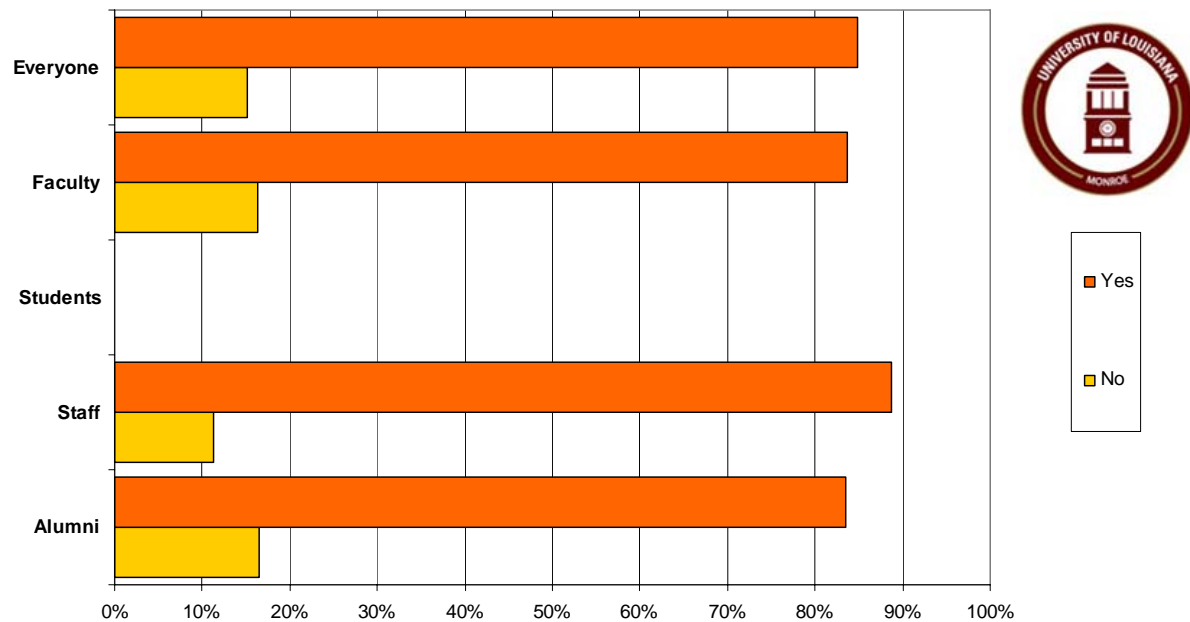
The student recruitment program is effective



- Strongly agree
- Agree
- Somewhat agree
- Somewhat disagree
- Disagree
- Strongly disagree

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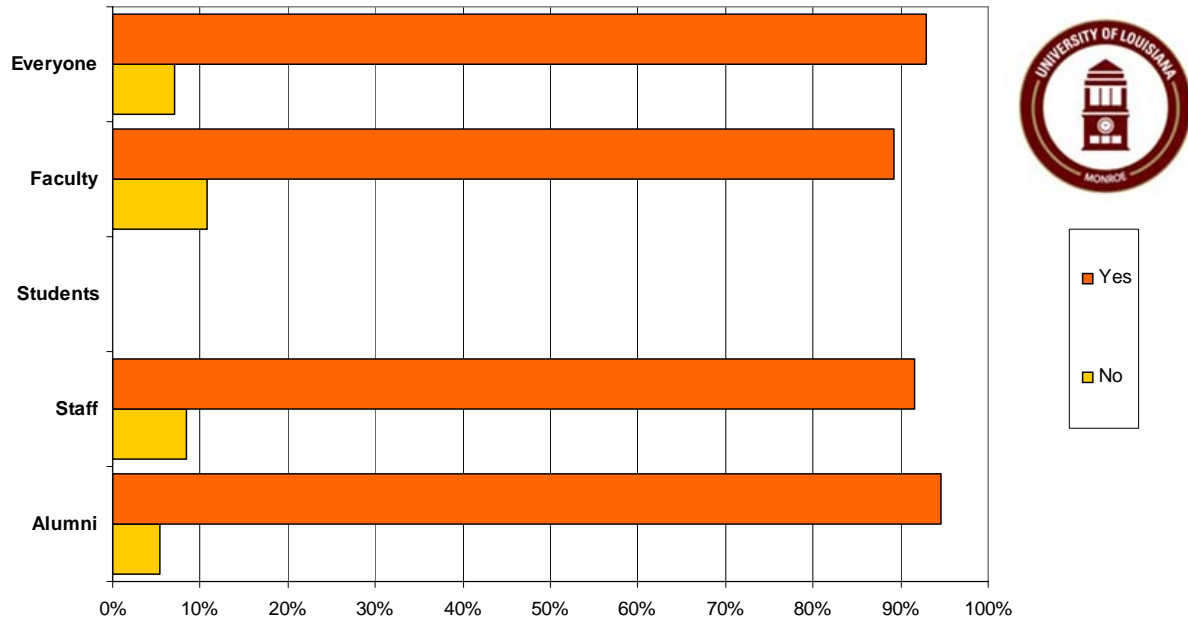
I understand the goals of the university



- Yes
- No

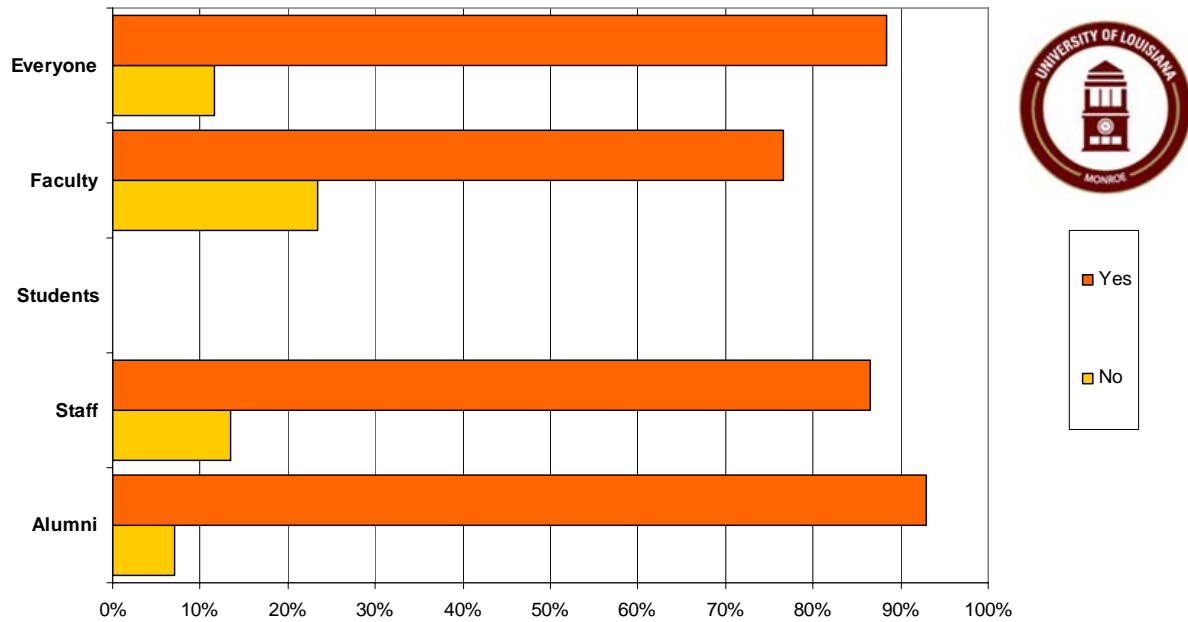
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I have confidence in the staff



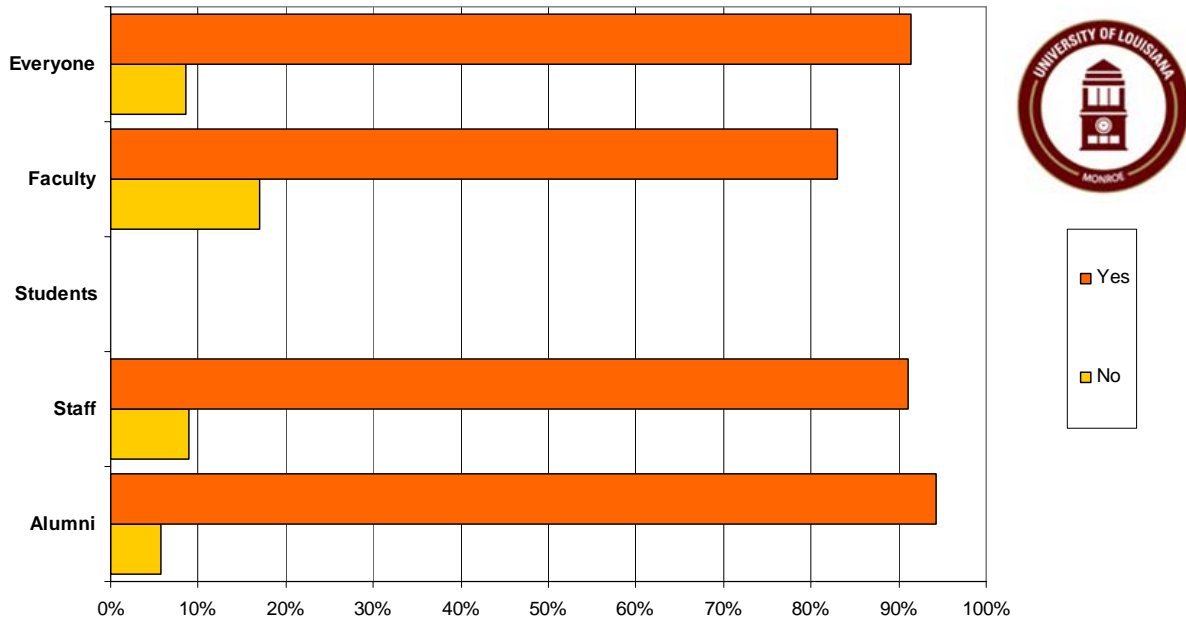
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I have confidence in the administration



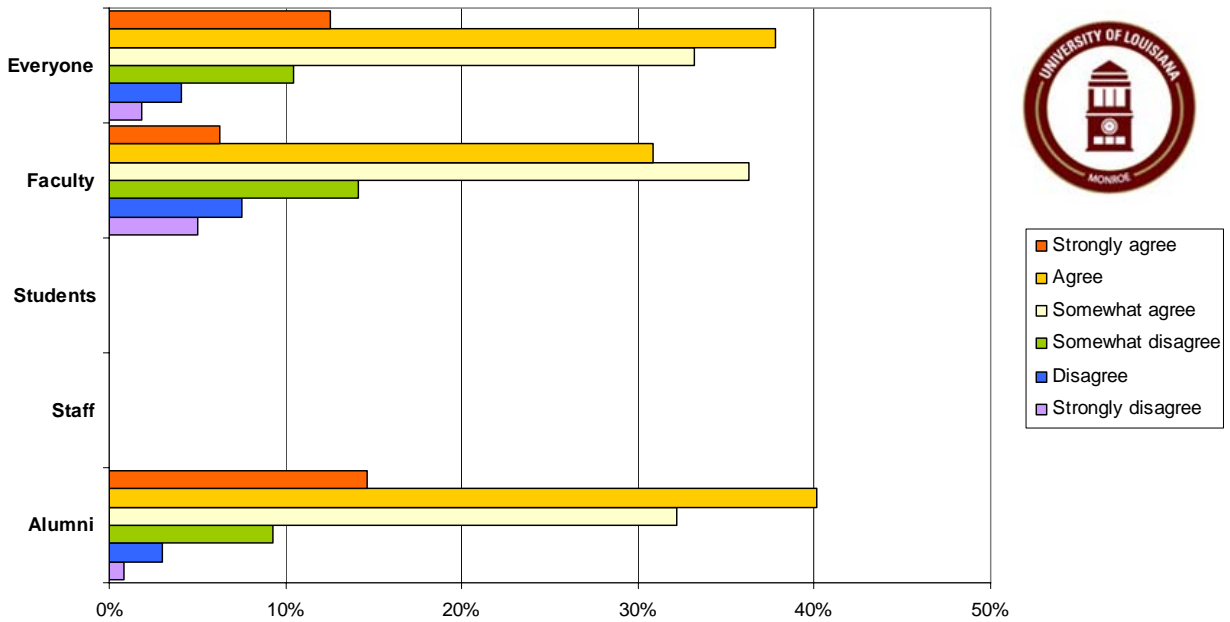
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I have confidence in the President of the university



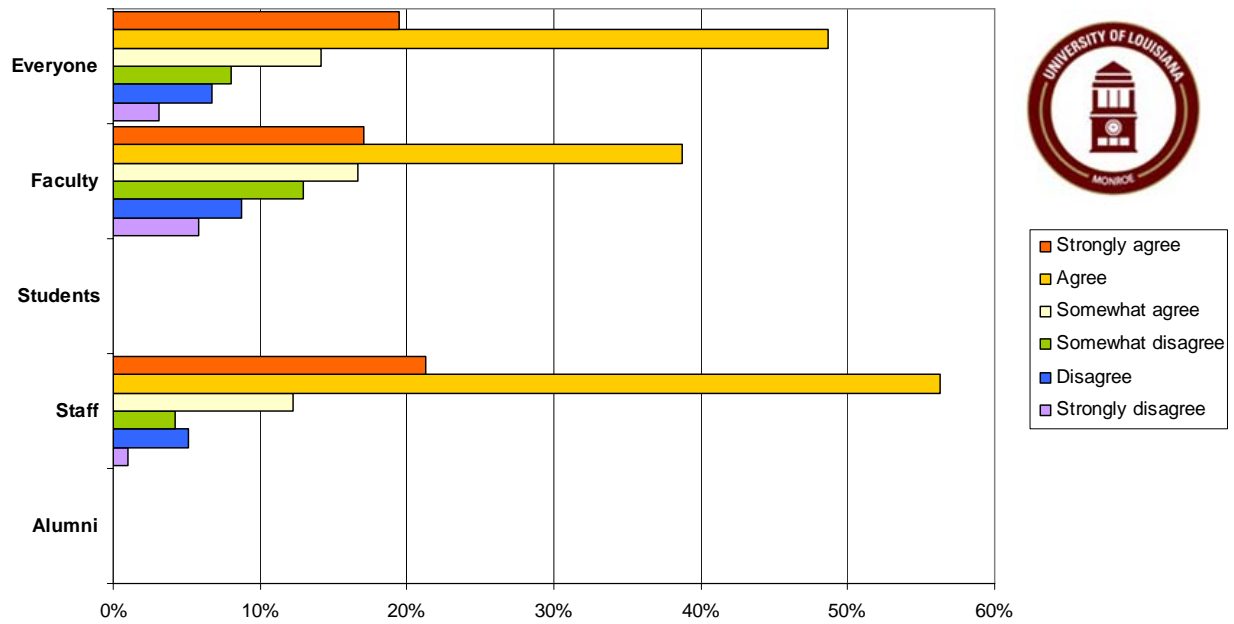
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ULM has strong research compared to other regional peer institutions



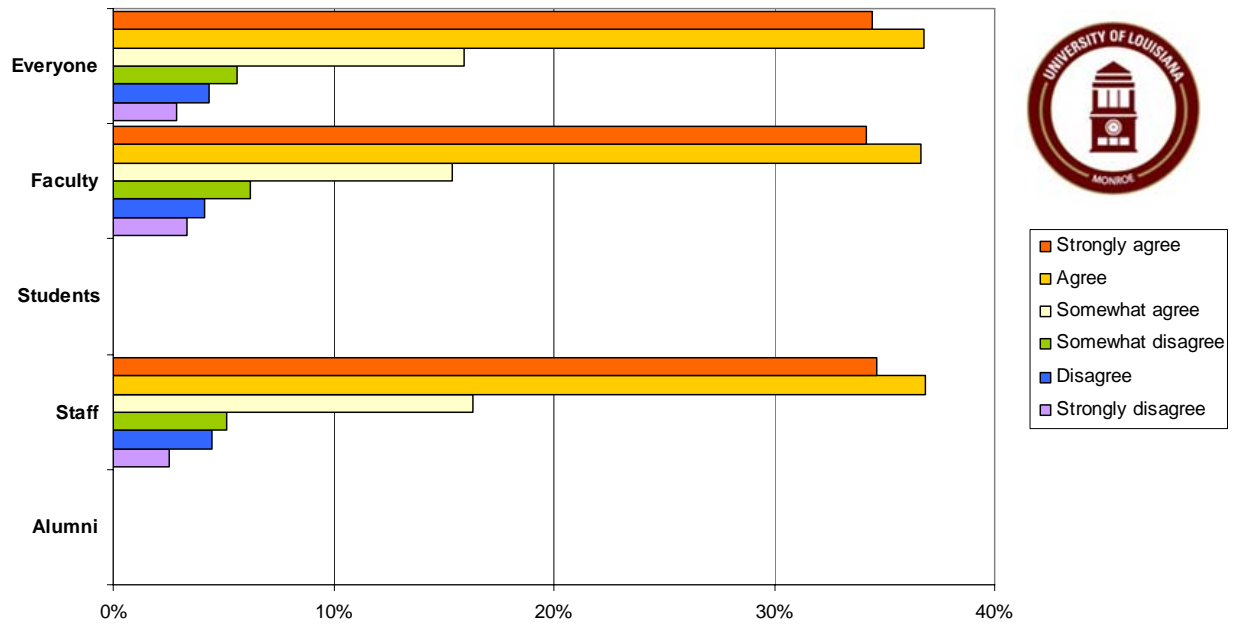
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The amount of work I am expected to do is reasonable



