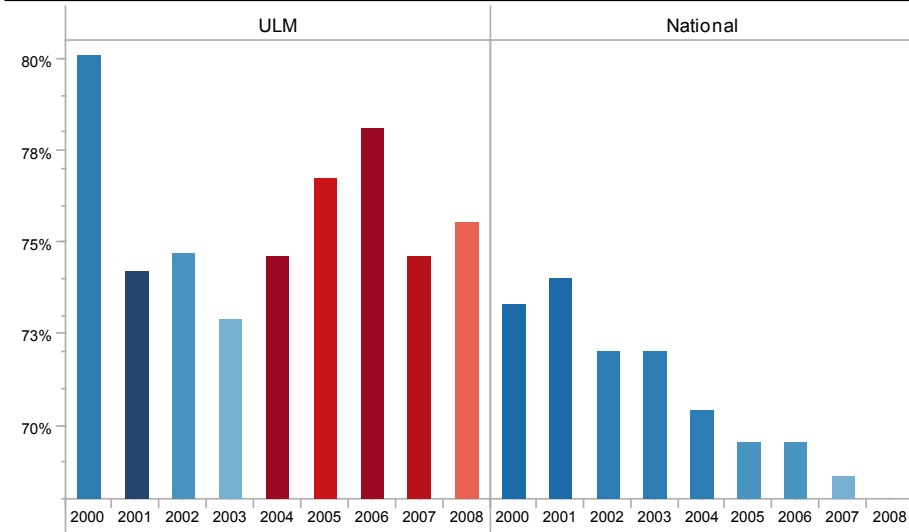


Act Student Opinion Survey Results - Page K.SU19

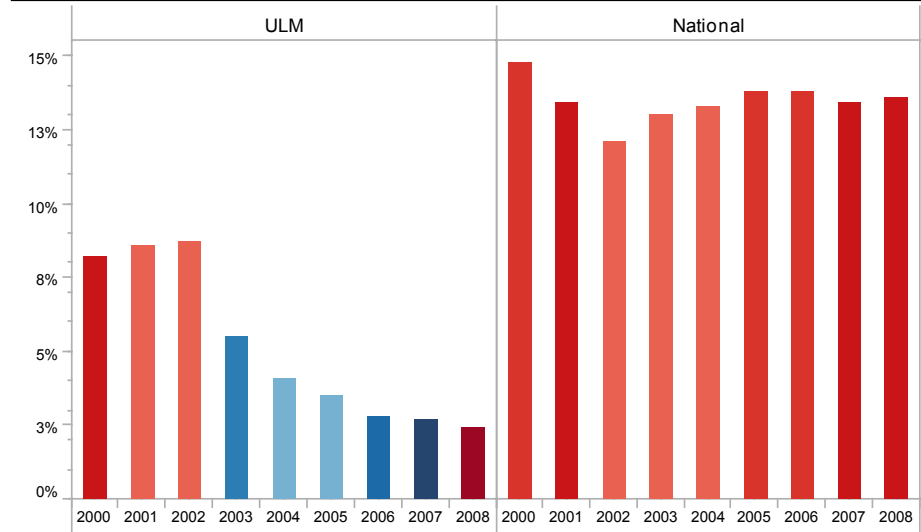
Computer Services (SU19)



Sum of SU 19-Computer services



Mass Transit Services (SU20)



Sum of SU 20-Mass transit services



		2000	2001	2002	2003	2004	2005	2006	2007	2008
ULM	Computer services	3.82	3.64	3.84	3.93	4.23	4.11	4.19	4.18	4.03
	Percentage Who Used (S..	80.1%	74.2%	74.7%	72.9%	74.6%	76.7%	78.1%	74.6%	75.5%
	Difference SU 19		-0.18	0.20	0.09	0.30	-0.12	0.08	-0.01	-0.15
National	Computer services	3.75	3.78	3.81	3.82	3.83	3.84	3.84	3.89	3.91
	Percentage Who Used (S..	73.3%	74.0%	72.0%	72.0%	70.4%	69.5%	69.5%	68.6%	66.9%
	Difference SU 19		0.03	0.03	0.01	0.01	0.01	0.00	0.05	0.02

