

ARROW STUDENT SERVICES

ARROW (Academic Records and Registration On the Web) is an integrated system that allows students to access their records and perform various functions online. The system is available fro 6:00 a.m. – 6:00 p.m. and 7:00 p.m. – 12:00 a.m. daily; however, this schedule may vary slightly due to back-up and maintenance cycles. With ARROW, students may:

- View the listings of available courses during the registration periods
- Register, add, or drop courses during registration periods
- View grades and transcripts
- View detailed class schedule
- View holds that have been placed on student's record
- View academic status (probation or suspension)
- View account summary and pay account balance
- View and update addresses, e-mail addresses, and next-to-kin information
- Change personal identification number (PIN)
- View financial aid information

Log in to ARROW at (<https://arrow.ulm.edu>). Click on “**LOG IN to Student Services.**” In **ARROW** your Student ID can either be your **Social Security number** or your **Campus-wide Identification Number**.

Your **Personal Identification Number (PIN)** is your four-digit birth month and year (mmyy). Although not required, once you have logged in, it is recommended that you personalize your pin number. You can do so through **ARROW** by selecting “**LOG IN to Student Services,**” scrolling down the “**Student Services**” page, and selecting “**Change PIN**” from the “**Personal Information**” menu.