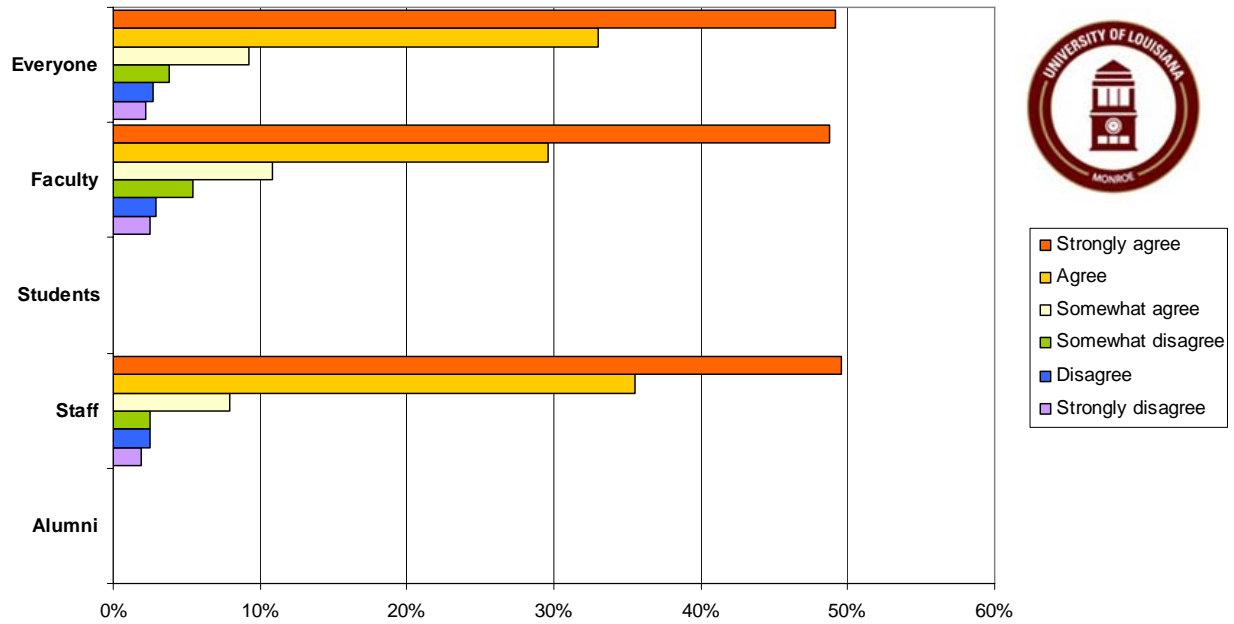
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There is a spirit of teamwork among the people with whom I work



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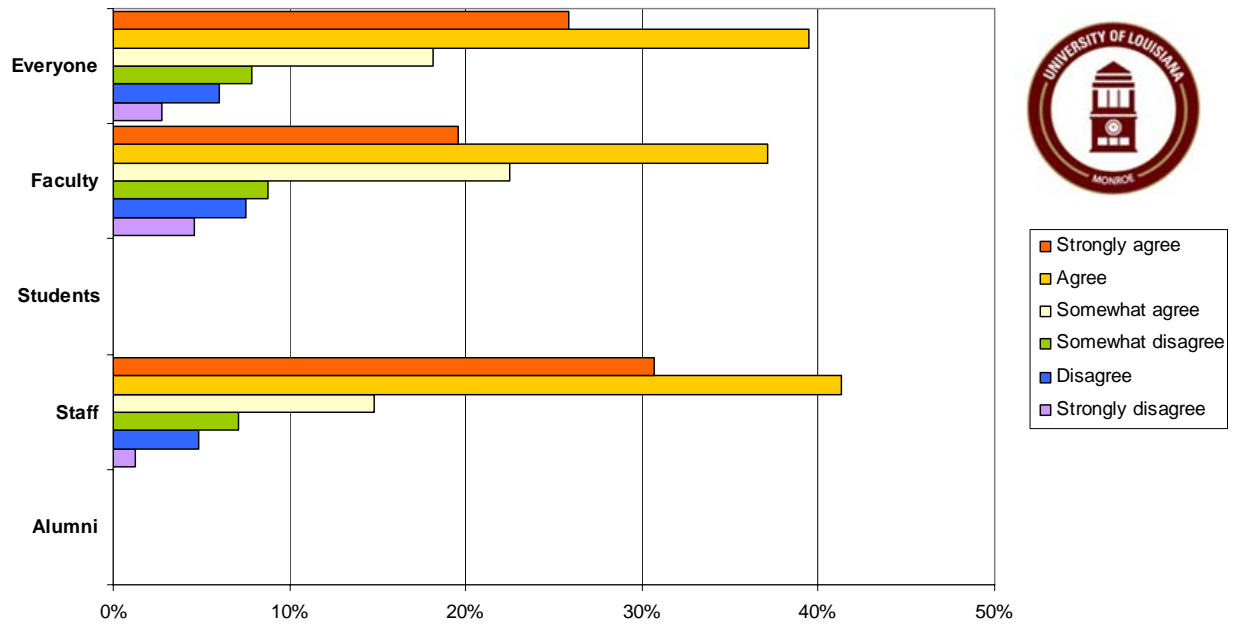
My department is a good place to work



- Strongly agree
- Agree
- Somewhat agree
- Somewhat disagree
- Disagree
- Strongly disagree

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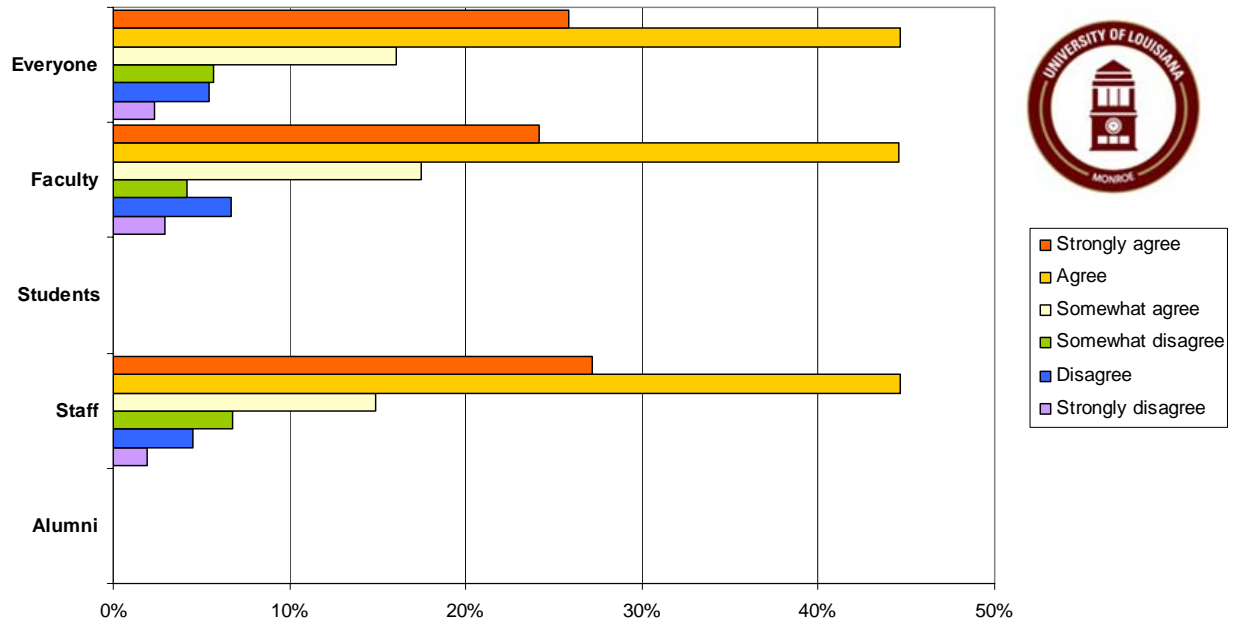
I have the tools and resources necessary to do my job



- Strongly agree
- Agree
- Somewhat agree
- Somewhat disagree
- Disagree
- Strongly disagree

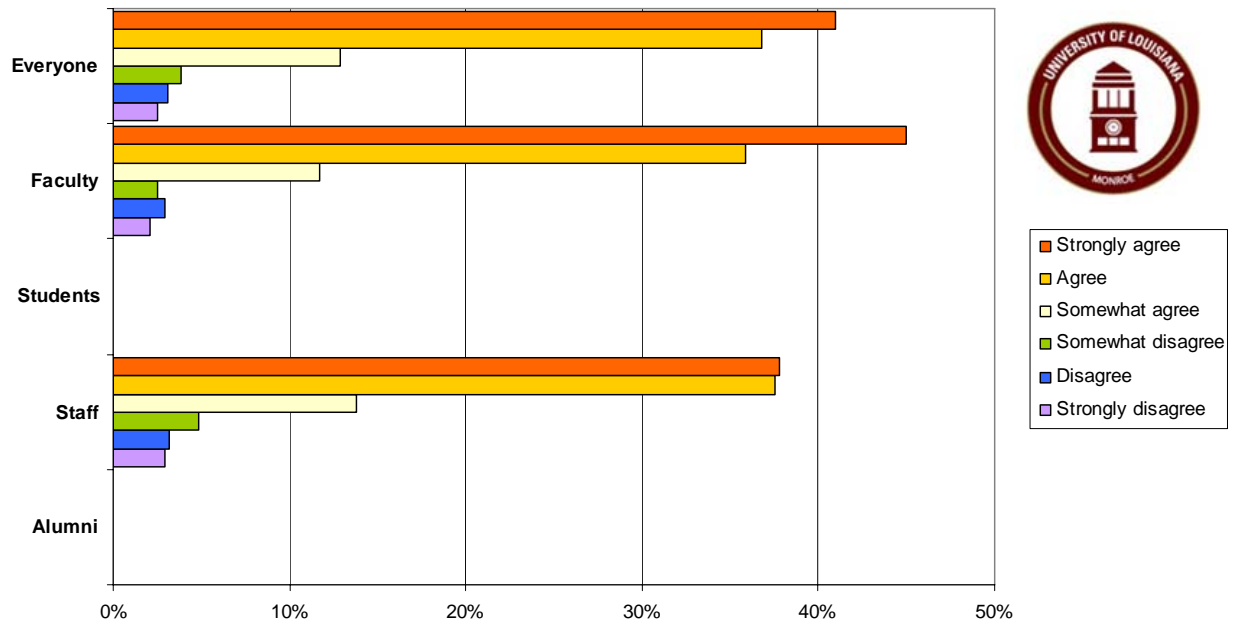
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I receive constructive feedback about my performance



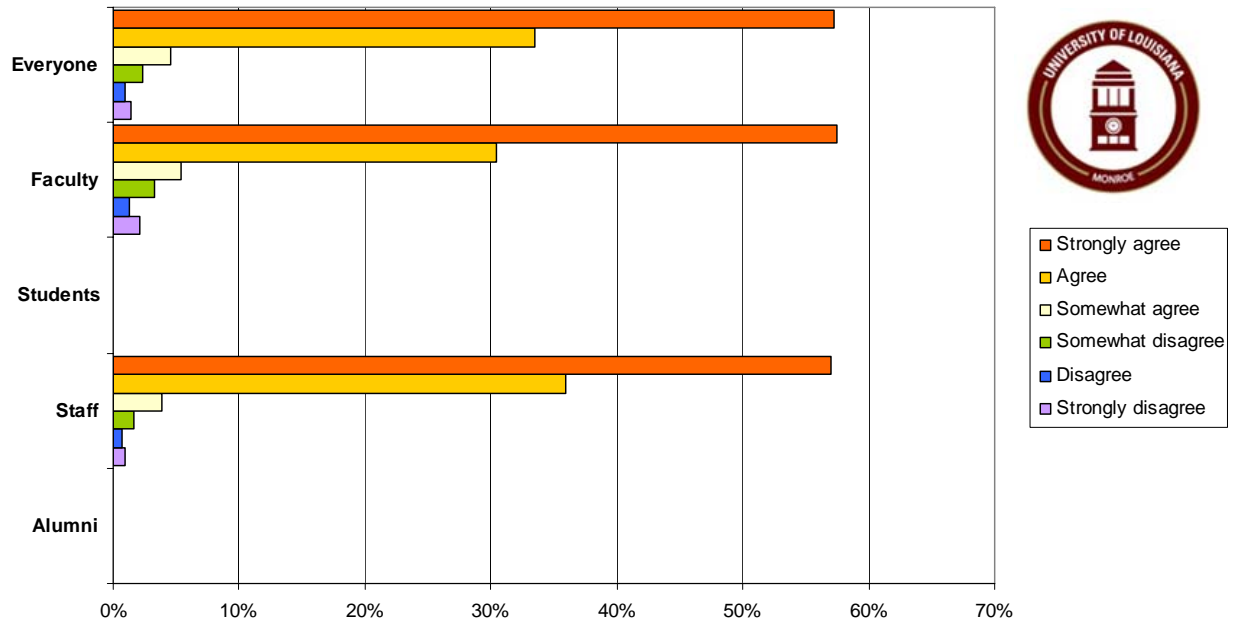
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The person to whom I report values my suggestions



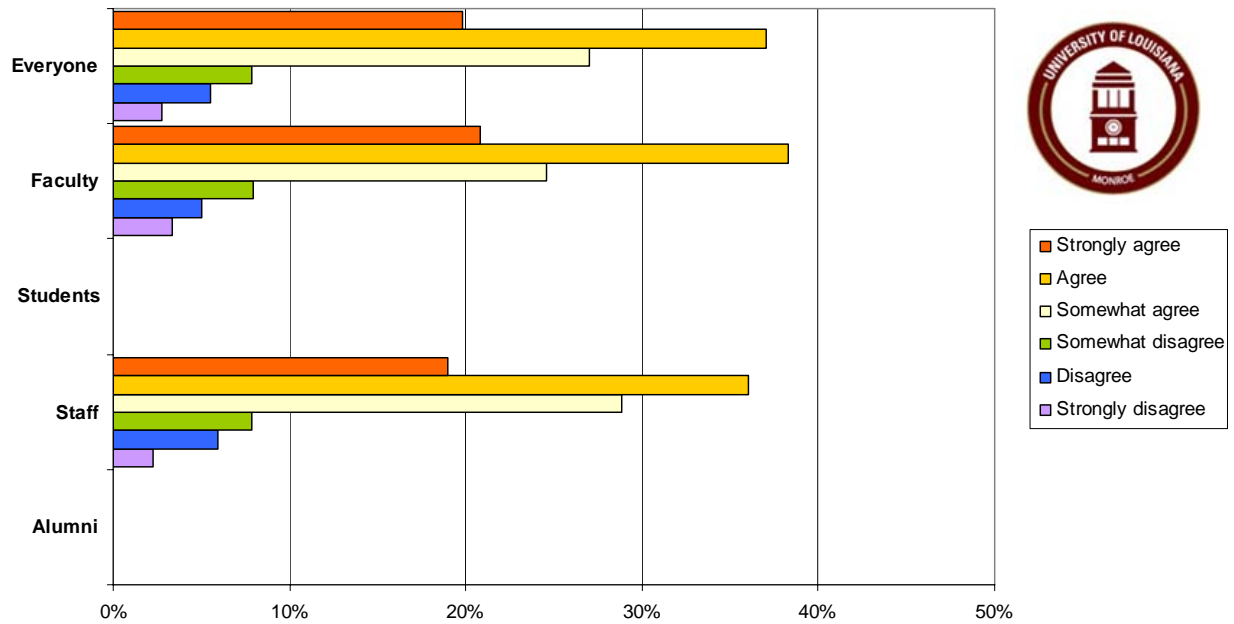
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I am trusted to do my job without constant supervision



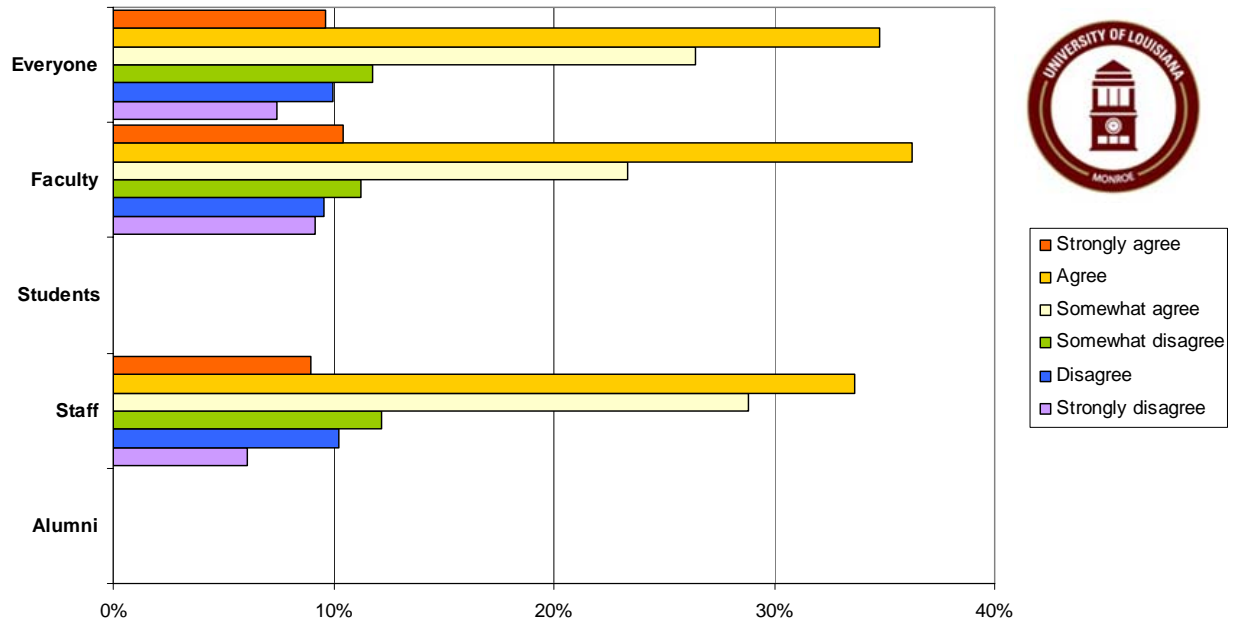
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My contributions to the university are recognized