		2000	2001	2002	2003	2004	2005	2006	2007	2008
ULM	Mass transit services	3.71	3.58	3.54	3.26	3.41	3.38	3.15	3.00	3.88
	Percentage Who Used (S..	8.2%	8.6%	8.7%	5.5%	4.1%	3.5%	2.8%	2.7%	2.4%
	Difference SU 20		-0.13	-0.04	-0.28	0.15	-0.03	-0.23	-0.15	0.88
National	Mass transit services	3.64	3.66	3.58	3.53	3.57	3.63	3.63	3.68	3.67
	Percentage Who Used (S..	14.8%	13.4%	12.1%	13.0%	13.3%	13.8%	13.8%	13.4%	13.6%
	Difference SU 20		0.02	-0.08	-0.05	0.04	0.06	0.00	0.05	-0.01

		2000	2001	2002	2003	2004	2005	2006	2007	2008
Female	Computer services	3.80	3.64	3.88	3.94	4.26	4.15	4.20	4.20	4.05
	Difference SU 19		-0.16	0.24	0.06	0.32	-0.11	0.05	0.00	-0.15
Male	Computer services	3.84	3.66	3.77	3.89	4.19	4.03	4.17	4.15	4.01
	Difference SU 19		-0.18	0.11	0.12	0.30	-0.16	0.14	-0.02	-0.14
Full Time	Computer services	3.82	3.65	3.83	3.91	4.22	4.09	4.19	4.17	4.03
	Difference SU 19		-0.17	0.18	0.08	0.31	-0.13	0.10	-0.02	-0.14
Part Time	Computer services	3.73	3.50	4.03	4.21	4.35	4.39	4.21	4.44	4.12
	Difference SU 19		-0.23	0.53	0.18	0.14	0.04	-0.18	0.23	-0.32
Age 22 and Un..	Computer services	3.84	3.74	3.88	3.85	4.26	1.15	4.18	4.22	4.02
	Difference SU 19		-0.10	0.14	-0.03	0.41	-3.11	3.03	0.04	-0.20
Age 23 and up	Computer services	3.78	3.43	3.78	4.07	4.17	4.06	4.22	4.07	4.08
	Difference SU 19		-0.35	0.35	0.29	0.10	-0.11	0.16	-0.15	0.01

		2000	2001	2002	2003	2004	2005	2006	2007	2008
Female	Mass transit services	3.83	3.72	3.68	3.20	3.53	3.41	2.90	3.11	3.87
	Difference SU 20		-0.11	-0.04	-0.48	0.33	-0.12	-0.51	0.21	0.76
Male	Mass transit services	3.00	3.29	3.21	3.39	3.20	3.33	3.40	2.83	3.89
	Difference SU 20		0.29	-0.08	0.18	-0.19	0.13	0.07	-0.57	1.06
Full Time	Mass transit services	3.60	3.64	3.54	3.21	3.41	3.36	3.33	3.00	3.88
	Difference SU 20		0.04	-0.10	-0.33	0.20	-0.05	-0.03	-0.33	0.88
Part Time	Mass transit services	4.50	2.83	0.00	3.80	3.50	4.00	2.60	3.00	0.00
	Difference SU 20		-1.67	-2.83	3.80	-0.30	0.50	-1.40	0.40	-3.00
Age 22 and Un..	Mass transit services	3.56	3.59	3.65	3.11	3.44	3.93	3.25	3.00	3.81
	Difference SU 20		0.03	0.06	-0.54	0.33	0.49	-0.68	-0.25	0.81
Age 23 and up	Mass transit services	3.88	3.53	3.35	3.56	3.36	2.64	3.08	3.00	3.86
	Difference SU 20		-0.35	-0.18	0.21	-0.20	-0.72	0.44	-0.08	0.86