

Online Course Delivery Plan

Spring 2020

ULM Academic Affairs
March 20, 2020



ULM Academic Affairs

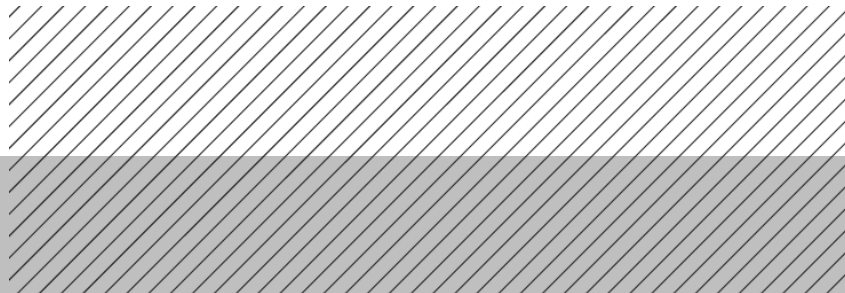
On-Campus Student Resources:

Students who attend class on campus now have access to an Online Orientation that covers the following topics:

- Moodle
- Learning Online
- Academic Honesty and Resources
- Online Communication
- Assignments & Assessments
- Program Specific Information (Academic Program Contact Information)

A link for on-campus students can be found here:

<https://moodle.ulm.edu/course/view.php?id=82637>



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Communication About:

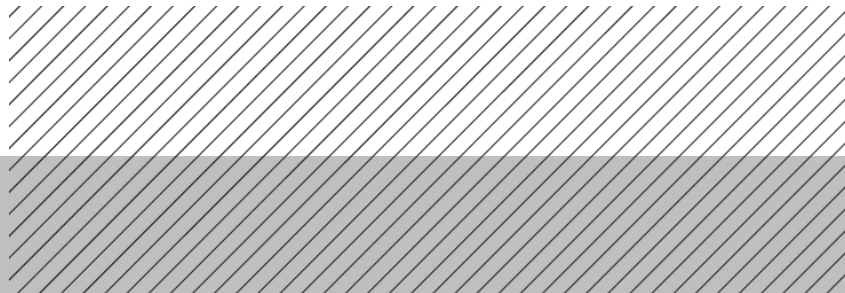
Course information: Students should communicate with their instructors if they have questions about the course (content, assignments, resources, etc.).

Accommodation Requests: Students that have accommodation requests should contact the ULM Counseling Services Center at (318) 342-5220.

Access Issues: If a student is experiencing issues with access (no access to WIFI; no device to do course work; etc.) the student should communicate with his/her faculty member, School Director, or Dean's Office.

Communication Issues: Students should make every attempt to communicate with faculty members. If a faculty member has not communicated within the stated communication guidelines within the course the student may elevate those communication issues to the Dean of the College.

Technology Information: Students who have technology issues (this includes – Email, Moodle, ZOOM, Banner, WIFI, Labs, etc.) should contact the ULM IT Helpdesk at helpdesk@ulm.edu / (318) 342-3333/ <https://www.ulm.edu/it/helpdesk>.



ULM Academic Affairs

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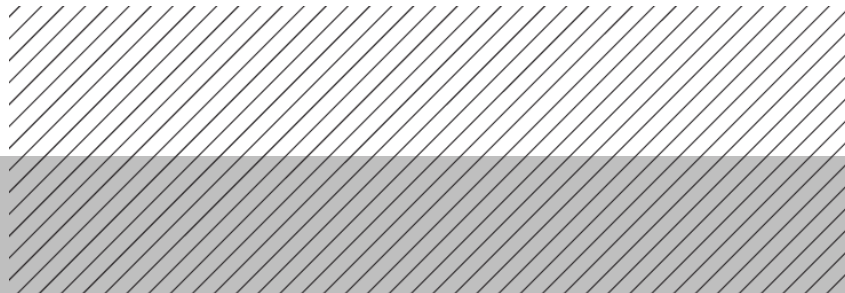
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