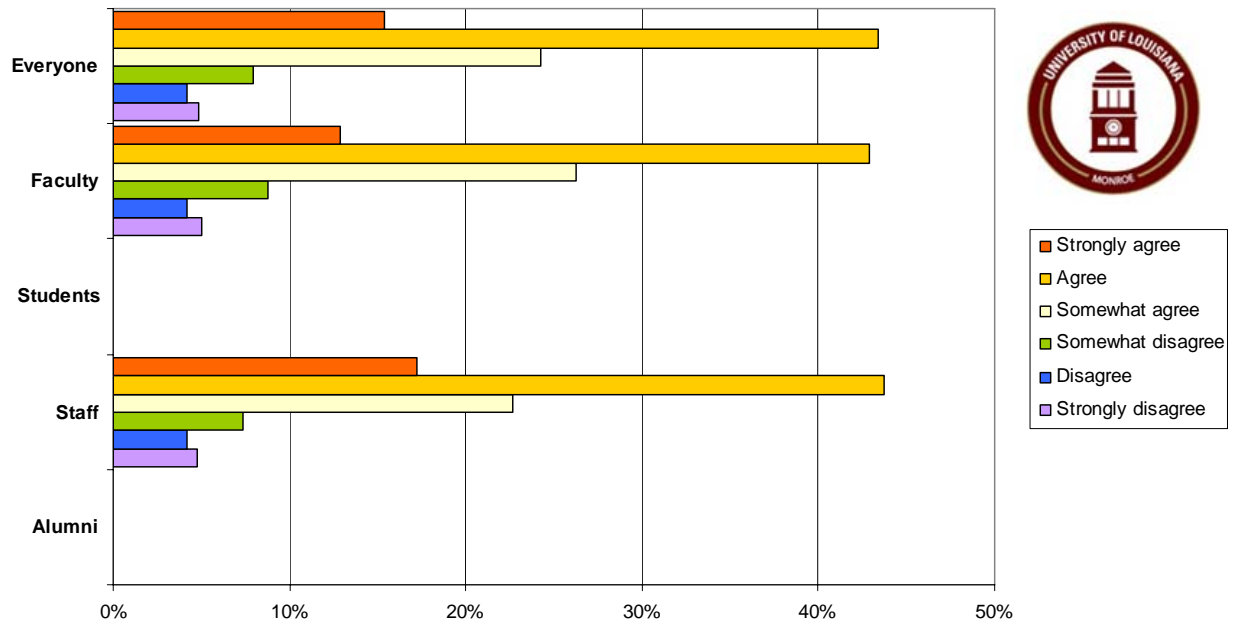
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My level of financial compensation is acceptable



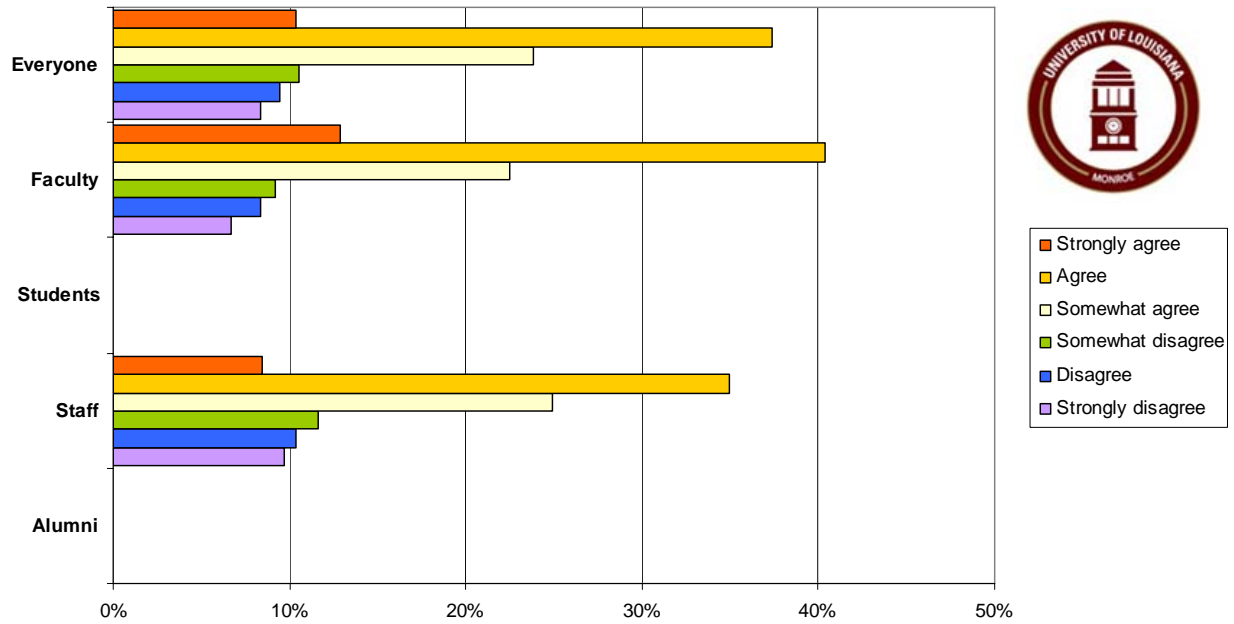
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The employment benefits I receive are satisfactory



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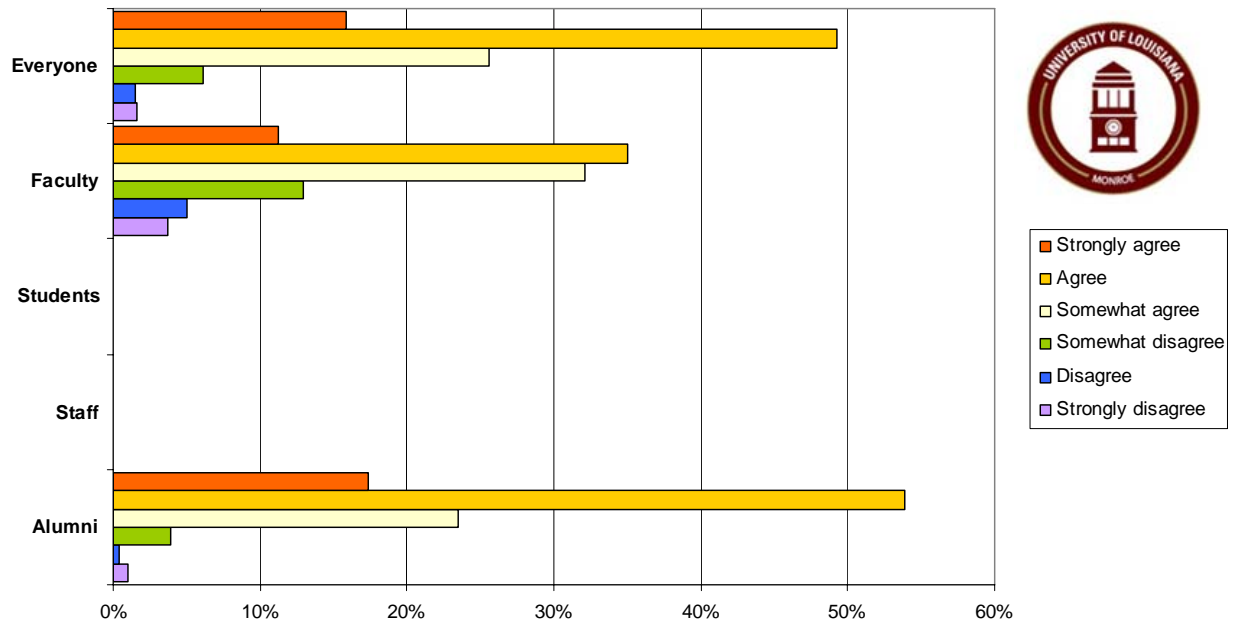
The promotion and pay raise process at ULM is fair and objective



- Strongly agree
- Agree
- Somewhat agree
- Somewhat disagree
- Disagree
- Strongly disagree

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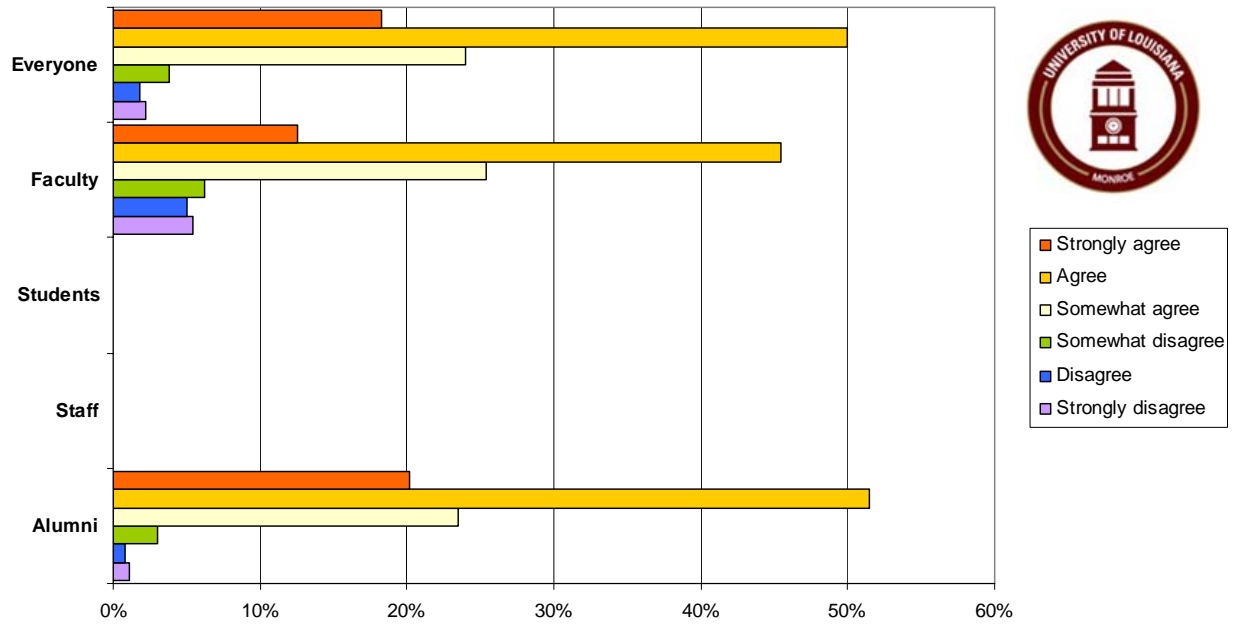
The university administration rewards excellence in teaching



- Strongly agree
- Agree
- Somewhat agree
- Somewhat disagree
- Disagree
- Strongly disagree

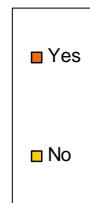
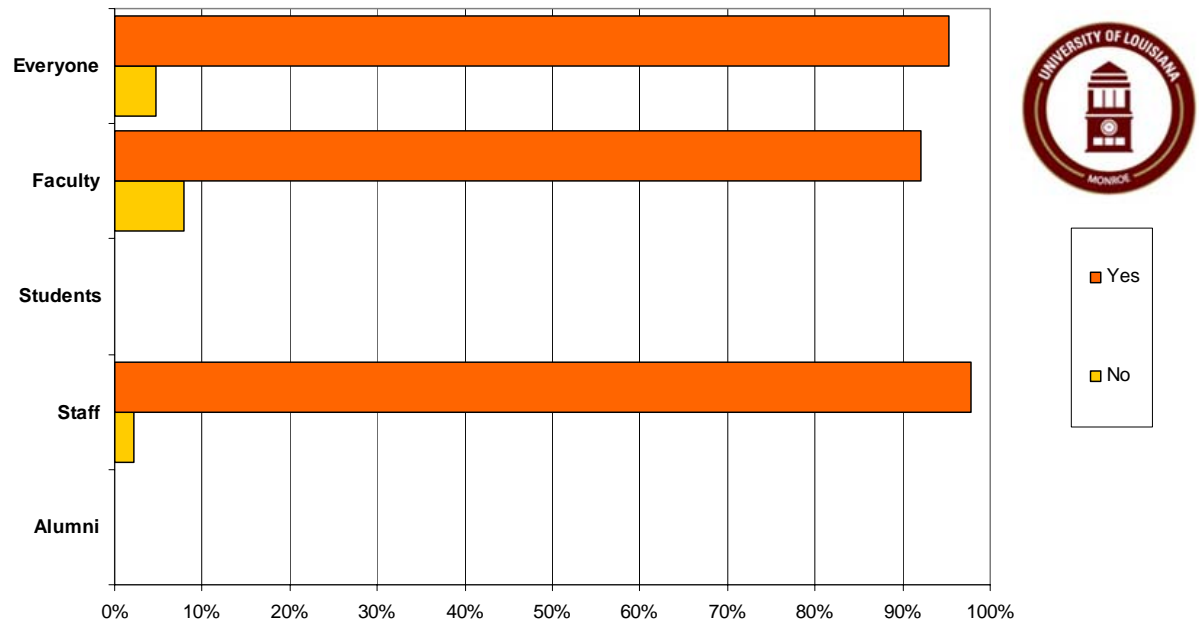
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The university administration rewards excellence in research/scholarly activity



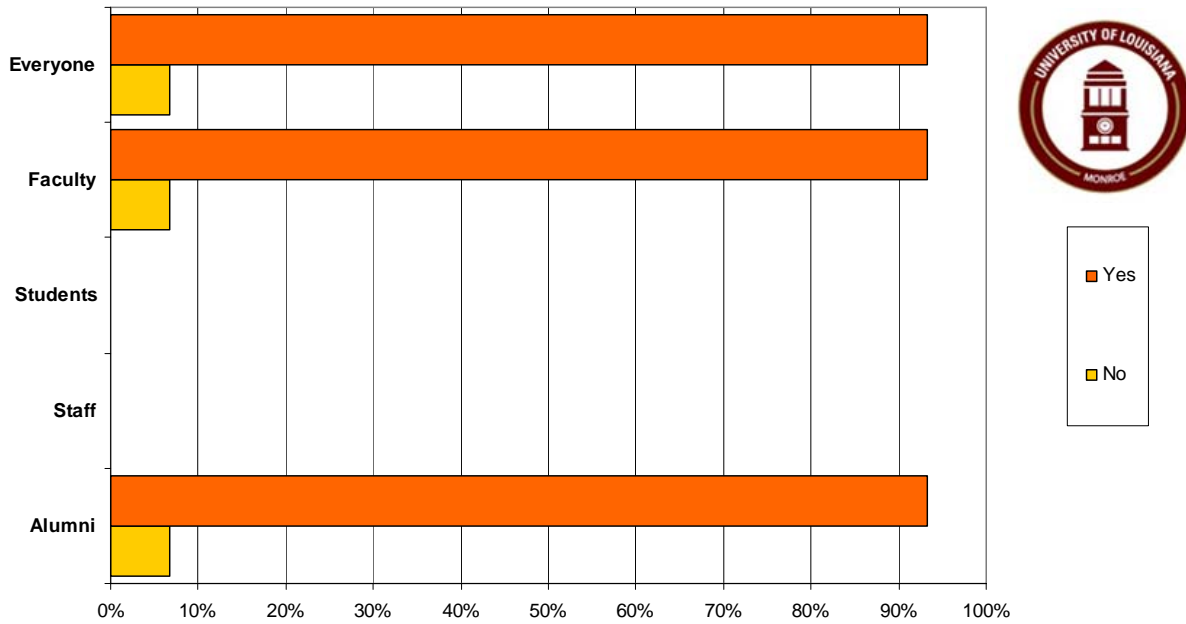
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I understand the goals of my department



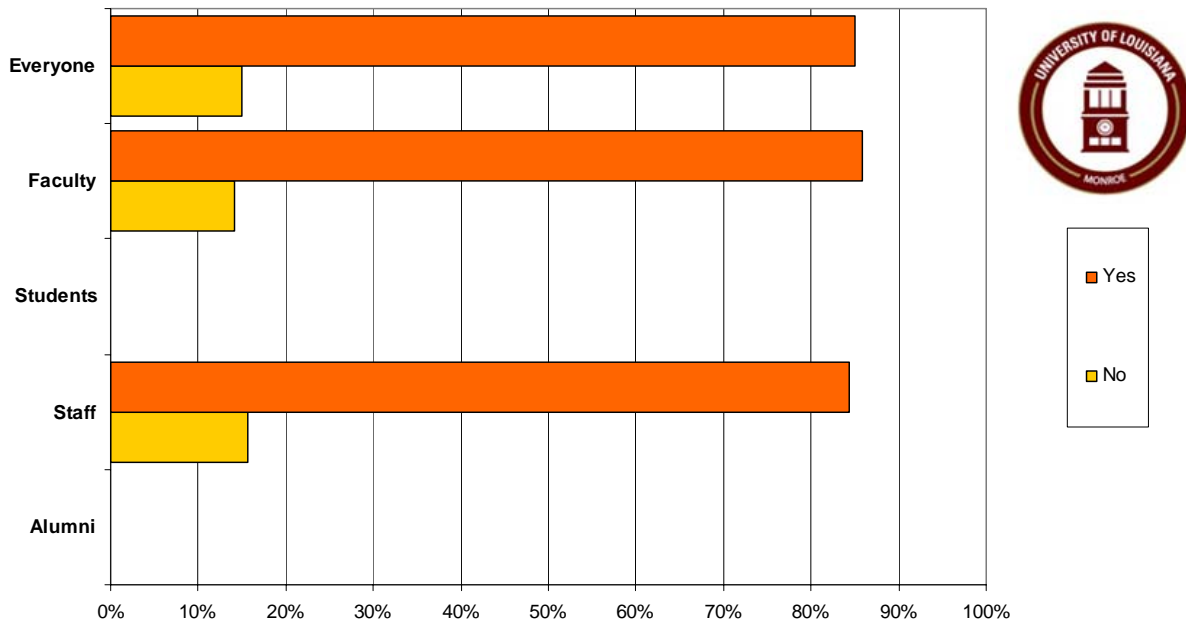
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I have confidence in the faculty



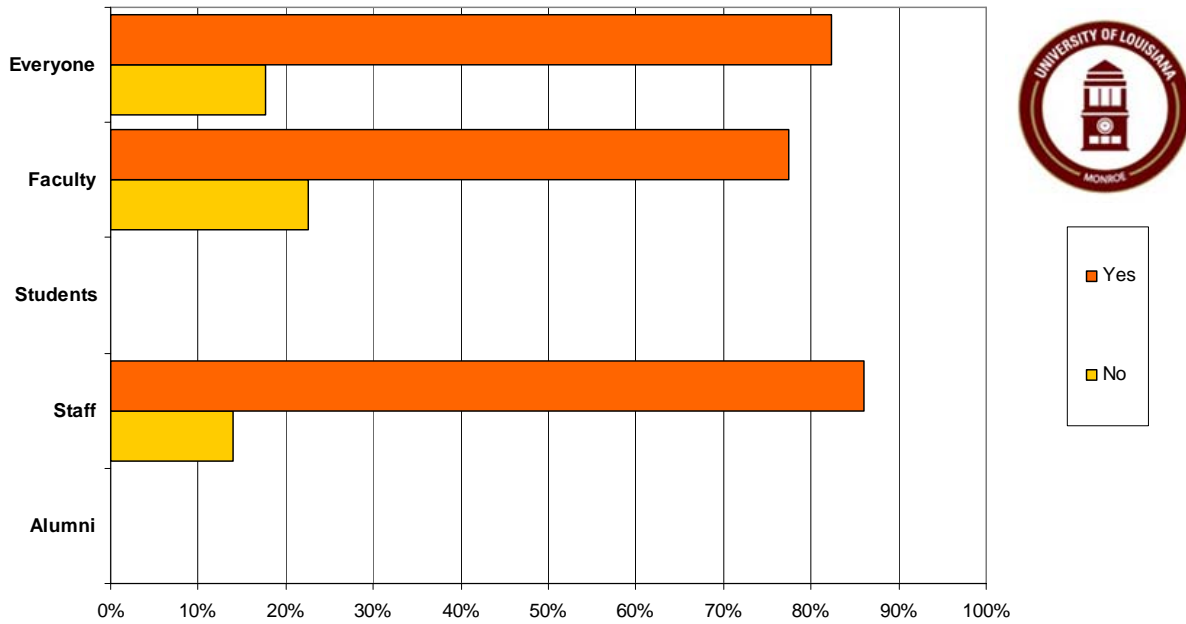
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I have confidence in my department head



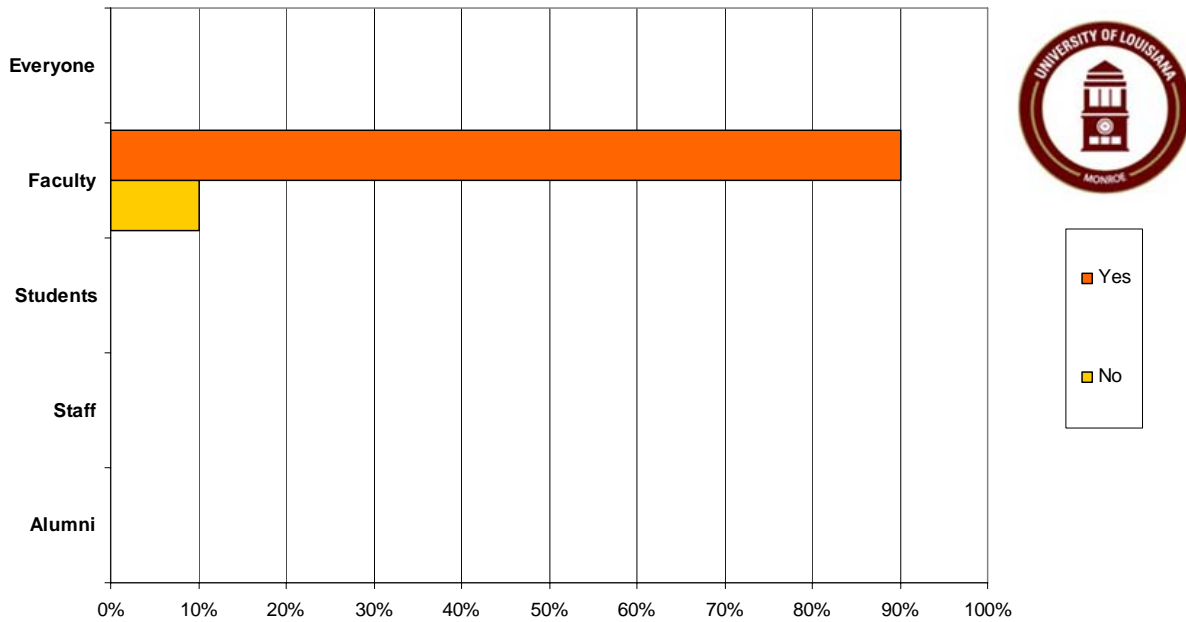
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I have confidence in the vice president for my area



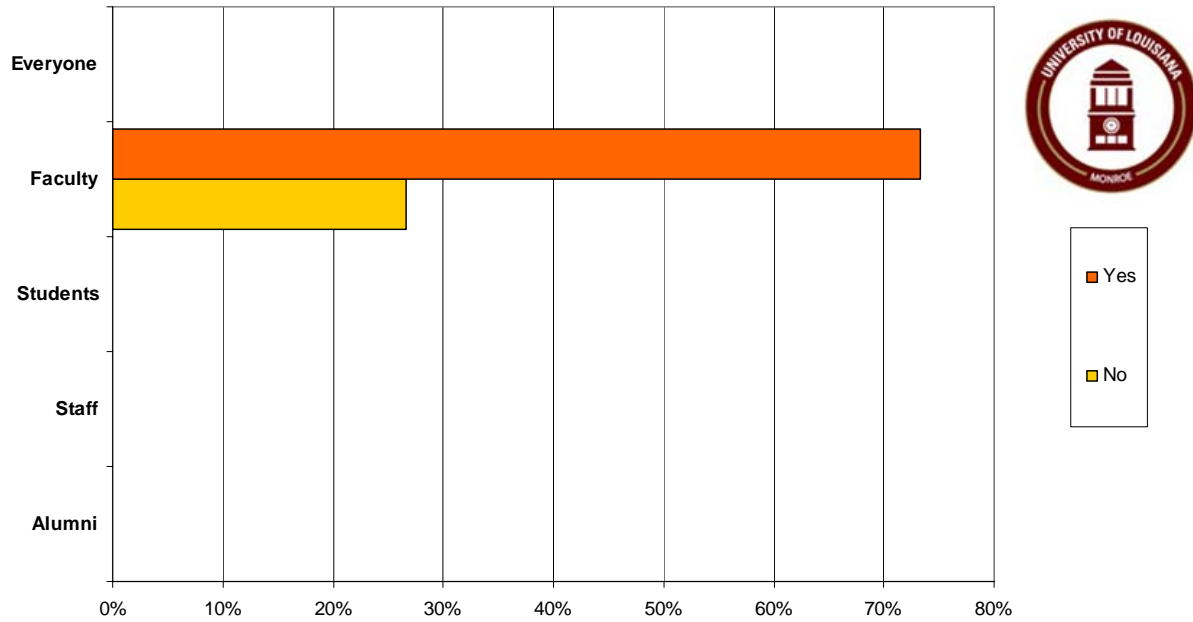
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Students, Faculty, Staff, and Alumni Views of ULM**

I have confidence in my dean or director



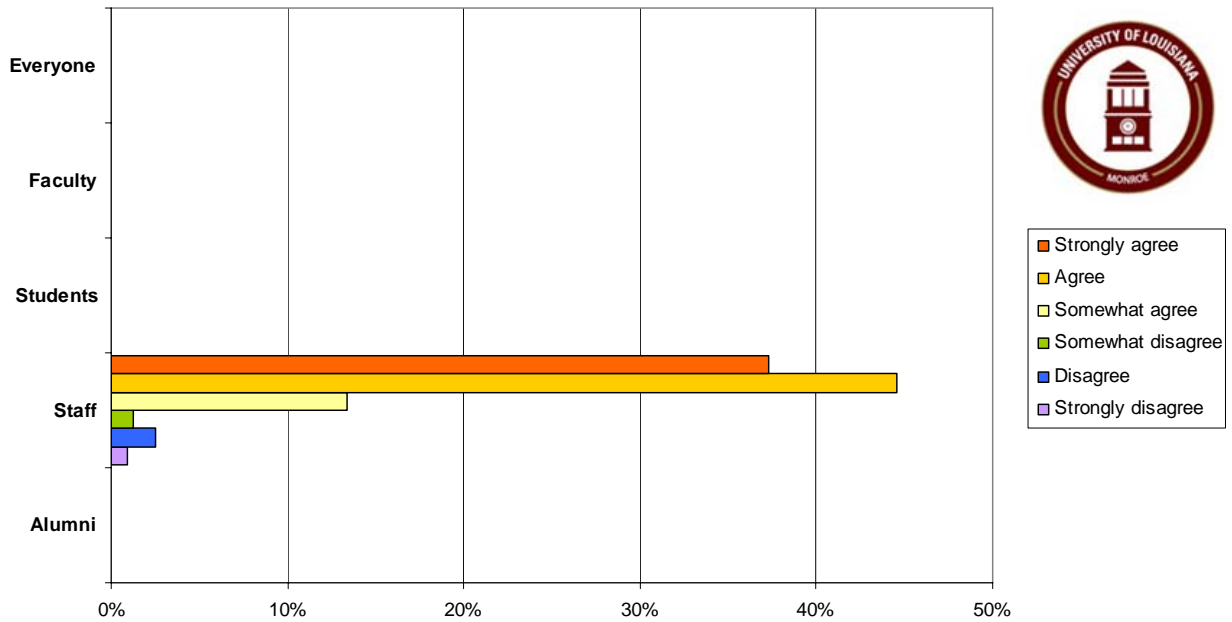
**How We See Ourselves in 2007:
Students, Faculty, Staff, and Alumni Views of ULM**

I have confidence in my elected faculty representatives



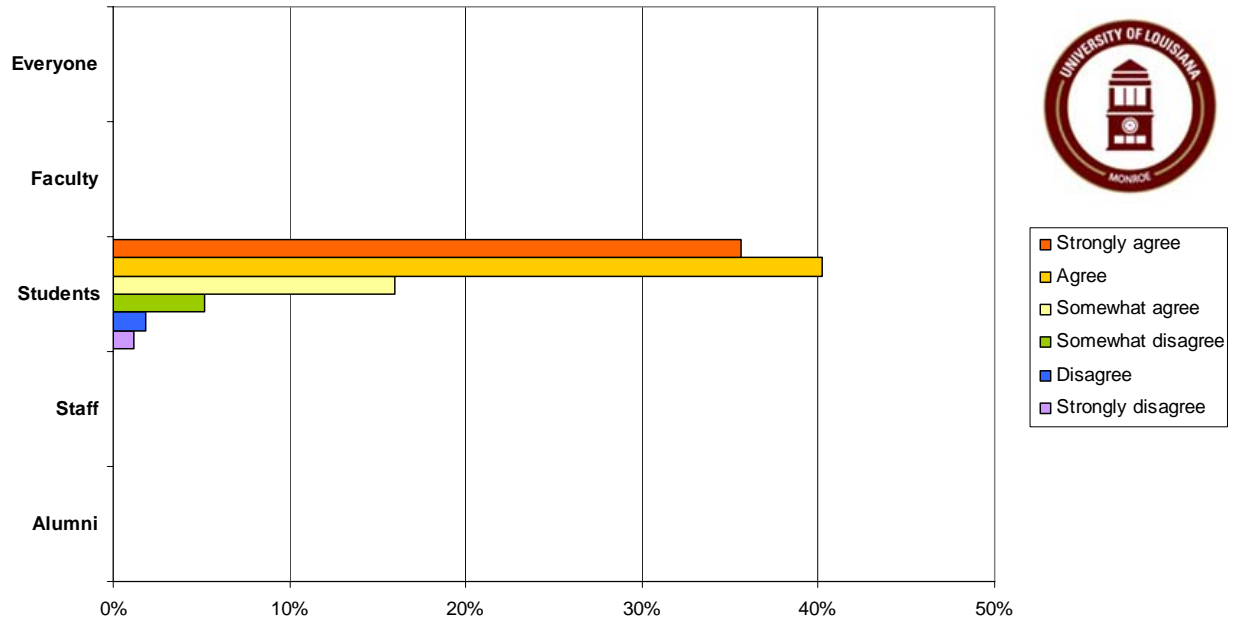
**How We See Ourselves in 2007:
Students, Faculty, Staff, and Alumni Views of ULM**

ULM is a good place to work



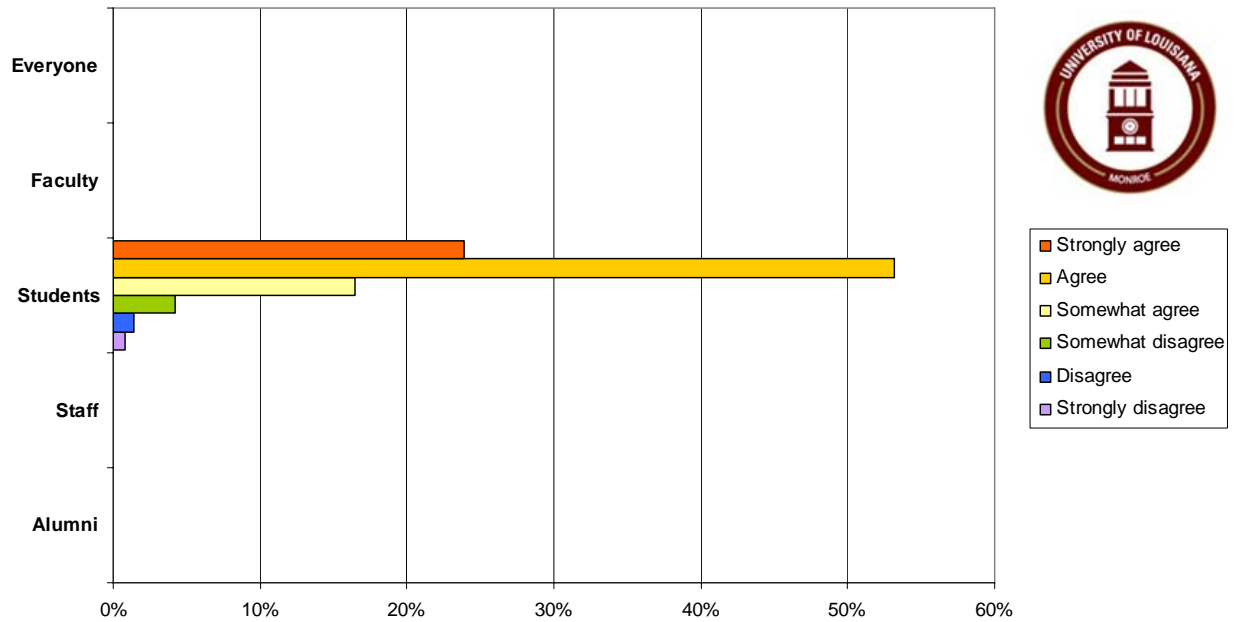
How We See Ourselves in 2007:
Students, Faculty, Staff, and Alumni Views of ULM

ULM is a good university to attend



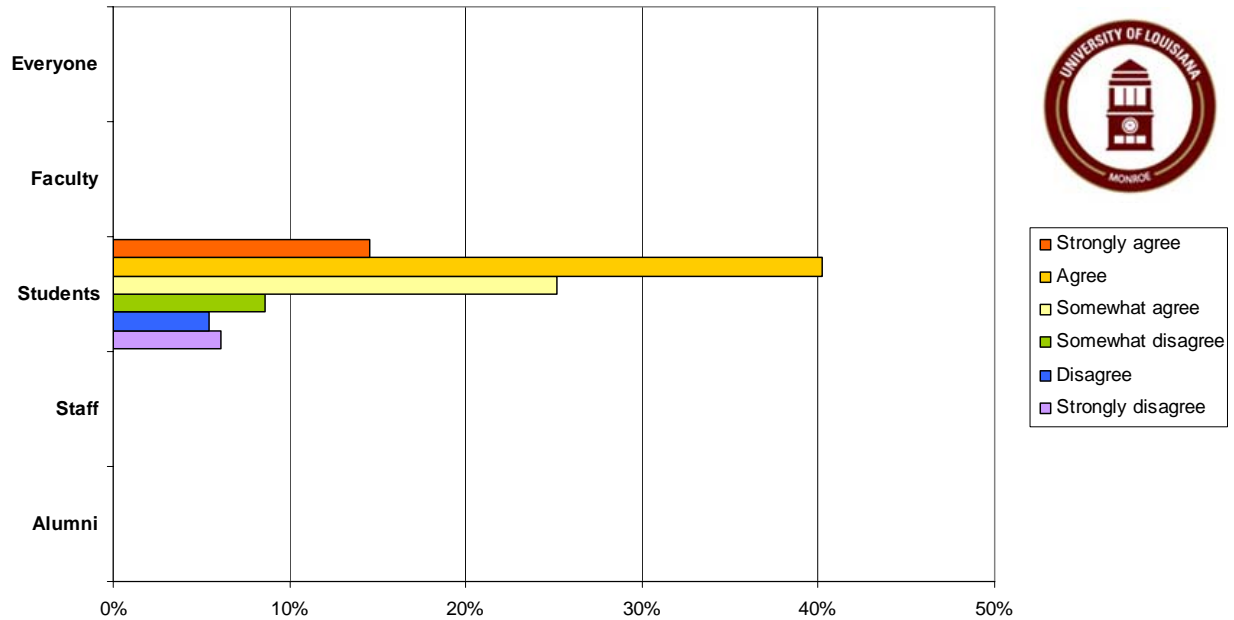
How We See Ourselves in 2007:
Students, Faculty, Staff, and Alumni Views of ULM

Academic expectations are appropriate



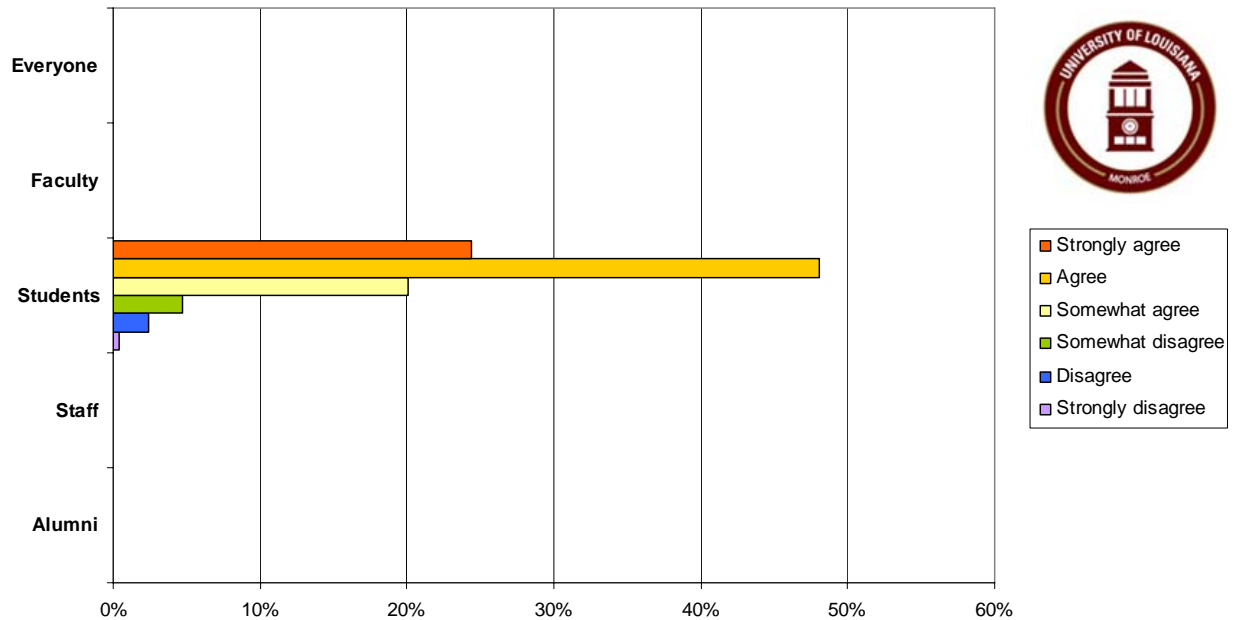
**How We See Ourselves in 2007:
Students, Faculty, Staff, and Alumni Views of ULM**

Financial guidance and assistance resources are easily accessible at ULM



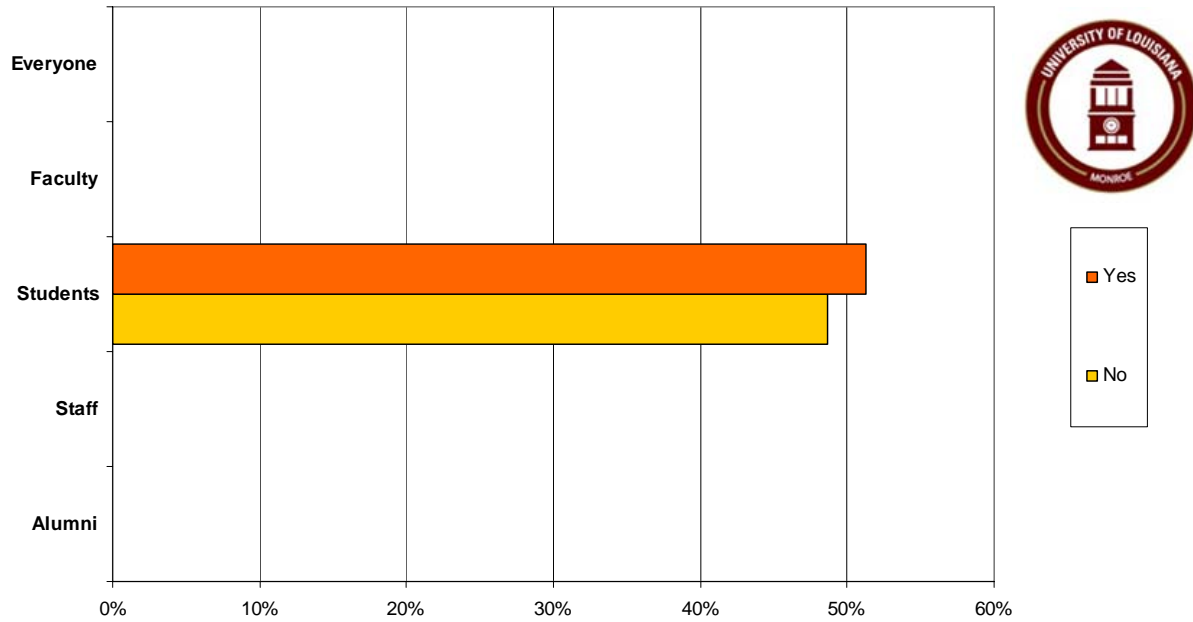
**How We See Ourselves in 2007:
Students, Faculty, Staff, and Alumni Views of ULM**

Tutoring or other academic assistance resources are easily accessible at ULM



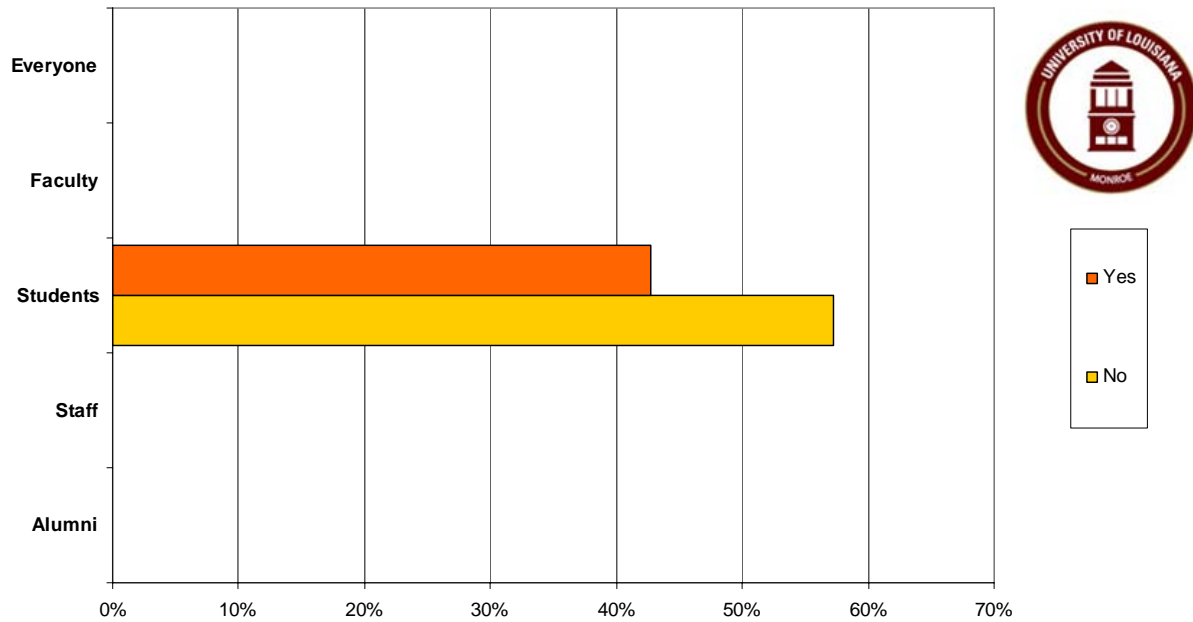
**How We See Ourselves in 2007:
Students, Faculty, Staff, and Alumni Views of ULM**

I have used the Student Success Center



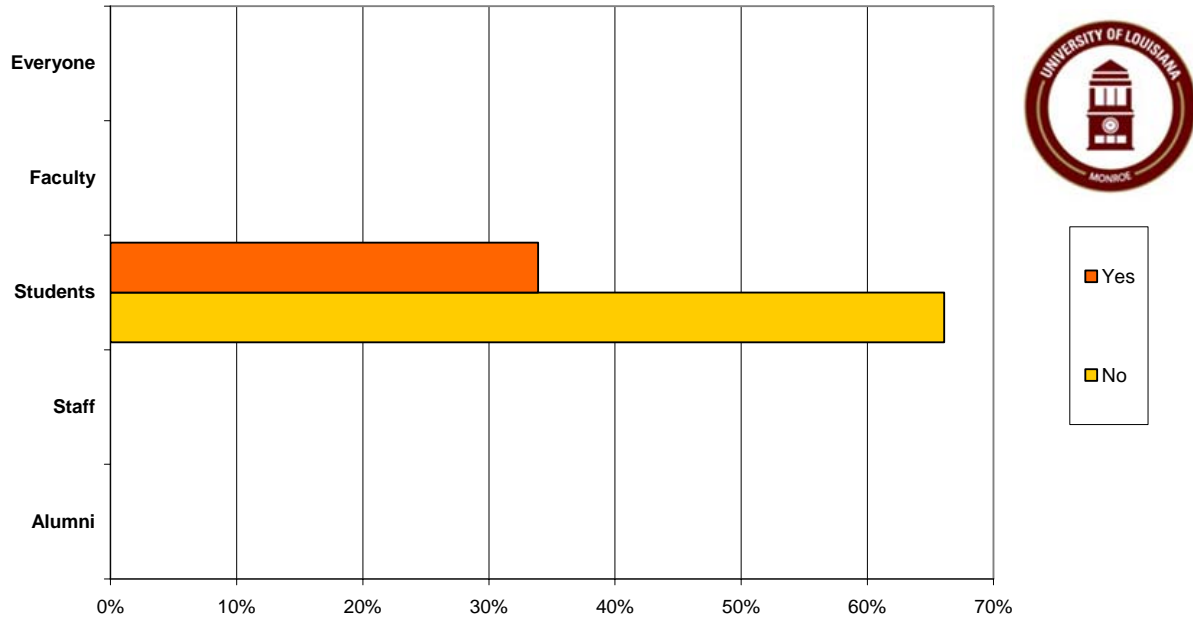
**How We See Ourselves in 2007:
Students, Faculty, Staff, and Alumni Views of ULM**

I know the name of the Vice President for Student Affairs



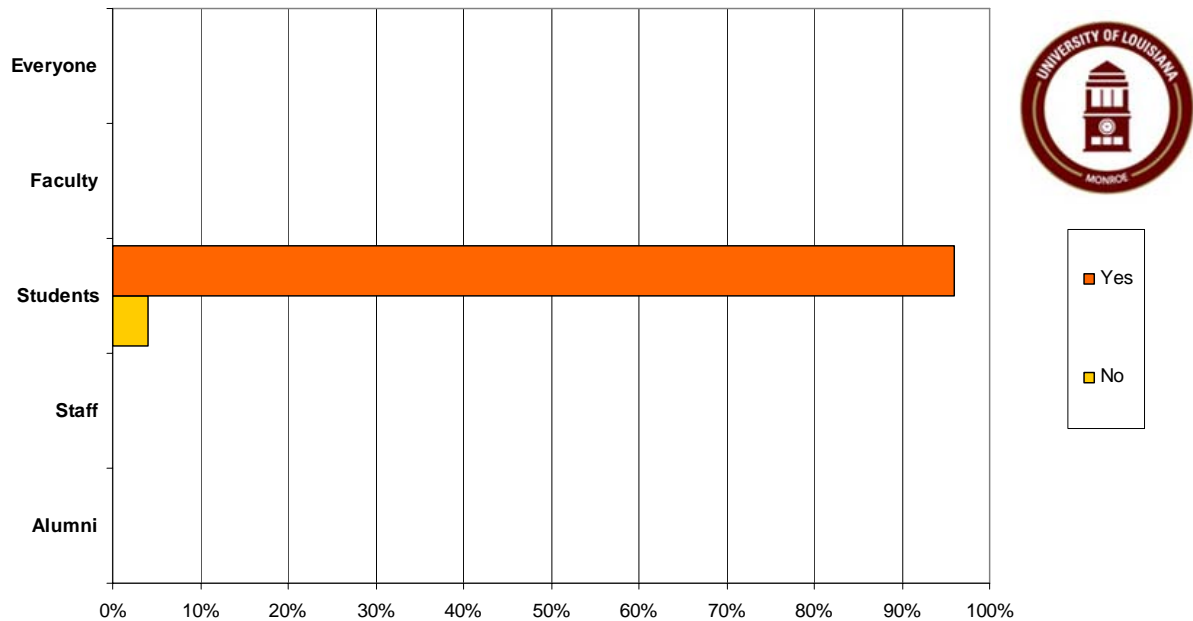
**How We See Ourselves in 2007:
Students, Faculty, Staff, and Alumni Views of ULM**

I know the office location of the Vice President for Student Affairs



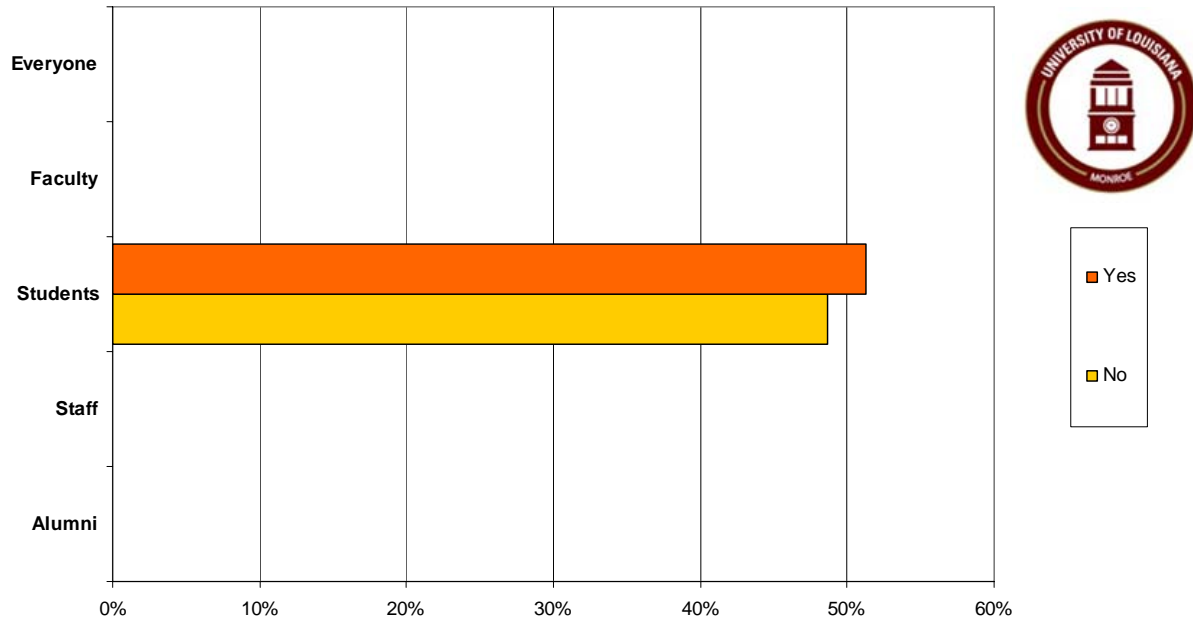
**How We See Ourselves in 2007:
Students, Faculty, Staff, and Alumni Views of ULM**

I know the name of the ULM President



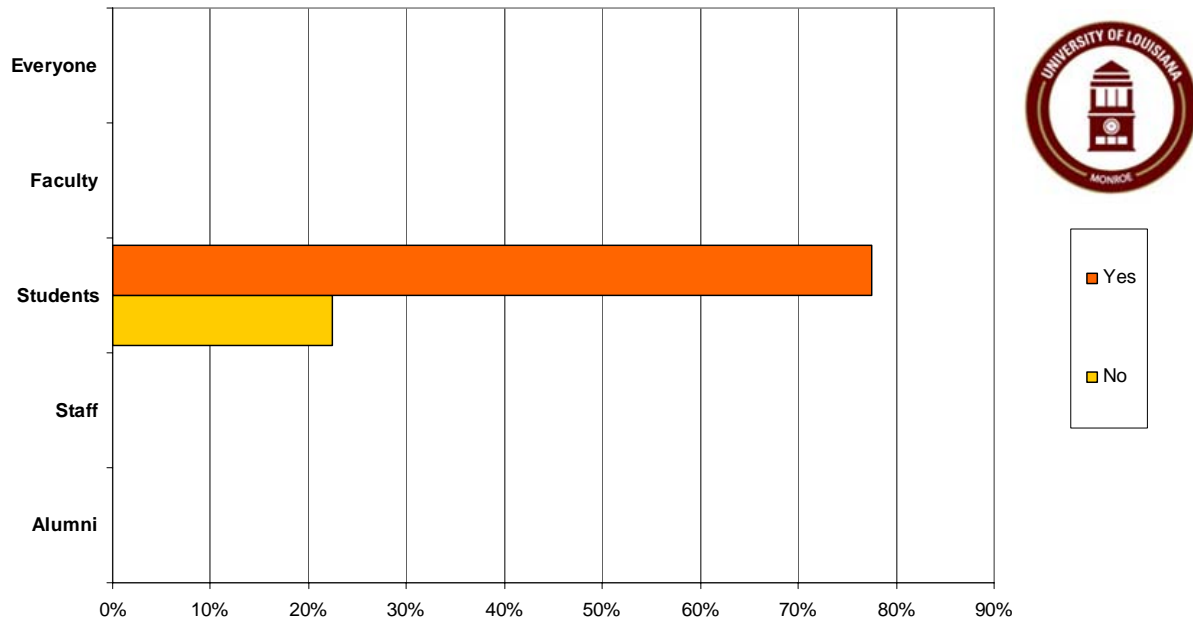
**How We See Ourselves in 2007:
Students, Faculty, Staff, and Alumni Views of ULM**

I participate in university programs not associated with my major



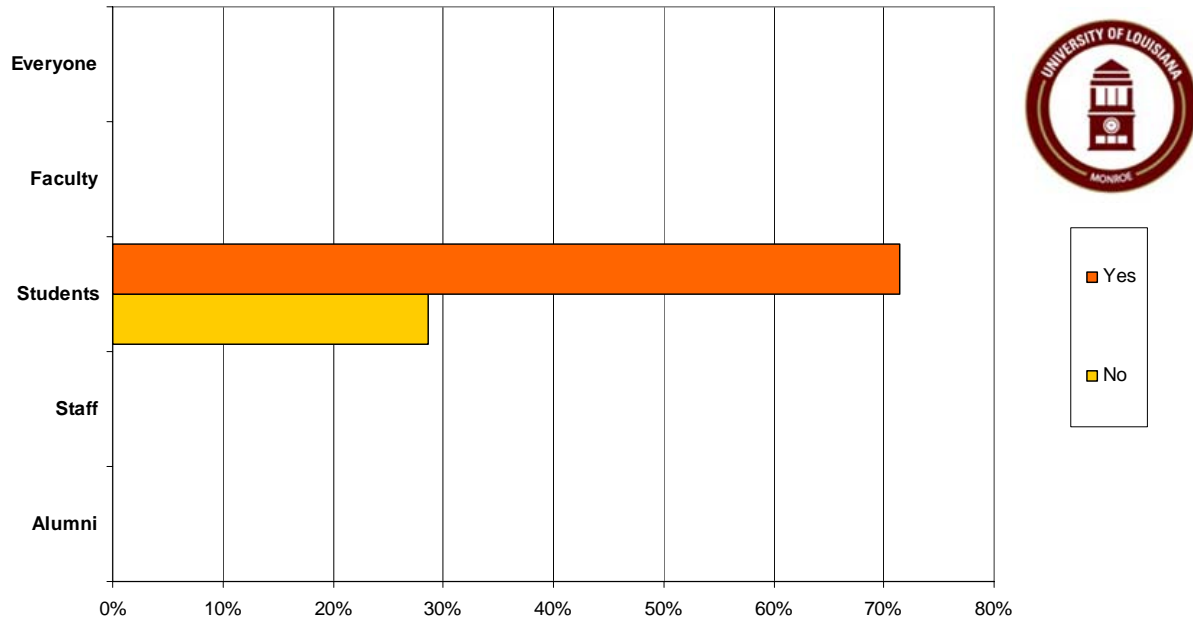
**How We See Ourselves in 2007:
Students, Faculty, Staff, and Alumni Views of ULM**

I know where the Student Health and Counseling Center is located



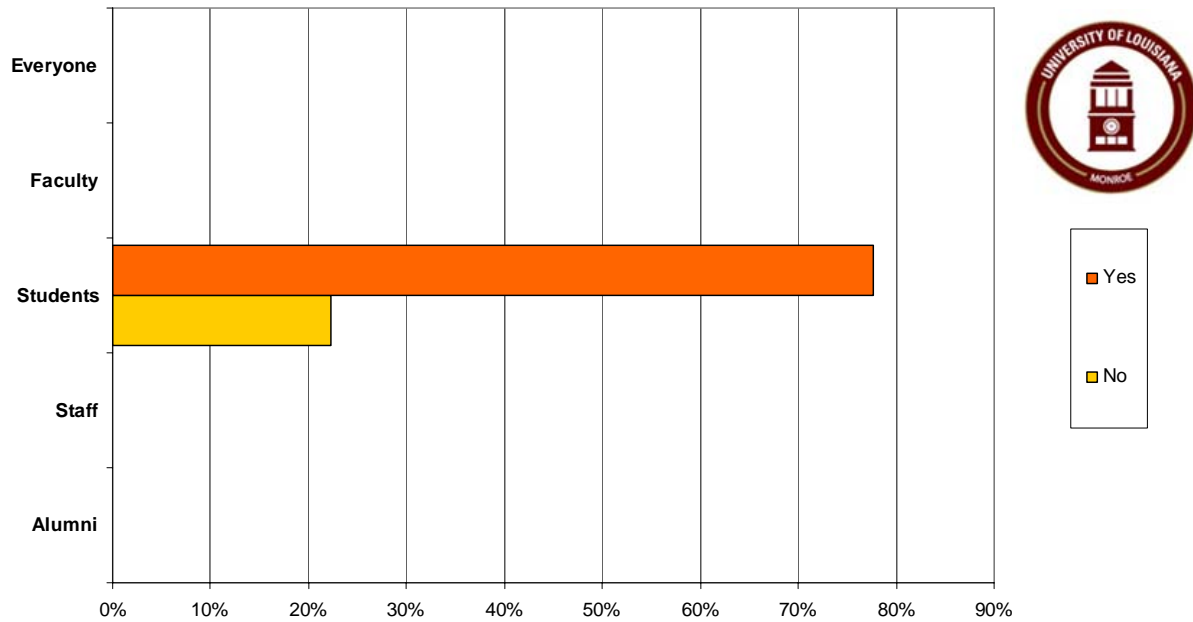
How We See Ourselves in 2007:
Students, Faculty, Staff, and Alumni Views of ULM

I have attended a play or concert



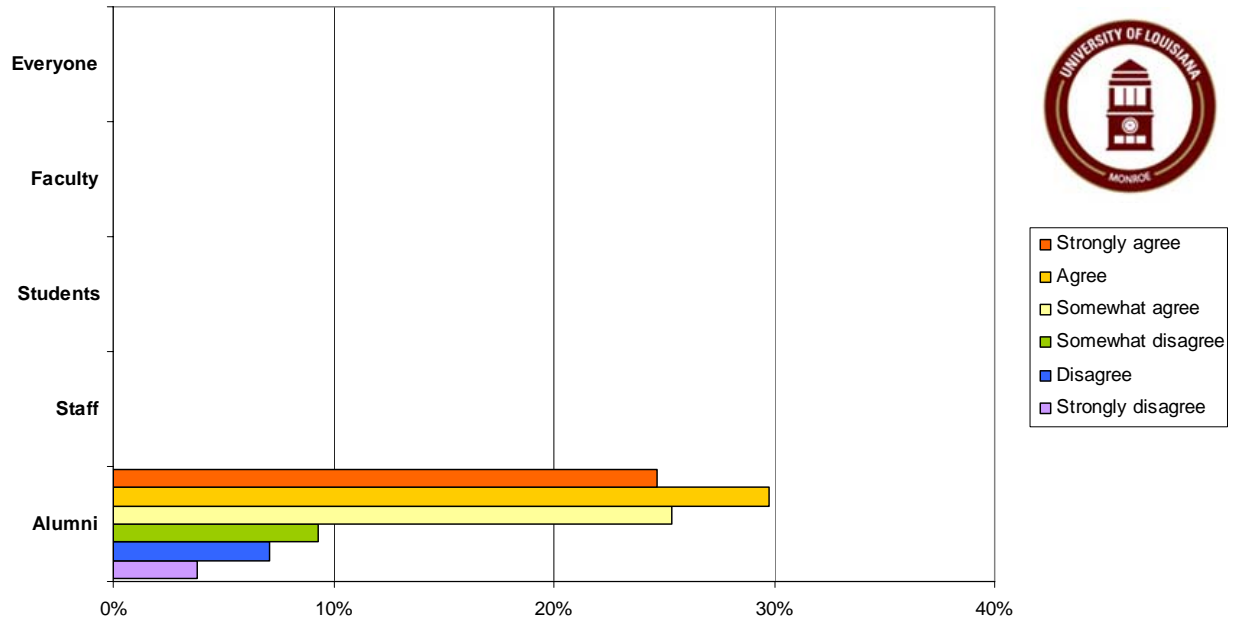
How We See Ourselves in 2007:
Students, Faculty, Staff, and Alumni Views of ULM

I have attended an athletic event



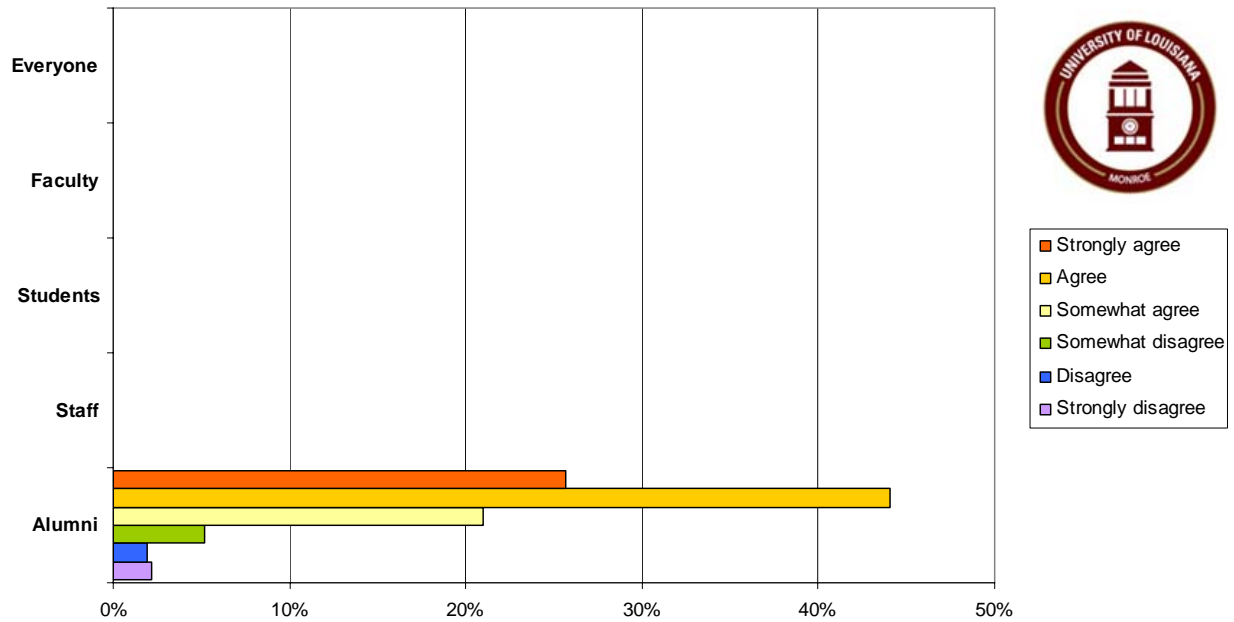
How We See Ourselves in 2007:
Students, Faculty, Staff, and Alumni Views of ULM

Alumni have an obligation to contribute to ULM



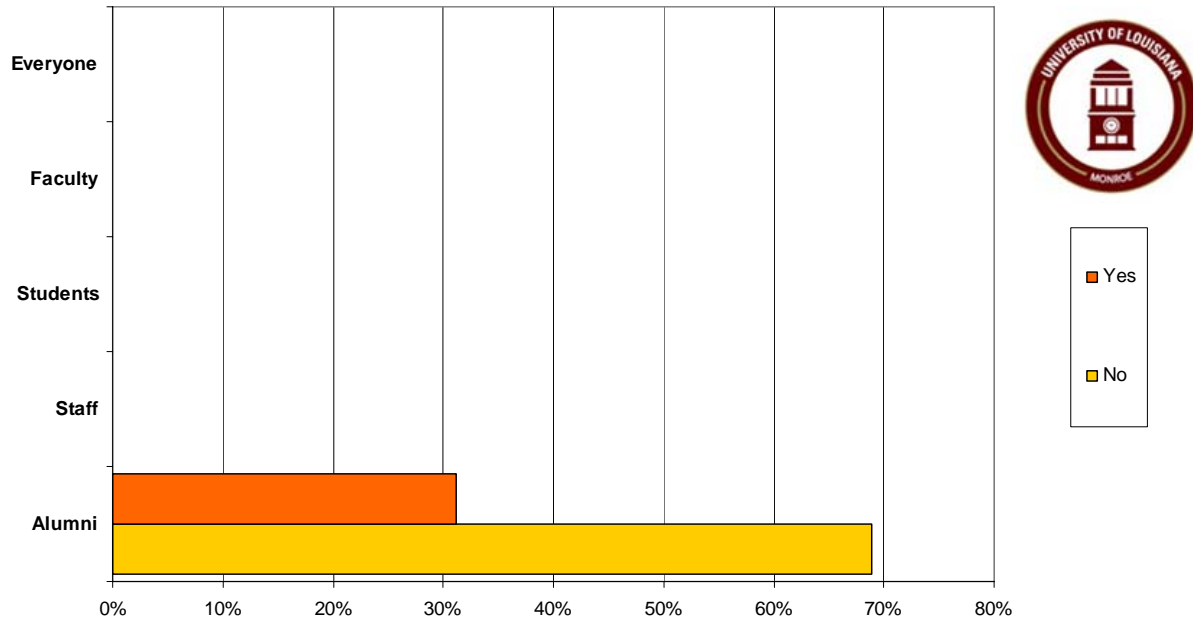
How We See Ourselves in 2007:
Students, Faculty, Staff, and Alumni Views of ULM

ULM values its alumni



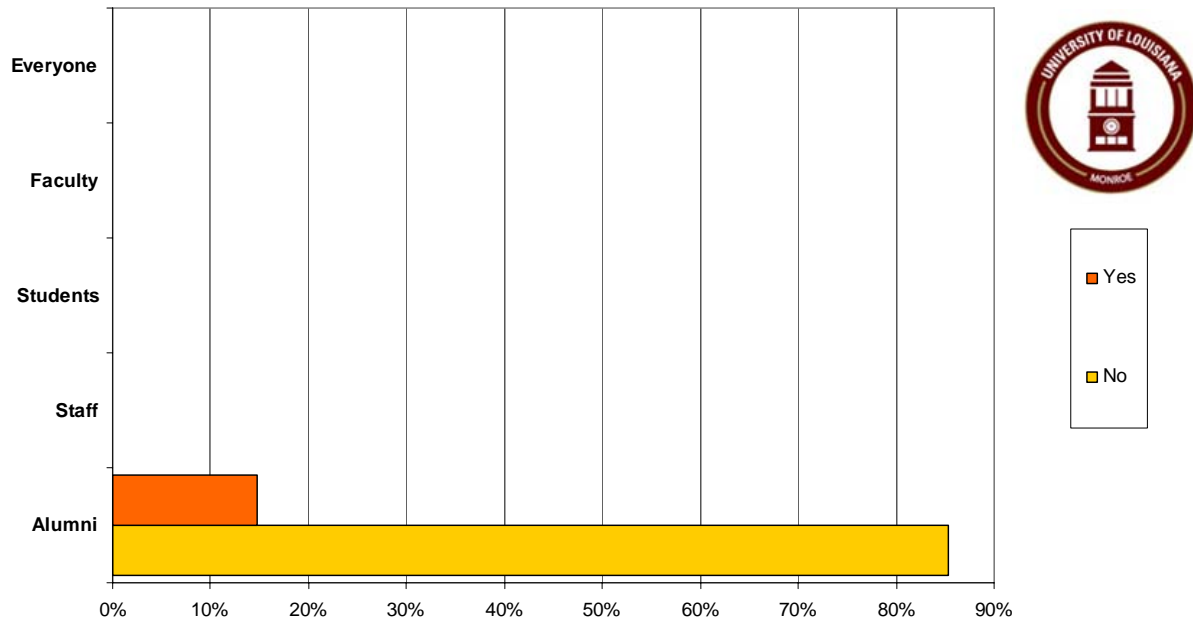
How We See Ourselves in 2007:
Students, Faculty, Staff, and Alumni Views of ULM

I am involved with a ULM Alumni chapter



How We See Ourselves in 2007:
Students, Faculty, Staff, and Alumni Views of ULM

I attend VAPA (Visual and Performing Arts) events





TEXT SUMMARY OF UNIVERSITY SURVEY

How We See Ourselves in 2007: Student, Faculty, Staff and Alumni views of ULM

1. ULM is moving forward

	Strongly agree	Agree	Somewhat agree	Somewhat disagree	Disagree	Strongly disagree
Alumni	56%	33%	8%	2%	1%	0%
Staff	52%	38%	8%	1%	1%	0%
Students	44%	38%	15%	2%	0%	1%
Faculty	41%	40%	15%	2%	0%	1%
Everyone	56%	33%	8%	2%	1%	0%

2. I am proud of my association with ULM

	Strongly agree	Agree	Somewhat agree	Somewhat disagree	Disagree	Strongly disagree
Alumni	49%	35%	12%	3%	1%	1%
Staff	49%	41%	7%	2%	1%	0%
Students	37%	38%	18%	4%	2%	1%
Faculty	46%	38%	11%	3%	1%	1%
Everyone	49%	35%	12%	3%	1%	1%

3. The character of the University is strong

	Strongly agree	Agree	Somewhat agree	Somewhat disagree	Disagree	Strongly disagree
Alumni	32%	44%	18%	4%	1%	1%
Staff	27%	48%	19%	3%	2%	1%
Students	23%	44%	23%	7%	3%	1%
Faculty	25%	44%	23%	5%	3%	1%
Everyone	32%	44%	18%	4%	1%	1%

4. ULM fosters an atmosphere of collegiality among administrators, faculty, staff, and students

	Strongly agree	Agree	Somewhat agree	Somewhat disagree	Disagree	Strongly disagree
Alumni	24%	51%	20%	3%	2%	1%
Staff	16%	45%	29%	6%	3%	1%
Students	21%	45%	23%	6%	3%	1%
Faculty	20%	35%	26%	9%	5%	5%
Everyone	24%	51%	20%	3%	2%	1%



TEXT SUMMARY OF UNIVERSITY SURVEY

How We See Ourselves in 2007:
Student, Faculty, Staff and Alumni views of ULM

5. ULM is a compassionate institution

	Strongly agree	Agree	Somewhat agree	Somewhat disagree	Disagree	Strongly disagree
Alumni	23%	49%	21%	4%	2%	1%
Staff	18%	44%	29%	6%	3%	1%
Students	18%	39%	27%	9%	4%	3%
Faculty	16%	48%	21%	9%	4%	3%
Everyone	23%	49%	21%	4%	2%	1%

6. ULM students receive a high quality education

	Strongly agree	Agree	Somewhat agree	Somewhat disagree	Disagree	Strongly disagree
Alumni	32%	48%	16%	3%	0%	0%
Staff	27%	54%	15%	2%	1%	0%
Students	27%	48%	17%	4%	3%	1%
Faculty	29%	49%	17%	3%	1%	1%
Everyone	32%	48%	16%	3%	0%	0%

7. ULM embraces students, faculty, and staff from different races, cultures, and beliefs

	Strongly agree	Agree	Somewhat agree	Somewhat disagree	Disagree	Strongly disagree
Alumni	44%	44%	10%	2%	0%	1%
Staff	34%	43%	16%	4%	1%	2%
Students	41%	42%	10%	3%	2%	2%
Faculty	36%	43%	15%	3%	1%	1%
Everyone	44%	44%	10%	2%	0%	1%

8. I am pleased with the appearance of the campus buildings and grounds

	Strongly agree	Agree	Somewhat agree	Somewhat disagree	Disagree	Strongly disagree
Alumni	65%	28%	5%	1%	0%	0%
Staff	57%	35%	7%	1%	0%	1%
Students	47%	39%	10%	2%	1%	1%
Faculty	65%	24%	8%	2%	1%	1%
Everyone	65%	28%	5%	1%	0%	0%



TEXT SUMMARY OF UNIVERSITY SURVEY

How We See Ourselves in 2007:
Student, Faculty, Staff and Alumni views of ULM

9. ULM faculty members are committed to student learning

	Strongly agree	Agree	Somewhat agree	Somewhat disagree	Disagree	Strongly disagree
Alumni	29%	56%	12%	1%	1%	0%
Staff	15%	58%	22%	3%	1%	1%
Students	20%	47%	24%	5%	2%	2%
Faculty	41%	50%	5%	3%	0%	1%
Everyone	29%	56%	12%	1%	1%	0%

10. Faculty academic advising is effective

	Strongly agree	Agree	Somewhat agree	Somewhat disagree	Disagree	Strongly disagree
Alumni	19%	50%	25%	4%	2%	0%
Staff	10%	50%	30%	6%	3%	1%
Students	27%	44%	23%	4%	2%	1%
Faculty	15%	50%	24%	5%	5%	1%
Everyone	19%	50%	25%	4%	2%	0%

11. ULM students take their studies seriously

	Strongly agree	Agree	Somewhat agree	Somewhat disagree	Disagree	Strongly disagree
Alumni	12%	54%	30%	3%	1%	0%
Staff	9%	47%	38%	3%	2%	0%
Students	14%	41%	32%	8%	4%	2%
Faculty	5%	29%	47%	12%	6%	2%
Everyone	12%	54%	30%	3%	1%	0%

12. Diversity in the classroom is an important part of a college education

	Strongly agree	Agree	Somewhat agree	Somewhat disagree	Disagree	Strongly disagree
Alumni	36%	37%	19%	5%	3%	2%
Staff	32%	48%	14%	2%	2%	1%
Students	32%	40%	18%	4%	4%	1%
Faculty	45%	33%	14%	4%	3%	1%
Everyone	36%	37%	19%	5%	3%	2%



TEXT SUMMARY OF UNIVERSITY SURVEY

How We See Ourselves in 2007: Student, Faculty, Staff and Alumni views of ULM

13. ULM promotes and markets the university well

	Strongly agree	Agree	Somewhat agree	Somewhat disagree	Disagree	Strongly disagree
Alumni	24%	42%	24%	6%	3%	1%
Staff	18%	47%	24%	6%	4%	1%
Students	18%	46%	25%	7%	4%	1%
Faculty	17%	43%	28%	6%	4%	1%
Everyone	24%	42%	24%	6%	3%	1%

14. The ULM Department of Athletics functions well

	Strongly agree	Agree	Somewhat agree	Somewhat disagree	Disagree	Strongly disagree
Alumni	8%	45%	31%	9%	4%	3%
Staff	10%	44%	33%	7%	3%	3%
Students	9%	41%	32%	7%	6%	5%
Faculty	5%	34%	40%	12%	6%	2%
Everyone	8%	45%	31%	9%	4%	3%

15. ULM has strong academics compared to other regional peer institutions

	Strongly agree	Agree	Somewhat agree	Somewhat disagree	Disagree	Strongly disagree
Alumni	24%	44%	24%	6%	2%	0%
Staff	This question was not asked on the Staff survey.					
Students	22%	46%	22%	6%	4%	2%
Faculty	16%	43%	30%	6%	4%	2%
Everyone	22%	44%	24%	6%	3%	1%

16. Faculty members are available to students for academic assistance

	Strongly agree	Agree	Somewhat agree	Somewhat disagree	Disagree	Strongly disagree
Alumni	This question was not asked on the Alumni survey.					
Staff	13%	54%	28%	2%	2%	1%
Students	22%	37%	21%	10%	6%	4%
Faculty	45%	45%	7%	3%	0%	0%
Everyone	24%	42%	20%	7%	4%	3%



TEXT SUMMARY OF UNIVERSITY SURVEY

How We See Ourselves in 2007: Student, Faculty, Staff and Alumni views of ULM

17. Faculty members are available to students for assistance with personal concerns

	Strongly agree	Agree	Somewhat agree	Somewhat disagree	Disagree	Strongly disagree
Alumni	This question was not asked on the Alumni survey.					
Staff	11%	45%	35%	5%	3%	1%
Students	15%	40%	31%	7%	5%	2%
Faculty	16%	58%	21%	5%	1%	0%
Everyone	14%	44%	30%	6%	4%	1%

18. Staff members are available to students for assistance with personal concerns

	Strongly agree	Agree	Somewhat agree	Somewhat disagree	Disagree	Strongly disagree
Alumni	This question was not asked on the Alumni survey.					
Staff	20%	51%	23%	4%	1%	0%
Students	13%	39%	34%	9%	4%	1%
Faculty	13%	52%	25%	5%	5%	0%
Everyone	15%	44%	30%	7%	4%	0%

19. Parking is not a problem for me

	Strongly agree	Agree	Somewhat agree	Somewhat disagree	Disagree	Strongly disagree
Alumni	This question was not asked on the Alumni survey.					
Staff	20%	35%	16%	16%	9%	5%
Students	8%	13%	11%	11%	14%	43%
Faculty	23%	31%	18%	9%	8%	11%
Everyone	14%	22%	13%	12%	12%	28%

20. High ethical standards are observed throughout the university

	Strongly agree	Agree	Somewhat agree	Somewhat disagree	Disagree	Strongly disagree
Alumni	22%	52%	22%	3%	1%	1%
Staff	18%	43%	27%	8%	2%	2%
Students	This question was not asked on the Student survey.					
Faculty	10%	49%	26%	8%	4%	3%
Everyone	19%	49%	24%	5%	2%	2%



TEXT SUMMARY OF UNIVERSITY SURVEY

How We See Ourselves in 2007: Student, Faculty, Staff and Alumni views of ULM

21. I am treated fairly

	Strongly agree	Agree	Somewhat agree	Somewhat disagree	Disagree	Strongly disagree
Alumni	This question was not asked on the Alumni survey.					
Staff	30%	40%	18%	6%	4%	3%
Students	27%	53%	13%	4%	2%	1%
Faculty	38%	35%	15%	6%	2%	5%
Everyone	29%	46%	14%	5%	3%	2%

22. I am treated with respect

	Strongly agree	Agree	Somewhat agree	Somewhat disagree	Disagree	Strongly disagree
Alumni	This question was not asked on the Alumni survey.					
Staff	33%	41%	18%	4%	2%	3%
Students	27%	49%	17%	3%	2%	2%
Faculty	38%	39%	11%	4%	4%	4%
Everyone	31%	45%	16%	3%	3%	2%

23. We are held accountable for the quality and quantity of work which we produce

	Strongly agree	Agree	Somewhat agree	Somewhat disagree	Disagree	Strongly disagree
Alumni	21%	54%	21%	3%	0%	0%
Staff	41%	43%	11%	3%	2%	1%
Students	This question was not asked on the Student survey.					
Faculty	29%	52%	11%	4%	2%	2%
Everyone	27%	51%	17%	3%	1%	1%

24. The university administration rewards innovative ideas

	Strongly agree	Agree	Somewhat agree	Somewhat disagree	Disagree	Strongly disagree
Alumni	15%	53%	26%	4%	1%	1%
Staff	11%	37%	30%	10%	8%	5%
Students	This question was not asked on the Student survey.					
Faculty	10%	34%	35%	11%	5%	5%
Everyone	13%	46%	28%	7%	3%	3%



TEXT SUMMARY OF UNIVERSITY SURVEY

How We See Ourselves in 2007: Student, Faculty, Staff and Alumni views of ULM

25. The university administration rewards excellence in service

	Strongly agree	Agree	Somewhat agree	Somewhat disagree	Disagree	Strongly disagree
Alumni	16%	53%	25%	4%	1%	1%
Staff	13%	38%	26%	11%	8%	4%
Students	This question was not asked on the Student survey.					
Faculty	11%	31%	38%	10%	6%	5%
Everyone	15%	45%	28%	7%	4%	2%

26. The leadership of the university has the courage to make difficult decisions

	Strongly agree	Agree	Somewhat agree	Somewhat disagree	Disagree	Strongly disagree
Alumni	37%	43%	14%	4%	1%	2%
Staff	28%	40%	20%	5%	4%	2%
Students	This question was not asked on the Student survey.					
Faculty	26%	40%	19%	6%	3%	5%
Everyone	33%	42%	16%	5%	2%	2%

27. Respect for the university continues to increase

	Strongly agree	Agree	Somewhat agree	Somewhat disagree	Disagree	Strongly disagree
Alumni	39%	37%	17%	4%	2%	1%
Staff	31%	45%	16%	3%	3%	2%
Students	This question was not asked on the Student survey.					
Faculty	30%	46%	15%	5%	3%	1%
Everyone	36%	40%	17%	4%	2%	1%

28. ULM effectively manages its resources

	Strongly agree	Agree	Somewhat agree	Somewhat disagree	Disagree	Strongly disagree
Alumni	22%	49%	23%	5%	1%	1%
Staff	15%	43%	29%	6%	4%	3%
Students	This question was not asked on the Student survey.					
Faculty	13%	40%	31%	8%	6%	2%
Everyone	19%	46%	26%	6%	3%	1%



TEXT SUMMARY OF UNIVERSITY SURVEY

How We See Ourselves in 2007:
Student, Faculty, Staff and Alumni views of ULM

29. The student recruitment program is effective

	Strongly agree	Agree	Somewhat agree	Somewhat disagree	Disagree	Strongly disagree
Alumni	14%	44%	31%	9%	1%	1%
Staff	19%	44%	28%	5%	4%	0%
Students	This question was not asked on the Student survey.					
Faculty	12%	45%	31%	6%	5%	0%
Everyone	15%	45%	30%	7%	3%	1%

30. I understand the goals of the university

	Yes	No
Alumni	83%	17%
Staff	89%	11%
Students	This question was not asked on the Student survey.	
Faculty	84%	16%
Everyone	85%	15%

31. I have confidence in the staff

	Yes	No
Alumni	95%	5%
Staff	92%	8%
Students	This question was not asked on the Student survey.	
Faculty	89%	11%
Everyone	93%	7%

32. I have confidence in the administration

	Yes	No
Alumni	93%	7%
Staff	87%	13%
Students	This question was not asked on the Student survey.	
Faculty	77%	23%
Everyone	88%	12%



TEXT SUMMARY OF UNIVERSITY SURVEY

How We See Ourselves in 2007:
Student, Faculty, Staff and Alumni views of ULM

33. I have confidence in the President of the university

	Yes	No
Alumni	94%	6%
Staff	91%	9%
Students	This question was not asked on the Student survey.	
Faculty	83%	17%
Everyone	91%	9%

34. ULM has strong research compared to other regional peer institutions

	Strongly agree	Agree	Somewhat agree	Somewhat disagree	Disagree	Strongly disagree
Alumni	15%	40%	32%	9%	3%	1%
Staff	This question was not asked on the Staff survey.					
Students	This question was not asked on the Student survey.					
Faculty	6%	31%	36%	14%	8%	5%
Everyone	13%	38%	33%	10%	4%	2%

35. The amount of work I am expected to do is reasonable

	Strongly agree	Agree	Somewhat agree	Somewhat disagree	Disagree	Strongly disagree
Alumni	This question was not asked on the Alumni survey.					
Staff	21%	56%	12%	4%	5%	1%
Students	This question was not asked on the Student survey.					
Faculty	17%	39%	17%	13%	9%	6%
Everyone	19%	49%	14%	8%	7%	3%

36. There is a spirit of teamwork among the people with whom I work

	Strongly agree	Agree	Somewhat agree	Somewhat disagree	Disagree	Strongly disagree
Alumni	This question was not asked on the Alumni survey.					
Staff	35%	37%	16%	5%	4%	3%
Students	This question was not asked on the Student survey.					
Faculty	34%	37%	15%	6%	4%	3%
Everyone	34%	37%	16%	6%	4%	3%



TEXT SUMMARY OF UNIVERSITY SURVEY

How We See Ourselves in 2007:
Student, Faculty, Staff and Alumni views of ULM

37. My department is a good place to work

	Strongly agree	Agree	Somewhat agree	Somewhat disagree	Disagree	Strongly disagree
Alumni	This question was not asked on the Alumni survey.					
Staff	50%	36%	8%	3%	3%	2%
Students	This question was not asked on the Student survey.					
Faculty	49%	30%	11%	5%	3%	3%
Everyone	49%	33%	9%	4%	3%	2%

38. I have the tools and resources necessary to do my job

	Strongly agree	Agree	Somewhat agree	Somewhat disagree	Disagree	Strongly disagree
Alumni	This question was not asked on the Alumni survey.					
Staff	31%	41%	15%	7%	5%	1%
Students	This question was not asked on the Student survey.					
Faculty	20%	37%	23%	9%	8%	5%
Everyone	26%	39%	18%	8%	6%	3%

39. I receive constructive feedback about my performance

	Strongly agree	Agree	Somewhat agree	Somewhat disagree	Disagree	Strongly disagree
Alumni	This question was not asked on the Alumni survey.					
Staff	27%	45%	15%	7%	5%	2%
Students	This question was not asked on the Student survey.					
Faculty	24%	45%	18%	4%	7%	3%
Everyone	26%	45%	16%	6%	5%	2%

40. The person to whom I report values my suggestions

	Strongly agree	Agree	Somewhat agree	Somewhat disagree	Disagree	Strongly disagree
Alumni	This question was not asked on the Alumni survey.					
Staff	38%	38%	14%	5%	3%	3%
Students	This question was not asked on the Student survey.					
Faculty	45%	36%	12%	3%	3%	2%
Everyone	41%	37%	13%	4%	3%	3%



TEXT SUMMARY OF UNIVERSITY SURVEY

How We See Ourselves in 2007:
Student, Faculty, Staff and Alumni views of ULM

41. I am trusted to do my job without constant supervision

	Strongly agree	Agree	Somewhat agree	Somewhat disagree	Disagree	Strongly disagree
Alumni	This question was not asked on the Alumni survey.					
Staff	57%	36%	4%	2%	1%	1%
Students	This question was not asked on the Student survey.					
Faculty	58%	30%	5%	3%	1%	2%
Everyone	57%	34%	5%	2%	1%	1%

42. My contributions to the university are recognized

	Strongly agree	Agree	Somewhat agree	Somewhat disagree	Disagree	Strongly disagree
Alumni	This question was not asked on the Alumni survey.					
Staff	19%	36%	29%	8%	6%	2%
Students	This question was not asked on the Student survey.					
Faculty	21%	38%	25%	8%	5%	3%
Everyone	20%	37%	27%	8%	6%	3%

43. My level of financial compensation is acceptable

	Strongly agree	Agree	Somewhat agree	Somewhat disagree	Disagree	Strongly disagree
Alumni	This question was not asked on the Alumni survey.					
Staff	9%	34%	29%	12%	10%	6%
Students	This question was not asked on the Student survey.					
Faculty	10%	36%	23%	11%	10%	9%
Everyone	10%	35%	26%	12%	10%	7%

44. The employment benefits I receive are satisfactory

	Strongly agree	Agree	Somewhat agree	Somewhat disagree	Disagree	Strongly disagree
Alumni	This question was not asked on the Alumni survey.					
Staff	17%	44%	23%	7%	4%	5%
Students	This question was not asked on the Student survey.					
Faculty	13%	43%	26%	9%	4%	5%
Everyone	15%	43%	24%	8%	4%	5%



TEXT SUMMARY OF UNIVERSITY SURVEY

How We See Ourselves in 2007: Student, Faculty, Staff and Alumni views of ULM

45. The promotion and pay raise process at ULM is fair and objective

	Strongly agree	Agree	Somewhat agree	Somewhat disagree	Disagree	Strongly disagree
Alumni	This question was not asked on the Alumni survey.					
Staff	8%	35%	25%	12%	10%	10%
Students	This question was not asked on the Student survey.					
Faculty	13%	40%	23%	9%	8%	7%
Everyone	10%	37%	24%	11%	9%	8%

46. The university administration rewards excellence in teaching

	Strongly agree	Agree	Somewhat agree	Somewhat disagree	Disagree	Strongly disagree
Alumni	17%	54%	23%	4%	0%	1%
Staff	This question was not asked on the Staff survey.					
Students	This question was not asked on the Student survey.					
Faculty	11%	35%	32%	13%	5%	4%
Everyone	16%	49%	26%	6%	2%	2%

47. The university administration rewards excellence in research/scholarly activity

	Strongly agree	Agree	Somewhat agree	Somewhat disagree	Disagree	Strongly disagree
Alumni	20%	51%	23%	3%	1%	1%
Staff	This question was not asked on the Staff survey.					
Students	This question was not asked on the Student survey.					
Faculty	13%	45%	25%	6%	5%	5%
Everyone	18%	50%	24%	4%	2%	2%

48. I understand the goals of my department

	Yes	No
Alumni	This question was not asked on the Alumni survey.	
Staff	98%	2%
Students	This question was not asked on the Student survey.	
Faculty	92%	8%
Everyone	95%	5%



TEXT SUMMARY OF UNIVERSITY SURVEY

How We See Ourselves in 2007:
Student, Faculty, Staff and Alumni views of ULM

49. I have confidence in the faculty

	Yes	No
Alumni	93%	7%
Staff	This question was not asked on the Staff survey.	
Students	This question was not asked on the Student survey.	
Faculty	93%	7%
Everyone	93%	7%

50. I have confidence in my department head

	Yes	No
Alumni	This question was not asked on the Alumni survey.	
Staff	84%	16%
Students	This question was not asked on the Student survey.	
Faculty	86%	14%
Everyone	85%	15%

51. I have confidence in the vice president for my area

	Yes	No
Alumni	This question was not asked on the Alumni survey.	
Staff	86%	14%
Students	This question was not asked on the Student survey.	
Faculty	78%	23%
Everyone	82%	18%

52. I have confidence in my dean or director

	Yes	No
Alumni	This question was not asked on the Alumni survey.	
Staff	This question was not asked on the Staff survey.	
Students	This question was not asked on the Student survey.	
Faculty	90%	10%



TEXT SUMMARY OF UNIVERSITY SURVEY

How We See Ourselves in 2007:
Student, Faculty, Staff and Alumni views of ULM

53. I have confidence in my elected faculty representatives

	Yes	No
Alumni	This question was not asked on the Alumni survey.	
Staff	This question was not asked on the Staff survey.	
Students	This question was not asked on the Student survey.	
Faculty	73%	27%

54. ULM is a good place to work

	Strongly agree	Agree	Somewhat agree	Somewhat disagree	Disagree	Strongly disagree
Alumni	This question was not asked on the Alumni survey.					
Staff	37%	45%	13%	1%	3%	1%
Students	This question was not asked on the Student survey.					
Faculty	This question was not asked on the Faculty survey.					

55. ULM is a good university to attend

	Strongly agree	Agree	Somewhat agree	Somewhat disagree	Disagree	Strongly disagree
Alumni	This question was not asked on the Alumni survey.					
Staff	This question was not asked on the Staff survey.					
Students	36%	40%	16%	5%	2%	1%
Faculty	This question was not asked on the Faculty survey.					

56. Academic expectations are appropriate

	Strongly agree	Agree	Somewhat agree	Somewhat disagree	Disagree	Strongly disagree
Alumni	This question was not asked on the Alumni survey.					
Staff	This question was not asked on the Staff survey.					
Students	24%	53%	16%	4%	1%	1%
Faculty	This question was not asked on the Faculty survey.					



TEXT SUMMARY OF UNIVERSITY SURVEY

How We See Ourselves in 2007:
Student, Faculty, Staff and Alumni views of ULM

57. Financial guidance and assistance resources are easily accessible at ULM						
	Strongly agree	Agree	Somewhat agree	Somewhat disagree	Disagree	Strongly disagree
Alumni	This question was not asked on the Alumni survey.					
Staff	This question was not asked on the Staff survey.					
Students	15%	40%	25%	9%	5%	6%
Faculty	This question was not asked on the Faculty survey.					

58. Tutoring or other academic assistance resources are easily accessible at ULM						
	Strongly agree	Agree	Somewhat agree	Somewhat disagree	Disagree	Strongly disagree
Alumni	This question was not asked on the Alumni survey.					
Staff	This question was not asked on the Staff survey.					
Students	24%	48%	20%	5%	2%	0%
Faculty	This question was not asked on the Faculty survey.					

59. I have used the Student Success Center		
	Yes	No
Alumni	This question was not asked on the Alumni survey.	
Staff	This question was not asked on the Staff survey.	
Students	51%	49%
Faculty	This question was not asked on the Faculty survey.	

60. I know the name of the Vice President for Student Affairs		
	Yes	No
Alumni	This question was not asked on the Alumni survey.	
Staff	This question was not asked on the Staff survey.	
Students	43%	57%
Faculty	This question was not asked on the Faculty survey.	



TEXT SUMMARY OF UNIVERSITY SURVEY

How We See Ourselves in 2007:
Student, Faculty, Staff and Alumni views of ULM

61. I know the office location of the Vice President for Student Affairs

	Yes	No
Alumni	This question was not asked on the Alumni survey.	
Staff	This question was not asked on the Staff survey.	
Students	34%	66%
Faculty	This question was not asked on the Faculty survey.	

62. I know the name of the ULM President

	Yes	No
Alumni	This question was not asked on the Alumni survey.	
Staff	This question was not asked on the Staff survey.	
Students	96%	4%
Faculty	This question was not asked on the Faculty survey.	

63. I participate in university programs not associated with my major

	Yes	No
Alumni	This question was not asked on the Alumni survey.	
Staff	This question was not asked on the Staff survey.	
Students	51%	49%
Faculty	This question was not asked on the Faculty survey.	

64. I know where the Student Health and Counseling Center is located

	Yes	No
Alumni	This question was not asked on the Alumni survey.	
Staff	This question was not asked on the Staff survey.	
Students	78%	22%
Faculty	This question was not asked on the Faculty survey.	



TEXT SUMMARY OF UNIVERSITY SURVEY

How We See Ourselves in 2007:
Student, Faculty, Staff and Alumni views of ULM

65. I have attended a play or concert

	Yes	No
Alumni	This question was not asked on the Alumni survey.	
Staff	This question was not asked on the Staff survey.	
Students	71%	29%
Faculty	This question was not asked on the Faculty survey.	

66. I have attended an athletic event

	Yes	No
Alumni	This question was not asked on the Alumni survey.	
Staff	This question was not asked on the Staff survey.	
Students	78%	22%
Faculty	This question was not asked on the Faculty survey.	

67. Alumni have an obligation to contribute to ULM

	Strongly agree	Agree	Somewhat agree	Somewhat disagree	Disagree	Strongly disagree
Alumni	25%	30%	25%	9%	7%	4%
Staff	This question was not asked on the Staff survey.					
Students	This question was not asked on the Student survey.					
Faculty	This question was not asked on the Faculty survey.					

68. ULM values its alumni

	Strongly agree	Agree	Somewhat agree	Somewhat disagree	Disagree	Strongly disagree
Alumni	26%	44%	21%	5%	2%	2%
Staff	This question was not asked on the Staff survey.					
Students	This question was not asked on the Student survey.					
Faculty	This question was not asked on the Faculty survey.					



TEXT SUMMARY OF UNIVERSITY SURVEY

How We See Ourselves in 2007:
Student, Faculty, Staff and Alumni views of ULM

69. I am involved with a ULM Alumni chapter

	Yes	No
Alumni	31%	69%
Staff	This question was not asked on the Staff survey.	
Students	This question was not asked on the Student survey.	
Faculty	This question was not asked on the Faculty survey.	

70. I attend VAPA (Visual and Performing Arts) events

	Yes	No
Alumni	15%	85%
Staff	This question was not asked on the Staff survey.	
Students	This question was not asked on the Student survey.	
Faculty	This question was not asked on the Faculty survey.	



AGREED / YES RESPONSES TO UNIVERSITY SURVEY

How We See Ourselves in 2007:
Student, Faculty, Staff and Alumni views of ULM

		Everyone	Faculty	Students	Staff	Alumni
1	ULM is moving forward	97%	96%	97%	97%	97%
2	I am proud of my association with ULM	96%	95%	93%	97%	96%
3	The character of the University is strong	95%	92%	90%	94%	95%
4	ULM fosters an atmosphere of collegiality among administrators, faculty, staff, and students	94%	81%	90%	89%	94%
5	ULM is a compassionate institution	93%	85%	85%	90%	93%
6	ULM students receive a high quality education	96%	95%	92%	96%	96%
7	ULM embraces students, faculty, and staff from different races, cultures, and beliefs	97%	94%	94%	93%	97%
8	I am pleased with the appearance of the campus buildings and grounds	99%	97%	95%	98%	99%
9	ULM faculty members are committed to student learning	98%	96%	91%	95%	98%
10	Faculty academic advising is effective	94%	89%	93%	90%	94%
11	ULM students take their studies seriously	96%	81%	87%	95%	96%
12	Diversity in the classroom is an important part of a college education	91%	93%	90%	95%	91%
13	ULM promotes and markets the university well	90%	88%	88%	89%	90%
14	The ULM Department of Athletics functions well	84%	80%	82%	87%	84%
15	ULM has strong academics compared to other regional peer institutions	90%	88%	89%		92%
16	Faculty members are available to students for academic assistance	86%	96%	80%	95%	
17	Faculty members are available to students for assistance with personal concerns	89%	94%	86%	91%	



AGREED / YES RESPONSES TO UNIVERSITY SURVEY

How We See Ourselves in 2007:
Student, Faculty, Staff and Alumni views of ULM

		Everyone	Faculty	Students	Staff	Alumni
18	Staff members are available to students for assistance with personal concerns	89%	90%	86%	94%	
19	Parking is not a problem for me	49%	72%	33%	70%	
20	High ethical standards are observed throughout the university	91%	85%		88%	95%
21	I am treated fairly	90%	88%	92%	88%	
22	I am treated with respect	92%	88%	93%	91%	
23	We are held accountable for the quality and quantity of work which we produce	95%	93%		94%	96%
24	The university administration rewards innovative ideas	87%	79%		77%	94%
25	The university administration rewards excellence in service	87%	79%		77%	94%
26	The leadership of the university has the courage to make difficult decisions	91%	85%		89%	93%
27	Respect for the university continues to increase	93%	92%		92%	93%
28	ULM effectively manages its resources	90%	84%		88%	94%
29	The student recruitment program is effective	89%	88%		91%	89%
30	I understand the goals of the university	85%	84%		89%	83%
31	I have confidence in the staff	93%	89%		92%	95%
32	I have confidence in the administration	88%	77%		87%	93%
33	I have confidence in the President of the university	91%	83%		91%	94%
34	ULM has strong research compared to other regional peer institutions	84%	73%			87%



AGREED / YES RESPONSES TO UNIVERSITY SURVEY

How We See Ourselves in 2007:
Student, Faculty, Staff and Alumni views of ULM

	Everyone	Faculty	Students	Staff	Alumni
35 The amount of work I am expected to do is reasonable	82%	73%		90%	
36 There is a spirit of teamwork among the people with whom I work	87%	86%		88%	
37 My department is a good place to work	91%	89%		93%	
38 I have the tools and resources necessary to do my job	83%	79%		87%	
39 I receive constructive feedback about my performance	87%	86%		87%	
40 The person to whom I report values my suggestions	91%	93%		89%	
41 I am trusted to do my job without constant supervision	95%	93%		97%	
42 My contributions to the university are recognized	84%	84%		84%	
43 My level of financial compensation is acceptable	71%	70%		71%	
44 The employment benefits I receive are satisfactory	83%	82%		84%	
45 The promotion and pay raise process at ULM is fair and objective	72%	76%		68%	
46 The university administration rewards excellence in teaching	91%	78%			95%
47 The university administration rewards excellence in research/scholarly activity	92%	83%			95%
48 I understand the goals of my department	95%	92%		98%	
49 I have confidence in the faculty	93%	93%			93%
50 I have confidence in my department head	85%	86%		84%	
51 I have confidence in the vice president for my area	82%	78%		86%	
52 I have confidence in my dean or director		90%			



AGREED / YES RESPONSES TO UNIVERSITY SURVEY

How We See Ourselves in 2007:
Student, Faculty, Staff and Alumni views of ULM

	Everyone	Faculty	Students	Staff	Alumni
53 I have confidence in my elected faculty representatives		73%			
54 ULM is a good place to work				95%	
55 ULM is a good university to attend			92%		
56 Academic expectations are appropriate			94%		
57 Financial guidance and assistance resources are easily accessible at ULM			80%		
58 Tutoring or other academic assistance resources are easily accessible at ULM			92%		
59 I have used the Student Success Center			51%		
60 I know the name of the Vice President for Student Affairs			43%		
61 I know the office location of the Vice President for Student Affairs			34%		
62 I know the name of the ULM President			96%		
63 I participate in university programs not associated with my major			51%		
64 I know where the Student Health and Counseling Center is located			78%		
65 I have attended a play or concert			71%		
66 I have attended an athletic event			78%		
67 Alumni have an obligation to contribute to ULM					80%
68 ULM values its alumni					91%
69 I am involved with a ULM Alumni chapter					31%
70 I attend VAPA (Visual and Performing Arts) events					15%